

## WATER SERVICE WORKER I

### NATURE OF WORK

This is semi-skilled mechanical work in the installation and repair of water services and meters and other work relating to the maintenance of customer water service.

Work involves the performance of entry-level installation and repair work relating to the maintenance of customer water service. An employee of this class will train under the close supervision of a Water Service Worker II or a Water Service Worker III until the difficult phases of work are mastered; thereafter, supervision will be received from and unusual problems will be referred to a Water Service Worker III.

### EXAMPLES OF WORK PERFORMED

Removes and resets meters and installs new meters and remote readers; dismantles, repairs, tests, and cleans meters and replaces bent, rusted or worn parts; reads meters; takes water samples, and records service calls completed.

Interviews customers registering complaints about meters and determines and corrects trouble if possible; inspects water services to see that proper connections have been made and that proper meters are being used.

When directed by dispatcher or supervisor, turns on or turns off water service.

Performs related work as required.

### DESIRABLE KNOWLEDGES, ABILITIES, AND SKILLS

Some knowledge of the municipal water main network and ability to locate mains, pipes, and meters.

Ability to keep routine clerical records and make arithmetical computations.

Ability to drive a light truck and operate small portable pumps.

Ability to establish and maintain effective relationships with the public and have some knowledge of meter requirements, water ordinances and departmental policies affecting the public.

Skill in the use of common tools in making minor plumbing and mechanical repairs and installations.

### DESIRABLE TRAINING AND EXPERIENCE

Graduation from a senior high school plus experience in the installation of water services and meters.

MINIMUM QUALIFICATIONS

Graduation from a senior high school or equivalent plus some experience in making minor plumbing repairs and installations or any equivalent combination of training and experience which provides the desirable knowledges, abilities, and skills.

NECESSARY SPECIAL REQUIREMENT

Possession of a valid State of Nebraska driver's license when operating a vehicle is necessary for the satisfactory performance of assigned duties.

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