



online account access

For Plan Participants

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at Ameritas, we're in the business of fulfilling life.

proud to be in the business of fulfilling life

Life will never be free from uncertainty. But when uncertainty is minimized, life can be maximized. This is our calling at Ameritas. With financial strength, we offer competitive insurance, retirement and investment products. And we service them in a highly welcoming, highly ethical, highly professional manner that builds lasting trust and enduring relationships.

Account Access

You can log on to our secure website whenever you like, no matter what the electronic device—tablet, phone or desktop. As a plan participant, you can manage your transactions, view account statements, use the calculators and take advantage of the educational resources whenever it is convenient, 24/7. Just go to ameritas.com and log on.

Participant Sign-On

To sign in, go to ameritas.com and click on **Account Access** in the upper right-hand corner of the screen. Be sure to bookmark this page as one of your favorites. It will make it so much easier to access your account the next time you go online.

From the Account Access page, select **Plan Participant Login** under the Retirement Plans section. Enter your user ID and password. Click on your Contract Number to access and manage your account. If you need help, call 1-800-277-9739 during normal business hours, Monday through Friday, 8 a.m. to 5 p.m. central time.

* Click on **details** to see more specific information

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*If available in your plan.

Telephone Access to Your Account

Our voice response system is available 24/7. It provides timely access to your account using a touch-tone phone. If you have rotary dial service, you will be connected to a service representative who will assist you.

To use our Voice Response System:

First-time Users

Dial 1-800-277-9739 and follow the prompts:

1. Input your Social Security Number
2. Input your temporary PIN which is equal to the last 4 digits of your Social Security Number
3. Create a new PIN which you will use going forward
4. Select your options

Current Users

Dial 1-800-277-9739 and follow the prompts:

1. Select Option 1
2. Input your Social Security Number
3. Input your current PIN
4. Select your options

At any time you can press “0” to speak to a representative during normal business hours. Through telephone access, you can get your most current account balance. Other options are available by pressing “0” to be connected to a customer service representative who will assist you.



**Ameritas Life Insurance Corp.
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