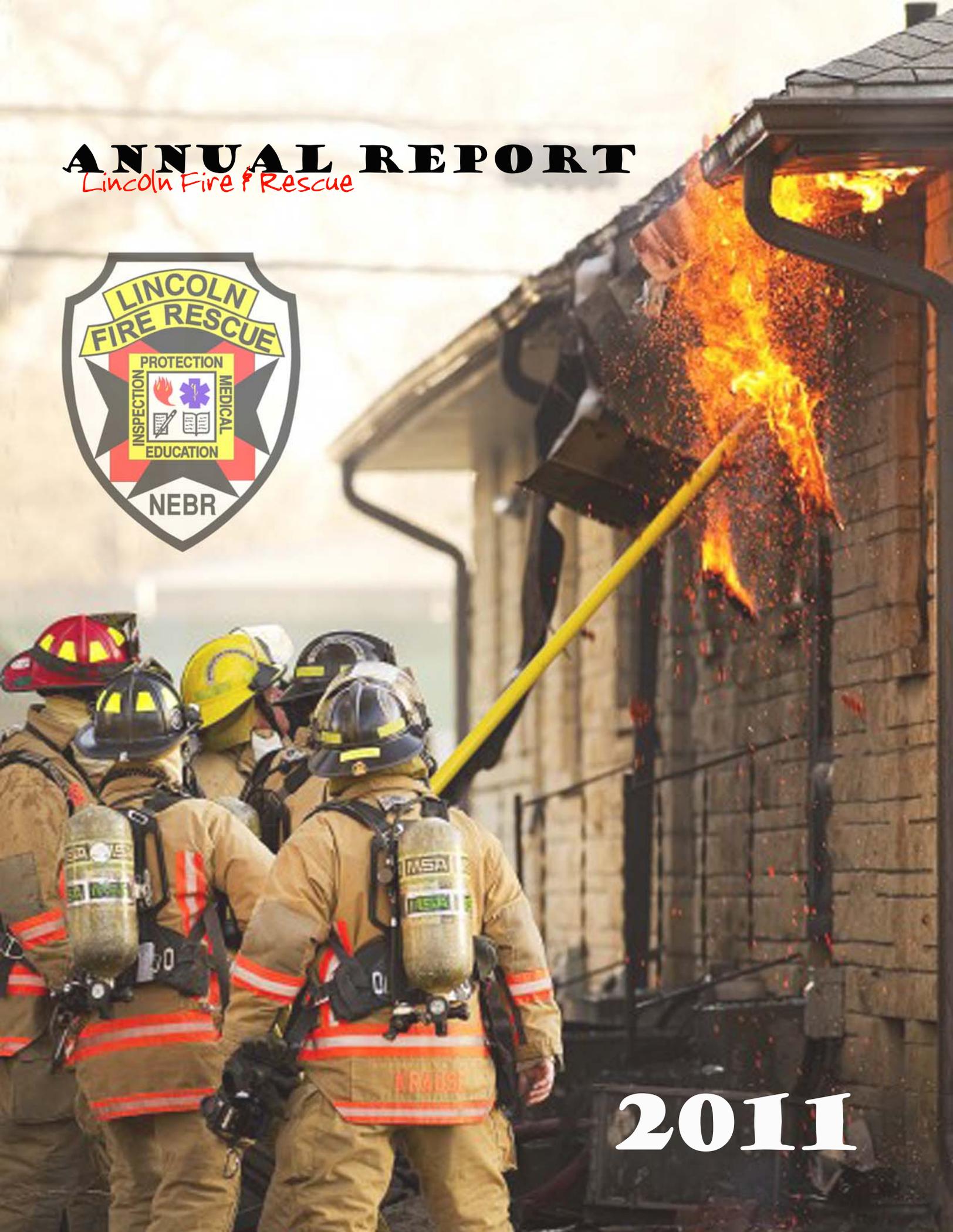


ANNUAL REPORT

Lincoln Fire & Rescue



2011

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Dear Citizens of Lincoln,

The dedicated professionals of Lincoln Fire & Rescue (LFR) work every day to protect the residents of Lincoln. This annual report provides an overview of their lifesaving efforts.

In 2011, the men and women of LFR responded to 2, 297 fire alarms and successfully extinguished 514 fires. They also responded to 15,853 calls for emergency medical service.

In addition to these emergencies, LFR is home to Nebraska Task Force 1, a highly trained Urban Search & Rescue team that responds to National emergencies. Lincoln firefighters have helped fellow Americans in New Orleans after Hurricane Katrina, in New York after the September 11th terrorist attacks and in many other locations in times of natural and man-made disasters.

LFR helps protect our health and our environment by responding to hazard material incidents. The Department also provides fire prevention and safety education to people of all ages.

As you review the accomplishments of our firefighters and paramedics, I am sure you will share my pride in the outstanding service they provide to our community.

Sincerely,
Chris Beutler
Mayor of Lincoln



On behalf of the members of Lincoln Fire & Rescue it is my honor to humbly present for review the 2011 Annual Report.

2011 has been another productive year in providing all risk/all hazard response to this great community. We were able to continue providing a high level of service while facilitating targeted goals. Listed below are a few of those accomplishments:

- Completed a comprehensive analysis of our management structure and implemented a command staff reorganization, which will result in improved management efficiency and service to our internal and external stakeholders.
- Completed a comprehensive study of current fire station locations and proposed new locations to maximize the efficient use of existing personnel.
- Received a technology grant from The Assistance to Firefighters Grant (AFG) program to provide internet based two way video and audio communications to all LF&R facilities to improve internal organizational training and communications.
- Redefine and improve Inspection Program, focus on quality improvement and public education relationships with businesses. To include planning with other agencies as 911, Building & Safety, etc.
- Placed 6 new ambulances in service to replace vehicles with more than 160,000 miles on each vehicle. The vehicles were funded solely from ambulance service proceeds.
- Implemented selective dispatching of units in fire stations replacing the past practice of all stations hearing all dispatches city wide.
- Complete Annual Compliance Report and update the Standard of Coverage to maintain department accreditation certification.

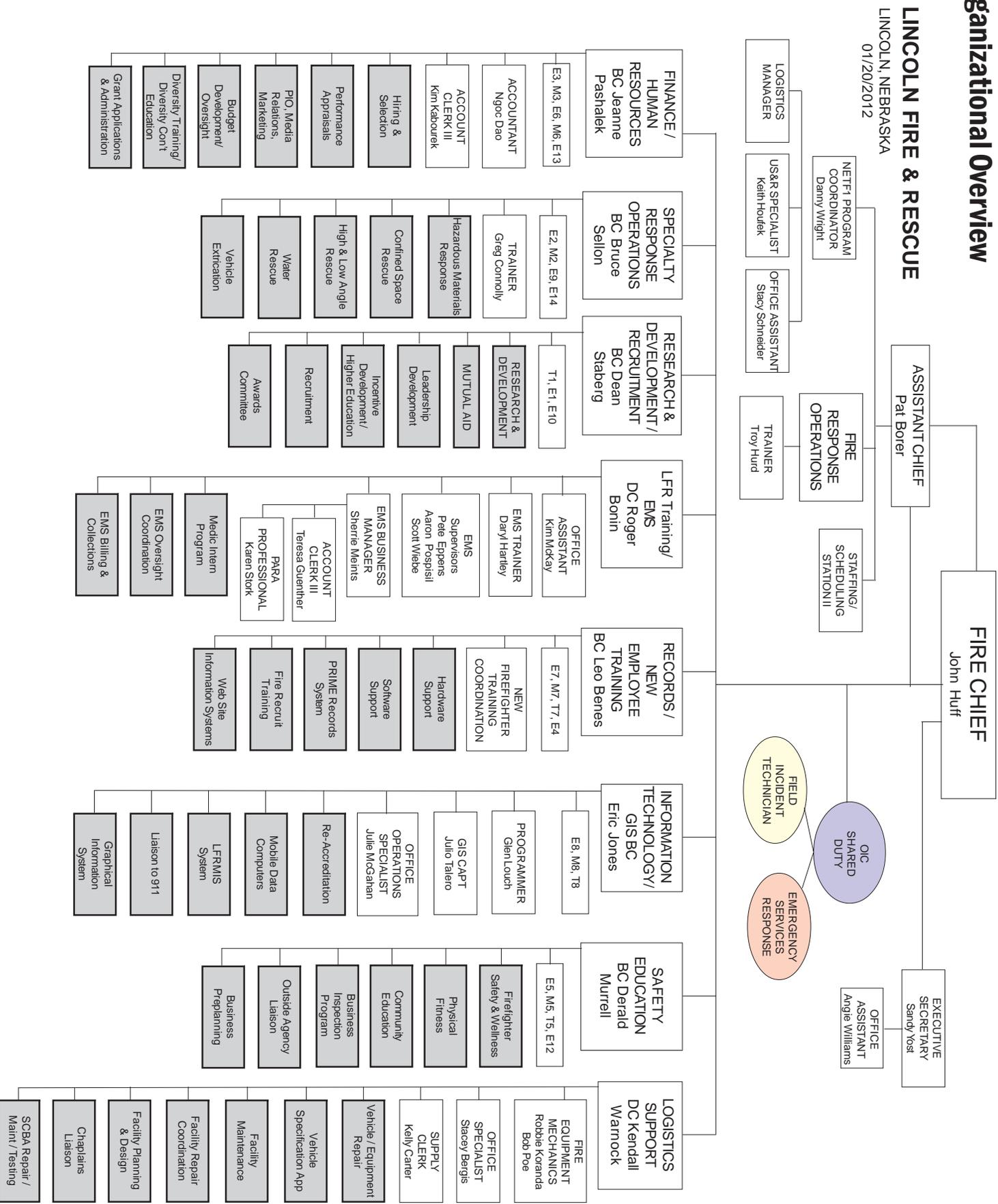


Fire Chief, John C. Huff

Although Lincoln Fire and Rescue is still leaning progressively forward in our commitment to service in this community, we are still facing several challenges. Some of these challenges are found in the financial hurdles that most organizations find themselves in today as well as striving to provide consistent service to a larger population and larger geographical area.

While these challenges are the reality of our contemporary circumstances, I can speak heartily and enthusiastically on behalf of all the members of Lincoln Fire & Rescue; "It is a privilege and pleasure to be of service to this community."

Organizational Overview



We value *honesty* in our approach to one another and the community and will demonstrate *integrity* in the performance of our duties.

We value *commitment* towards always doing what is in the best interest of our citizens and *dedicating* ourselves to providing the highest level of customer service possible.

We value *teamwork* in our approach towards remaining safe and restoring balance in the lives of others; thereby presenting ourselves as industry *professionals*.



Through empathy and *compassion* we will serve all people equally and without prejudice making every responsible attempt towards reaching their level of expectation.

On August 25th, 1997 the Commission of Fire Accreditation International (CFAI) granted accredited agency status to five fire departments.

Representatives from Lincoln, Nebraska; Tempe, Arizona; Greensboro, North Carolina; Naperville, Illinois, and Los Alamos, New Mexico received the awards at the International Association of Fire Chiefs annual conference in Dallas, Texas. Then Lincoln Fire Department Fire Chief Mike Merwick accepted the tribute on behalf of Lincoln citizens and all fire department personnel whom he credited with making accreditation a reality. Chief Merwick stated "It is an honor to be one of the first fire departments in the world to achieve this status."

As the accreditation process has evolved over the years, the process has grown even more extensive with a large part of the process focusing on community risk assessment and efficient deployment of resources. The change of focus reflects the change in the fire service from the traditional role of fire response, to an all-hazards focus. The new process also reflects focus on community expectations both in terms of response and fiscal efficiency and responsibility.

The most recent accreditation award occurred in 2009 under Fire Chief Niles Ford. The department underwent an exhaustive evaluation by a third party peer assessment team. The team found the self assessment completed by the department as well as the Standards of Response Coverage document to be credible. During this process the assessment team made specific and strategic recommendations to



improve department facilities, procedures and processes. Lincoln Fire & Rescue has accepted these recommendations and has either accomplished the recommendations or placed them in the Capital Improvement Plan. This third party process is invaluable to the department providing a true and unbiased critical assessment of the organization.

In 2011 per CPSE, Lincoln Fire & Rescue submitted an Annual Compliance Report delineating continued compliance with the core competencies as defined by CPSE. In addition, LFR was able to show that program and processes identified during the site assessment have been accepted.

Currently, Lincoln Fire & Rescue remains focused on maintaining the department accreditation status. The department recognizes the fact that being an accredited agency is a process that is ongoing thus, the department is already preparing for the next required sit visit which is scheduled to occur in the fall of 2012. The process enables the department to identify strengths and weaknesses and encourages ongoing review of the delivery of services to the community. Lincoln Fire & Rescue utilizes the process to assist in the development of planning for acute and long term organizational improvement and ultimately the delivery of the best service attainable to its customers, the citizens of Lincoln.

Lincoln Fire & Rescue remains one of the only 144 accredited fire departments worldwide. This is a tremendous accomplishment for the organization and a compliment to the community.

As an Internationally Accredited Agency, Lincoln Fire & Rescue aligned with the Commission on Fire Accreditation International’s (CFAI) response time measurement methodology. LFR utilizes “fractile” reporting to analyze all response performance indicators. Fractile reporting measures each element of the response cascade against established benchmarks and baselines.

A benchmark is a standard from which something can be judged. Response time benchmarks are industry “best practices” that an agency can strive to meet. The benchmark response time goals for LFR apparatus are compliant with National Fire Protection Association 1710 standards.

A baseline is a database from which something can be judged. Apparatus response time baselines should be no less than 70% of the associated benchmark. A response time baseline is viewed as the minimally acceptable response time for LFR apparatus and is consistent with accreditation standards.

Medic Unit response time standards are based on Lincoln Municipal Code 7.08.050.

LFR assessment of apparatus response time measurement encompasses three time intervals. The response time intervals are call processing time, turnout time and apparatus travel time. Each time interval is analyzed separately and then combined to create a “Total Response Time Measurement.” By analyzing each element of the response time cascade individually and then combining the elements to establish a total response time measurement, LFR easily identifies problematic response time components.



Call Processing Time - “Call Processing” time starts when a 911 call is answered and ends when the apparatus is dispatched to the incident.

Turnout Time - “Turnout Time” starts when firefighters are alerted in the stations and ends when the firefighters board the apparatus and are en route to the incident. During this time frame, a firefighter must acknowledge the call, dress in appropriate protective gear, board the apparatus and fasten their seat belt for departure.

Travel Time - “Travel Time” starts when the apparatus or medic unit is en route to the incident and ends when the apparatus arrives at the scene.

**Call Processing Time
+ Turnout Time
+ Travel Time
= Total Response Time**

Fire Suppression Incidents

“First Due”

Total Response Time Performance Compliance Goal 90%

Total Response Time Performance	Benchmark 6 Min, 20 Sec	Baseline 7 Min, 20 Sec
2011	91.70%	96.31%
3 Year	92.07%	96.11%

“Initial Attack Force”

Total Response Time Performance Compliance Goal 90%

Total Response Time Performance	Benchmark 7 Min, 20 Sec	Baseline 8 Min, 20 Sec
2011	90.55%	94.03%
3 Year	89.85%	93.94%

“Effective Response Force”

Total Response Time Performance Compliance Goal 90%

Total Response Time Performance	Benchmark 10 Min, 20 Sec	Baseline 12 Min, 20 Sec
2011	85.15%	93.07%
3 Year	88.24%	94.12%

Medical Incidents

“First Due”

Total Response Time Performance Compliance Goal 90%

Total Response Time Performance	Benchmark 6 Min, 0 Sec “Delta”	Baseline 7 Min, 0 Sec “Delta”
2011	89.63%	96.50%
3 Year	88.67%	95.42%

“First Due”

Total Response Time Performance Compliance Goal 90%

Total Response Time Performance	Benchmark 6 Min, 0 Sec “Echo”	Baseline 7 Min, 0 Sec “Echo”
2011	93.00%	97.53%
3 Year	92.47%	96.67%

“Medic Unit”

Total Response Time Performance Compliance Goal 90%

Response Time Performance	LMO Ordinance Compliance 8 Min
2011	93.28%
3 Year	92.29%

LMO = Lincoln Municipal Ordinance

Technical Rescue Incidents

“First Due”

Total Response Time Performance Compliance Goal 90%

Total Response Time Performance	Benchmark 6 Min, 20 Sec	Baseline 7 Min, 20 Sec
2011	93.13%	96.07%
3 Year	91.00%	96.60%

“Effective Response Force”

Total Response Time Performance Compliance Goal 90%

Total Response Time Performance	Benchmark 10 Min, 20 Sec	Baseline 12 Min, 20 Sec
2011	80.00%	80.00%
3 Year	79.17%	89.58%

Note: The response time data for Technical Rescue ERF is based upon a limited number of incidents.

The Lincoln Fire and Rescue Training Division is committed to all LFR and US&R personnel to ensure that they are prepared to meet the organizational mission by providing quality emergency services to the citizens, visitors and surrounding communities of Lincoln and the United States. All programs are developed to make certain that it will contain the proper quantity, quality and progressiveness, to enable all LFR personnel and NE-TF1 members to provide the highest level of life safety and public service. Curriculum is developed and training delivered to meet the current Federal, State and Local requirements. Some of these requirements include; Federal Emergency Management Agency Urban Search and Rescue, Federal OSHA/EPA HazMat, Federal Health Insurance Portability and Accountability Act (HIPAA), National Registry and State EMS requirements, EMS Inc. Policies and procedures manual, City of Lincoln rules and regulations and LFR organizational policies.

LFR Training Division will continue to research trends in training within trade journals, National Fire Protection Association (NFPA), International Association of Fire Fighters (IAFF), International Association of Fire Chiefs (IAFC), United States Fire Administration (USFA) for emergency services that may be mandated or desired to implement that will improve the knowledge skills and abilities of our personnel.

The LFR Training Division staff and key adjunct trainers supervised by the Training Division trained or supported the new recruit training and annual training for 352 emergency service and US&R personnel for a grand total of 33,546 hours delivered in 2011. Each emergency service and US&R employee received an average of 95 hours of training delivered with four LFR Training Division trainers and two adjunct instructors hired back to provide or support an average of 2,400 hours of training to accomplish all of the objectives within our annual work plan.

In 2011, the LFR Training Division and a few key adjunct instructors scheduled, delivered, and documented training on a variety of topics which included:

- Fire Suppression Training delivered to all Emergency Service personnel.
- Emergency Medical Services (EMS) Training delivered to all Emergency Service personnel including:
 - EMS training on our new LP-15 defibrillator monitors with SPCO and SPMET. Training on the implementation of the Tablet PCR EMS reporting system.
- Hazardous Materials Training delivered to all Emergency Service personnel.
- Technical Rescue Training to all Emergency Service Rescue Technicians.
 - Technical Rescue training includes;
 - Auto/Machinery Extrication.
 - Confined Space Rescue.
 - Trench Rescue.
 - Structural Collapse.
 - High Angle Rescue.
 - Water Rescue to all Emergency Service Dive Technicians.
- LFR Fire Apparatus Operator Driver Certifications and Re-certifications.
- LFR New Recruit Training Academy.
- Annual Compliance Training including; Respirator Fit Testing/ Training, Blood Borne Pathogens, Health Insurance Portability and Accountability Act (HIPAA) Training, Self Contained Breathing Apparatus (SCBA) Program Evaluation.
- FEMA Urban Search and Rescue Specialty Training.

The Emergency Services Division coordinates all emergency services of Lincoln Fire & Rescue. Emergency services provided include fire response, emergency medical response, and hazardous materials and technical rescue response. All emergencies are responded to from 14 fire stations located throughout our city of approximately 258,379 citizens in an area of 90.83 square miles. In these 14 stations are 14 engine companies, 4 truck companies, and 6 medic units. All engine companies are staffed with a captain, fire apparatus operator, firefighter/EMT, and a firefighter/paramedic. Truck companies do not have a firefighter/paramedic but have two firefighter/EMT's assigned. Medic units are staffed with a firefighter/EMT, and a firefighter/paramedic. In 2011, the position of EMS Supervisor, one on each shift, was created. All personnel in emergency services are emergency medical technician certified with approximately 68 of

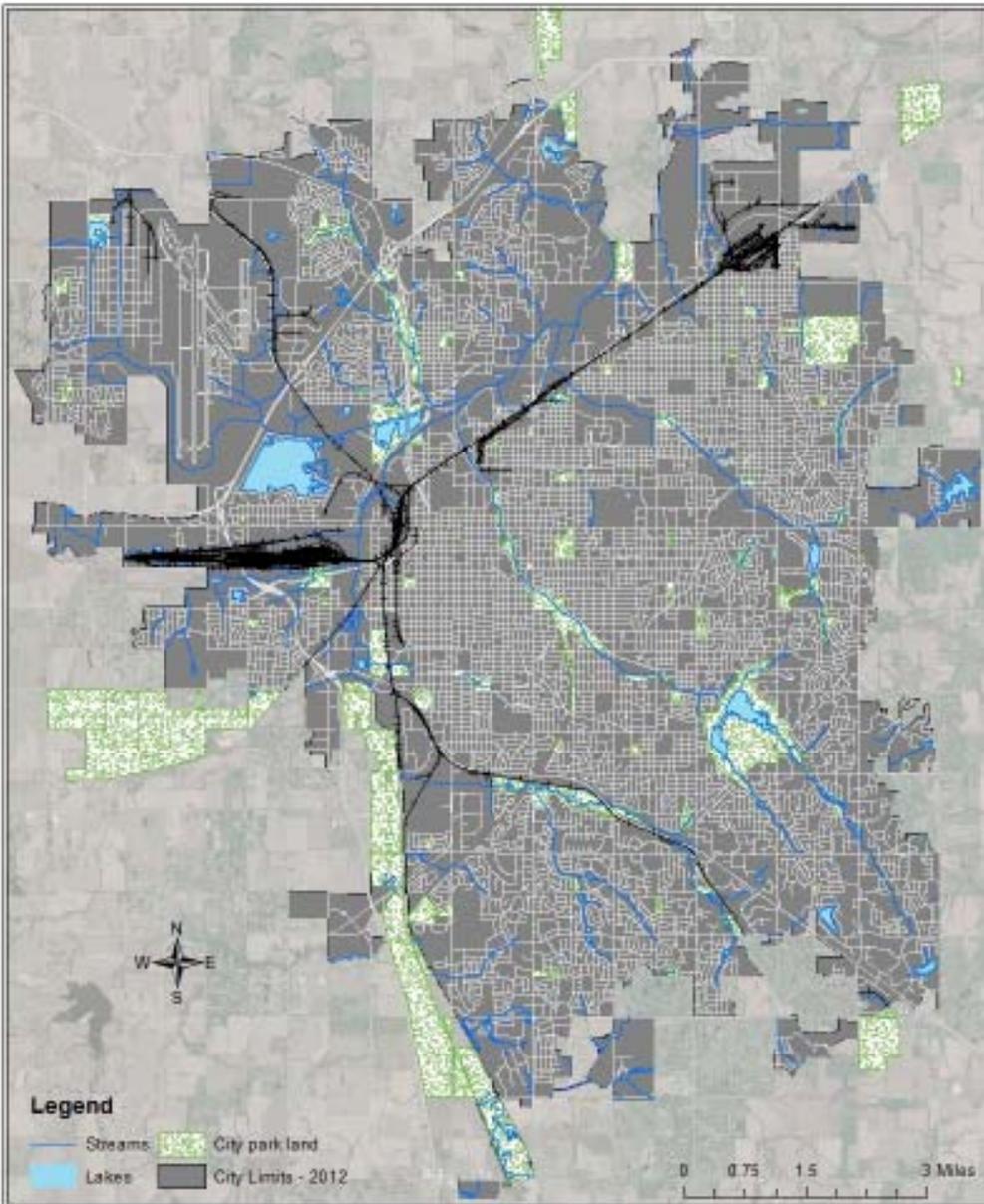


these having a National Registered Paramedic certification. The city is divided into 144 response zones. In 2011, Lincoln Fire & Rescue responded to 20,771 fire, hazmat, medical, and technical rescue responses in the city. These incidents involved 47,389 unit responses since many calls require multiple units. The Emergency Services Division is coordinated by the assistant chief, six battalion chiefs of suppression, 3 EMS supervisors, and three staff members. Each morning a

staff meeting is held between the on duty battalion chiefs and all on duty personnel via a phone conference call to review the activities and training that are to take place that day. Anytime during the 24 hour work shift, Lincoln Fire personnel respond to assist citizens when called upon. An EMS business manager, EMS management support specialist, an account clerk, and other staff assist with the support of the ambulance division.



Serving



Resident Population

258,379

Land Area

90.83 Square Miles

Stations

14

Fire Response Zones

144



Physical Resources

Fire Stations	14	Hazardous Materials Unit	1
Engines(Pumpers)	14	Technical (Heavy) Rescue Unit	1
Reserve Engines	3	Mobile Air Unit	1
(Ladder) Trucks	4	Decon Trailer	1
Reserve Truck	1	Utility Trailer	1
Medic Units	6	Water Rescue Trailer	1
Reserve Medic Units	5	Support Vehicles	20
Battalions	2	Mobile Fire Safety House	1
EMS Supervisor	1		

Battalions:

	Incidents	
	2010	2011
Battalion 1	1,346	1,512
Battalion 2	916	755

Engines:

Engine 1	3,103	3,139
Engine 2	1,476	1,540
Engine 3	1,483	1,743
Engine 4	1,236	1,218
Engine 5	1,474	1,607
Engine 6	1,560	1,546
Engine 7	1,584	1,681
Engine 8	1,695	1,702
Engine 9	1,592	1,671
Engine 10	1,546	1,693
Engine 11	250	300
Engine 12	1,047	1,151
Engine 13	685	767
Engine 14	855	973
Engine 21	2	3
Engine 211	3	9

Medic Units:

Medic 2	3,202	3,423
Medic 3	3,275	3,457
Medic 5	2,591	2,732
Medic 6	2,617	2,601
Medic 7	2,810	2,963
Medic 8	3,152	3,248
Medic 21	64	93
Medic 24		36
Medic 25	134	115
Medic 211	79	93
Medic 214	99	96

Truck:

Truck 1	1,518	1,543
Truck 5	883	925
Truck 7	1,069	1,179
Truck 8	963	1058

Other:

EMS1		1,205
Air 14	379	371
Haz Mat 14	114	133

Battalion: a unit typically consisting of a headquarters and two or more companies, batteries, or similar subunits.

Engine: an automotive fire apparatus vehicle equipped with a pump; water tank and a compliment of hose, tools and equipment.

Medic Unit: a specially equipped vehicle used for carrying the sick or injured.

Truck: an aerial apparatus vehicle equipped with ground ladders, special rescue tools, smoke removal fans, tarps and salvage equipment.



Total Response by Unit

	Alert	Fire	HazMat	Medical	Other	Total	County
Battalion 1	15	1,234	110	129	24	1,512	26
Engine 1	0	502	44	2,491	102	3,139	0
Engine 21	0	1	0	1	1	3	0
Medic 21	0	1	0	76	16	93	2
Truck 1	0	844	76	378	245	1,543	2
Truck 21	0	1	1	1	0	3	0
Fire Car #1	0	4	0	0	1	5	0
Fire Car #2	0	2	0	0	1	3	0
Fire Car #3	0	8	0	0	0	8	0
Fire Car #5	0	3	0	0	0	3	0
Fire Car #6	0	1	0	0	0	1	0
Fire Car #7	0	2	0	5	0	7	0
Fire Car #8	0	0	0	1	0	1	0
Bike Medic 1	0	0	0	1	13	14	0
Bike Medic 2	0	0	0	0	2	2	0
Dive Rescue	0	0	0	1	0	1	0
Mule 1	0	0	0	7	0	7	0
Utility Truck	0	0	1	0	0	1	0
Total Station 1	15	2,603	232	3,091	405	6,346	30
Battalion 2	1	629	46	68	11	755	6
Engine 2	0	239	83	1,092	126	1,540	1
Medic 2	6	61	3	3,295	58	3,423	65
Total Station 2	7	929	132	4,455	195	5,718	72
Engine 3	0	303	22	1,333	85	1,743	0
Medic 3	10	82	3	3,311	51	3,457	94
Total Station 3	10	385	25	4,644	136	5,200	94
Engine 4	0	187	14	953	64	1,218	1
Medic 24	0	1	0	27	8	36	0
Total Station 4	0	188	14	980	72	1,254	1
Engine 5	0	194	26	1,292	95	1,607	18
Engine 225	0	1	0	8	0	9	0
Medic 25	0	2	0	108	5	115	9
Medic 5	0	43	3	2,630	56	2,732	149
Truck 5	0	417	68	187	253	925	8
Total Station 5	0	657	97	4,225	409	5,388	184
Engine 6	0	230	20	1,186	110	1,546	3
Medic 6	0	42	3	2,505	51	2,601	257
Total Station 6	0	272	23	3,691	161	4,147	260
Engine 7	0	253	17	1,340	71	1,681	0
Medic 7	0	53	3	2,859	48	2,963	70
Truck 7	0	563	97	254	265	1,179	3
Total Station 7	0	869	117	4,453	384	5,823	73
Engine 8	0	301	34	1,271	96	1,702	2
Medic 8	1	66	5	3,130	46	3,248	99
Truck 8	0	565	79	217	197	1,058	4
Total Station 8	1	932	118	4,618	339	6,008	105
EMS1	3	250	34	904	14	1,205	113
Engine 9	0	241	70	1,210	150	1,671	3
Total Station 9	3	491	104	2,114	164	2,876	116
Engine 10	0	227	37	1,285	144	1,693	0
Total Station 10	0	227	37	1,285	144	1,693	0

Continued on Next Page

Total Response by Unit (Continued)

	Alert	Fire	HazMat	Medical	Other	Total	County
Engine 11	13	36	4	222	25	300	0
Engine 211	0	2	0	7	0	9	0
Medic 211	0	0	0	82	11	93	3
Total Station 11	13	38	4	311	36	402	3
Engine 12	0	109	10	902	130	1,151	0
Total Station 12	0	109	10	902	130	1,151	0
Engine 13	0	165	8	534	60	767	11
Total Station 13	0	165	8	534	60	767	11
Air 14	0	252	103	8	8	371	0
Engine 14	8	174	36	679	76	973	2
Haz Mat 14	0	10	105	14	4	133	2
Medic 214	0	0	0	76	20	96	4
Total Station 14	8	436	244	777	108	1,573	8
FINAL TOTAL	57	8,301	1,165	36,080	2,743	48,346	957

Total Incidents by Unit in City

	Alert	Fire	HazMat	Medical	Other	Total
Air	0	252	103	8	8	371
Battalion	16	1,859	156	170	50	2,251
Engine	24	3,406	459	16,572	1,342	21,803
EMS1	0	248	23	790	31	1,092
Dive	0	0	0	1	0	1
Other	0	20	1	6	2	29
Haz Mat	0	10	104	13	4	131
Medic	17	335	20	17,375	365	18,112
Truck	0	2,383	321	1,027	960	4,691
FINAL TOTAL	57	8,265	1,164	35,172	2,731	47,389

Total Incidents by Unit in County

	Alert	Fire	HazMat	Medical	Other	Total
Battalion	0	4	0	28	0	32
Engine	0	9	0	124	7	38
EMS1	0	2	0	14	0	116
Haz Mat	0	0	1	1	0	2
Medic	0	16	0	731	5	752
Truck	0	7	0	10	0	17
FINAL TOTAL	0	36	1	908	12	957

Stations and Units

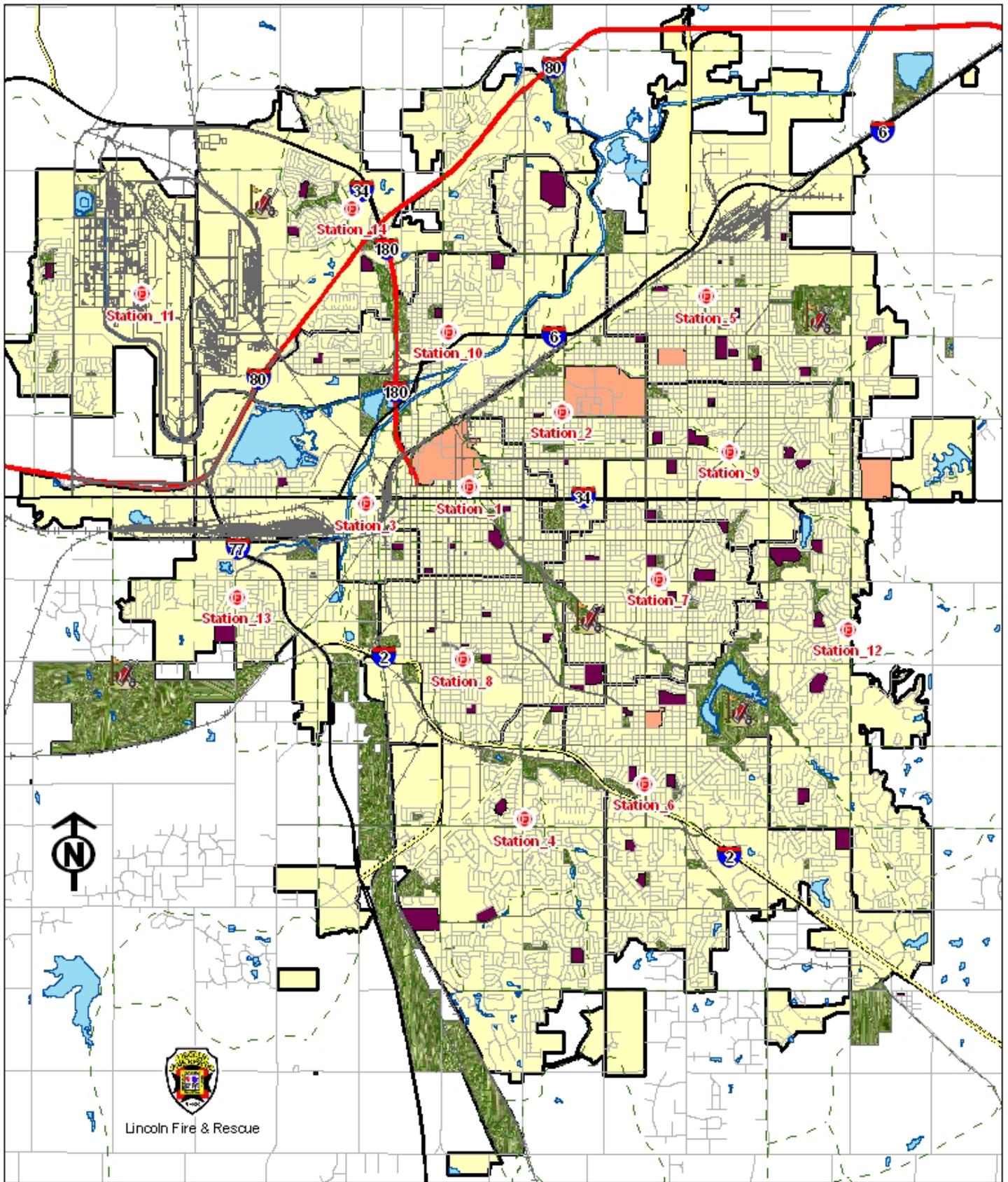
~ December 2011 ~

Stations	Engines	Trucks	Medic Units	Battalions	Other (Listed)
#1 - 1801 "Q" Street (02)	1 (1)	1 (1)	0 (1)	1	Dive Rescue Decon Trailer Trench Trailer Utility Vehicle
#2 - 1545 North 33rd (04)	1	0	1	0	Light Tower
#3 - 121 S 2nd Street (08)	1	0	1	0	--
#4 - 5600 South 27th (12)	1	0	0	0	Public Education Van
#5 - 3640 Touzalin Ave (07)	1	1	1 (1)	0	--
#6 - 5051 South 48th (16)	1	0	1	0	--
#7 - 1345 South Cotner (10)	1	1	1	0	--
#8 - 2760 South 17th (02)	1	1	1	0	--
#9 - 901 North Cotner (05)	1	0	0	1	EMS Supervisor
#10 - 1440 Adams Street (21)	1	0	0	0	--
#11 - 3401 NW Luke (24)	1 (1)	0	0 (1)	0	--
#12 - 2201 South 84th (06)	1	0	0	0	--
#13 - 1700 South Coddington (22)	1	0	0	0	--
#14 - 5435 NW First Street (21)	1	0	0 (1)	0	Haz/Mat Mobile Air

(1) - Denotes 1 reserve unit

A reserve unit is an unstaffed apparatus that can be put in service with personnel when a front line apparatus needs repair or an apparatus that can be put into service if all other units are already deployed to other emergencies by recalling off duty personnel.





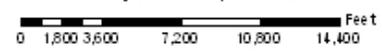
Legend

- Fire Stations
- Bike trails
- City Parks
- Hwy signs
- Colleges and University
- Fire Planning Zones
- RR Tracs
- Schools
- Lakes & Streams
- Airport

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 information or its improper use. This information is maintained
 on a yearly basis.

Fire Station Locations

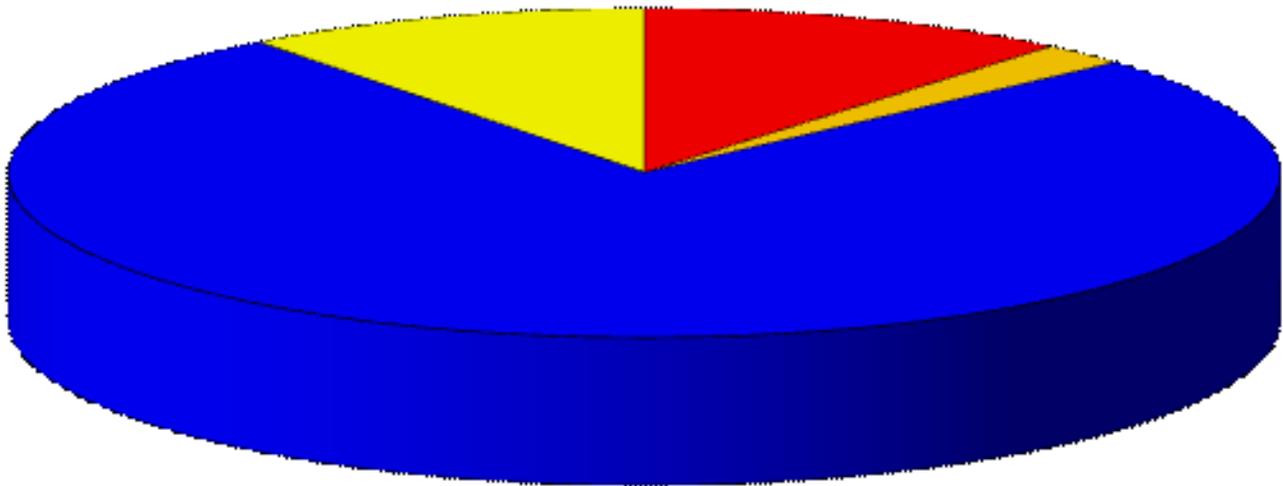
City of Lincoln, Nebraska



Response Summary

2011 Response for LFR

■ Fire Calls 2,297	■ Haz Mat 463
■ Medical 15,853	■ Other 2,158



LFR Responses:

Number of Fire Calls:
2,297

Number of Public Education
Events:
769

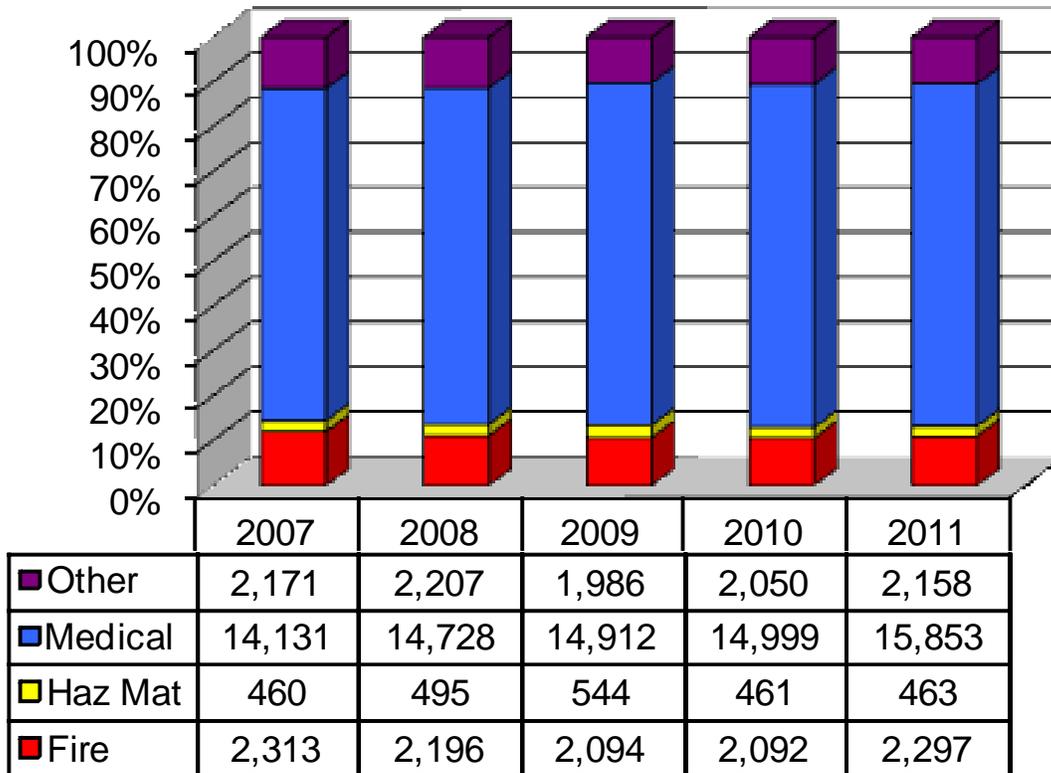
Number of Standby's:
178

Number of Medical Calls:
15,853

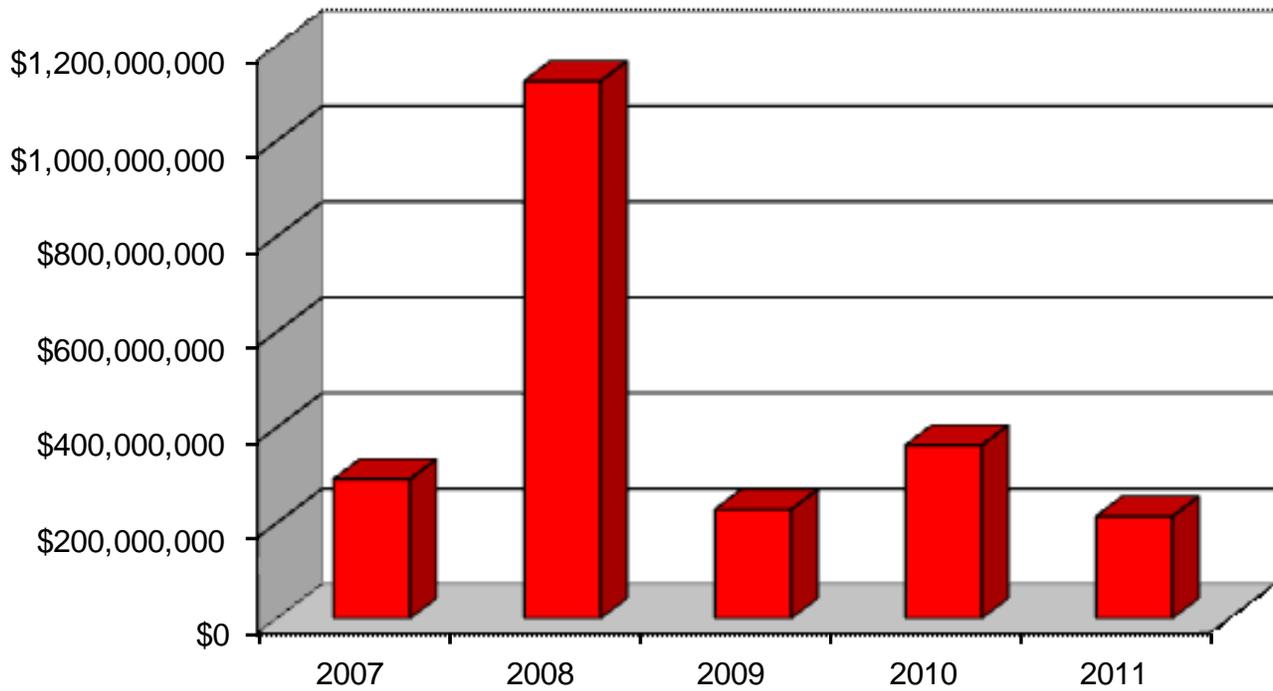
Number of Life Threatening
Medical Calls:
4,562

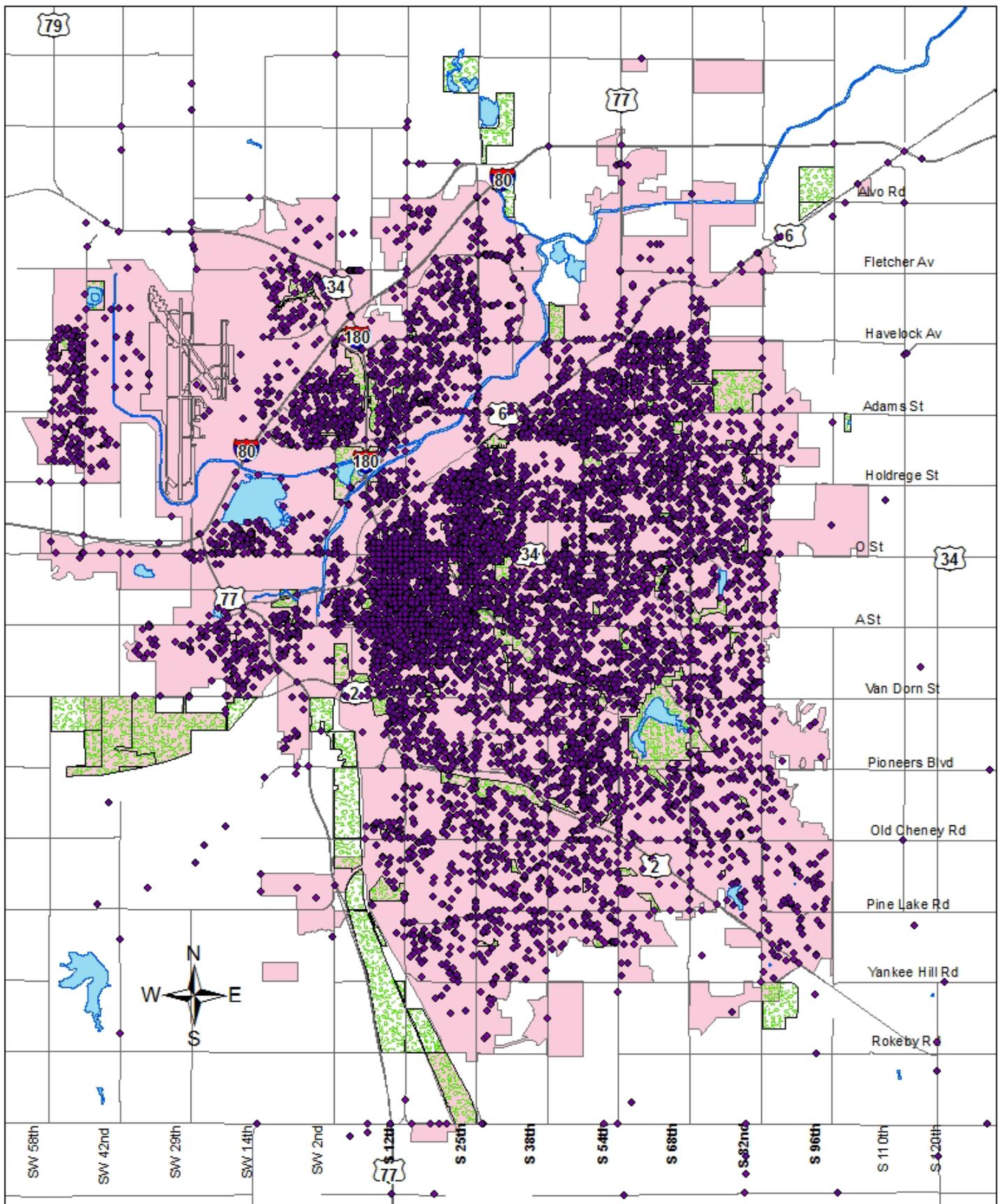


Total Incidents



Estimated Value of Property Saved





Legend

- ◆ LFR - Incidents - 2011
- Lake & Streams
- Park Land
- City Limits - 2010

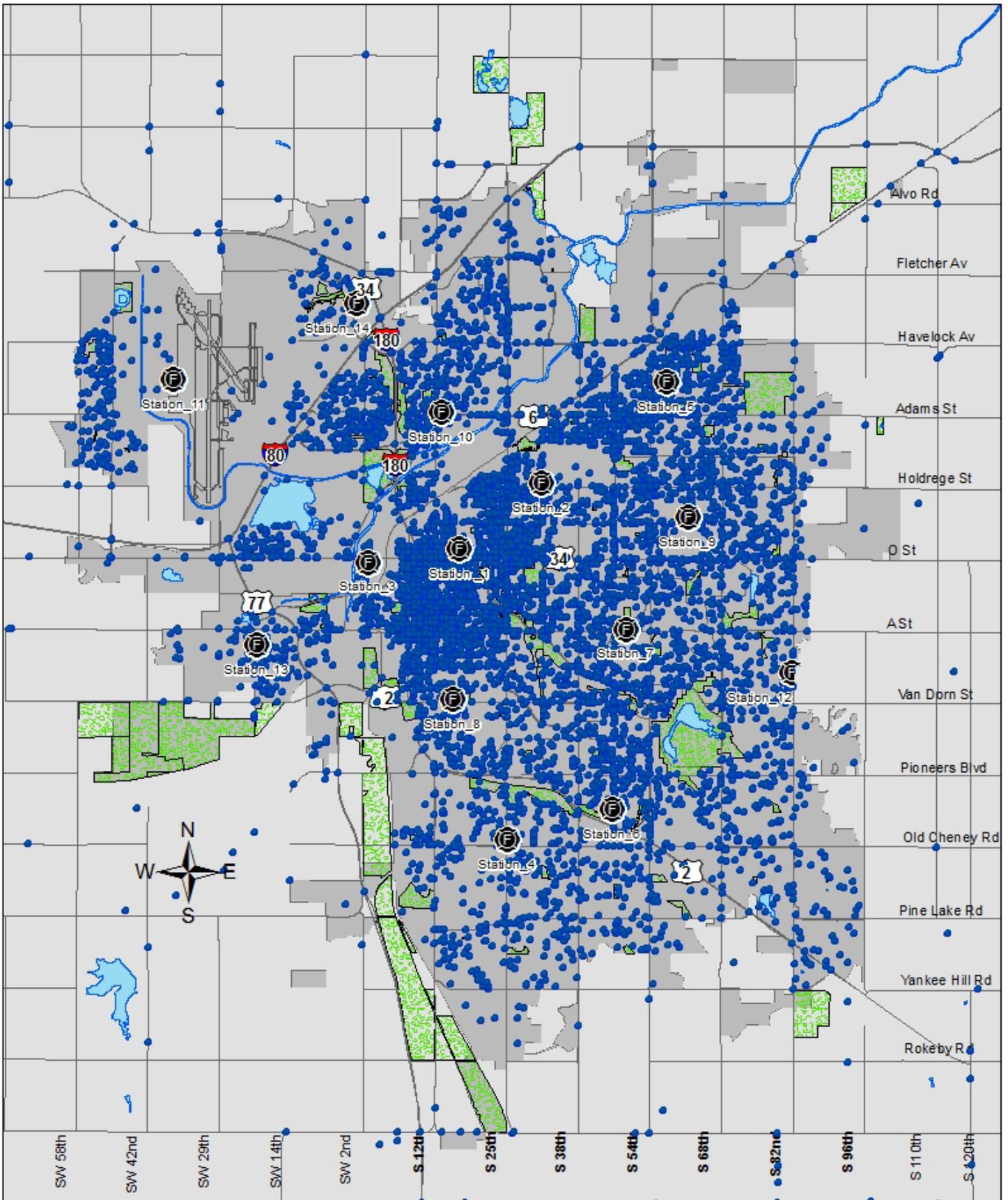


Lincoln Fire & Rescue

Note: This particular map is provided by Lincoln Fire & Rescue for reference purpose only. It depicts the numbers of call responded to in 2011. Courtesy of the LFR-GIS department.

0 0.5 1 2 Miles





LFR - Medical Calls for 2011

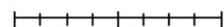
- EMS Incidents
- Lake & Streams
- Park Land
- City Limits - 2011

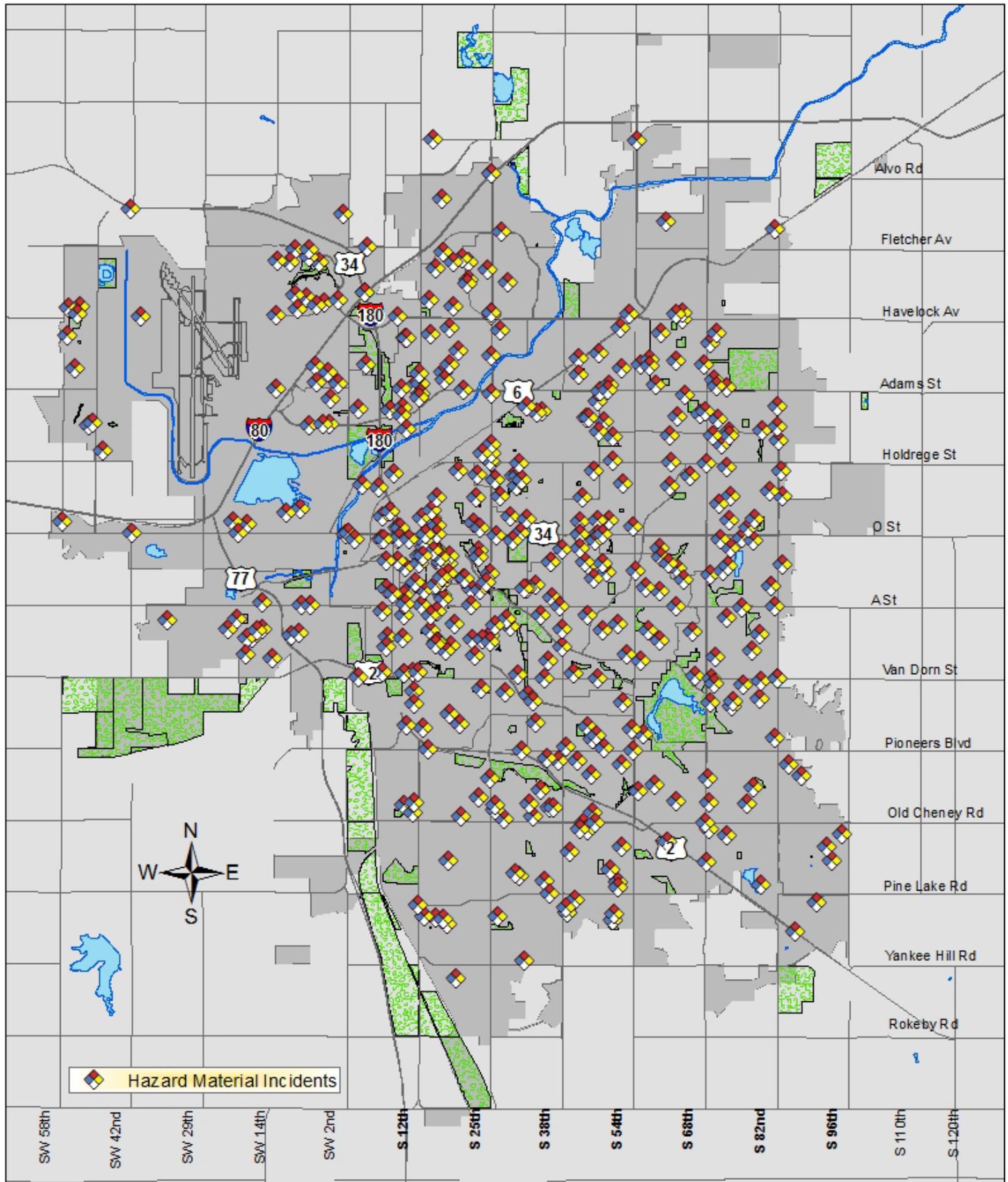


Lincoln Fire & Rescue

Note: This particular map is provided by Lincoln Fire & Rescue for reference purpose only. It depicts the numbers of medical calls responded to in 2011. Courtesy of the LFR-GIS department.

0 0.5 1 2 Miles





LFR - Haz Mat Calls for 2011

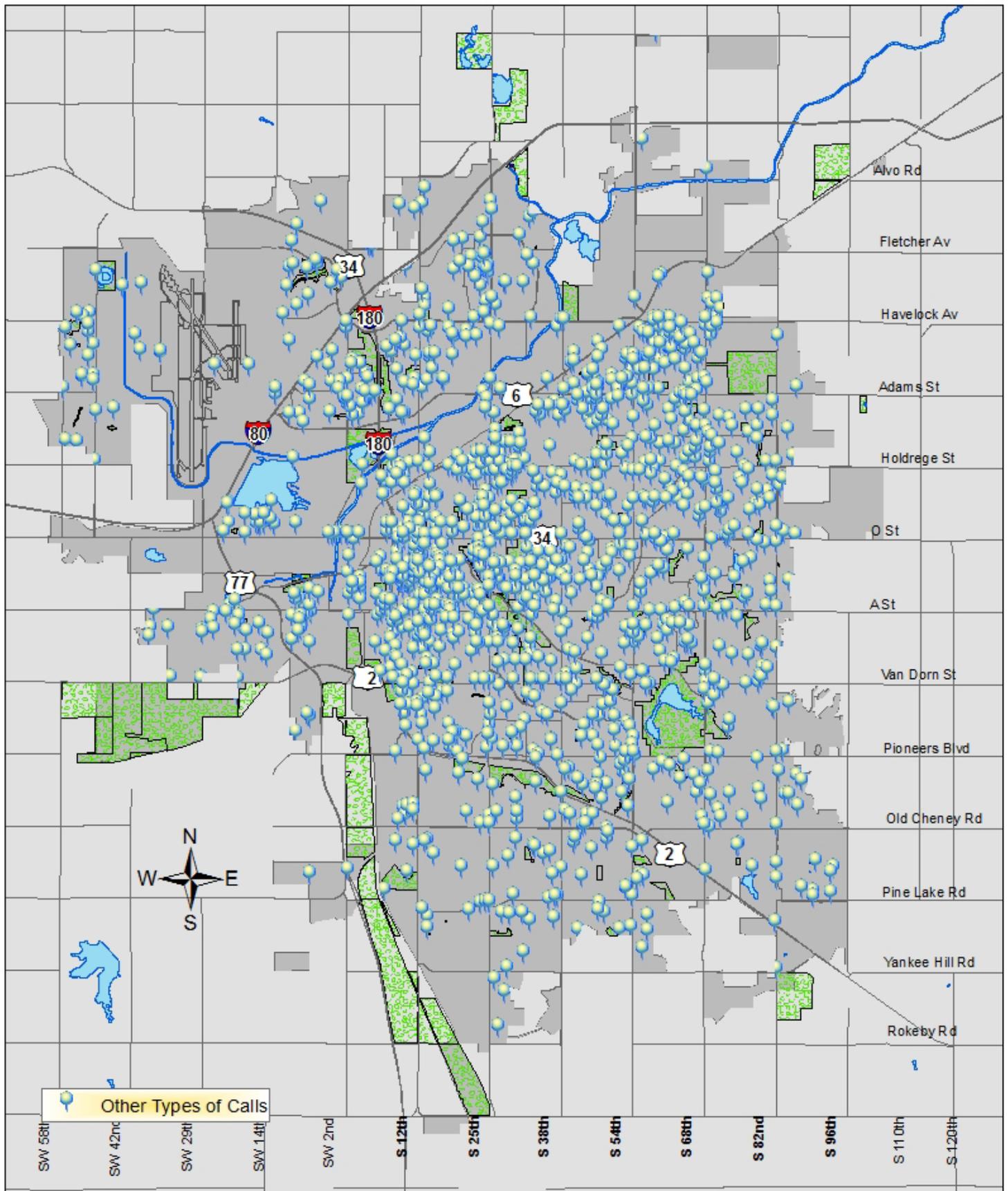
Lake & Streams
 Park Land
 City Limits - 2011

Note: This particular map is provided by Lincoln Fire & Rescue for reference purpose only. It depicts the numbers hazard material calls in 2011. Courtesy of the LFR-GIS department.



Lincoln Fire & Rescue

0 0.5 1 2 Miles



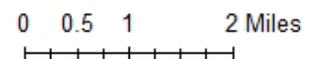
LFR - Other Types of Calls for 2011

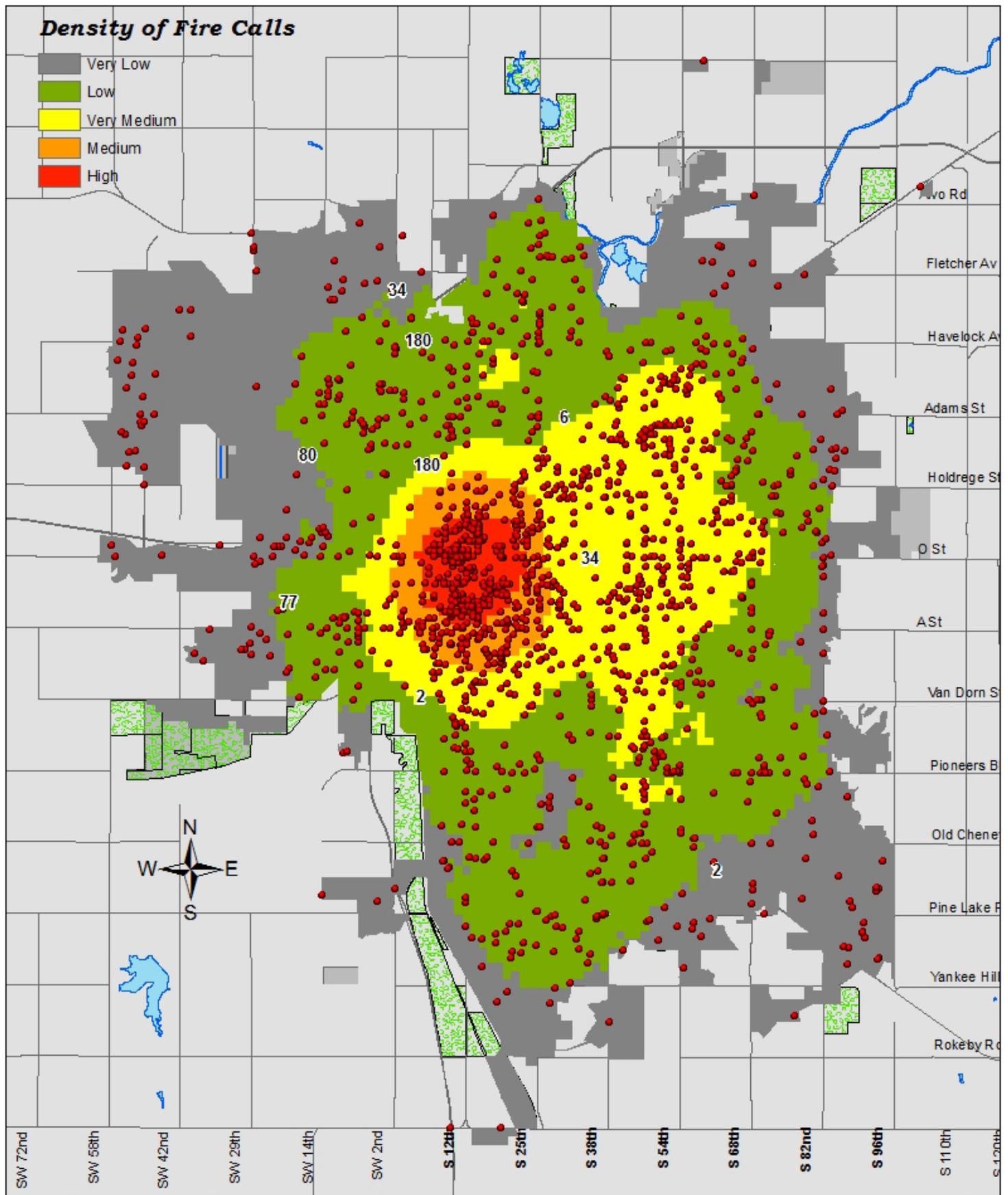
Lake & Streams
 Park Land
 City Limits - 2011

Note: This particular map is provided by Lincoln Fire & Rescue for reference purpose only. It depicts the numbers of other types of responded (not including fires, medicals or HazMat) in 2011. Courtesy of the LFR-GIS department.



Lincoln Fire & Rescue



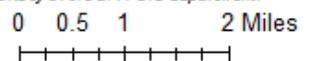


LFR - Fire Calls for 2011

- Fire Calls - 2011
- Lake & Streams
- Park Land
- City Limits - 2011



Note: This particular map is provided by Lincoln Fire & Rescue for reference purpose only. It depicts the numbers of fire calls responded to in 2011. Courtesy of the LFR-GIS department.



Incident Type Report

Method	Number Incidents
Fire	481
Fire A	1389
Fire B	198
Fire C	229
8C1B	1
CoDet	198
Haz 2	97
Haz 21	1
Haz 3	120
Haz Pkg	46
Medical	35
Medical A	2858
Medical B	4666
Medical C	3283
Medical D	4562
Medical E	294
Medical RS Alarm	155
Alert 1	1
Alert 2	15
Other	1953
Standby	189

Total Incidents	20,771
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- Alert:** Aircraft Related Emergencies
- Fire A:** Fire Alarm Automatic System or Reported
- Fire B:** Fire Threatening Building
- Fire C:** Fire with Confirmed Smoke or Flame
- Haz Mat:** Hazardous Materials Related Leaks & Spills
- Medical A,B, & C:** Medical Emergency
- Medical D:** Life Threatening Medical Emergency
- Medical E:** Life Threatening Cardiac/Respiratory Emergency
- Medical Mutaid:** Medical Call - Assisting Rural Agency
- Medical Omega:** Inter facility Non-Emergency Transfer
- Medical Omega D:** Inter Facility Emergency Transfer
- Medical - RS Alarm:** Person Trapped or Rollover Vehicle Accident
- Other:** All Other Types of Dispatches

The administrative division coordinates support services for all divisions of the fire department through an assistant chief, a logistics and training division chief, and six battalion chiefs, nine staff personnel, and community volunteers. Daily operations require providing administrative services, human resource management, physical resource management, and developing and maintaining operating policies.

During 2011 the administrative division provided coordinated command and control of the department in the ongoing effort to meet the needs of the community with the resources provided by the city. In order to share information and be inclusive of all personnel a number of meetings and briefings were held. These included weekly administrative staff meetings, monthly command staff meetings involving all chief officers of the department, weekly command staff meetings involving the on shift chief officers, shift briefings were conducted with all on duty personnel via the closed circuit cable TV system and daily conference calls between the on shift battalion chiefs and all on duty supervisors were held. The fire chief met weekly with the city council members in the pre council session and with the mayor in the weekly cabinet meeting.

The administrative division staff made routine updates to the LFR web site for public information, providing daily, weekly and monthly summary reports of department activities. Many other operational aspects are tracked in the records management system of the department. In addition, LFR management policies and reference sources are updated on the city IntraLinc web site for employee access to current policy. Minutes from committee meetings and other internal groups are also available for current employees via the IntraLinc web site.

The routine budget administration activities are conducted by staff and include payroll and employee record management, invoice review and payment, and internal customer support for the purchases of equipment and supplies needed for all divisions of the department.

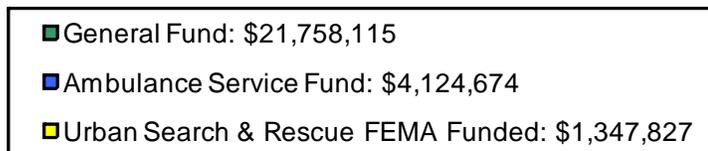
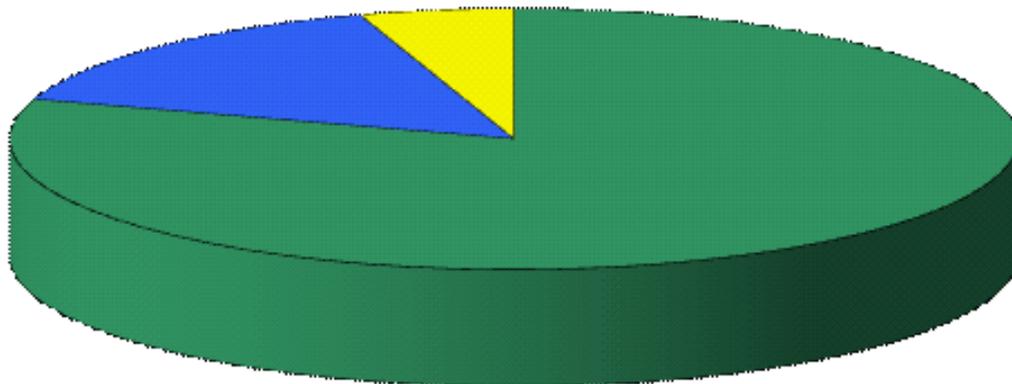
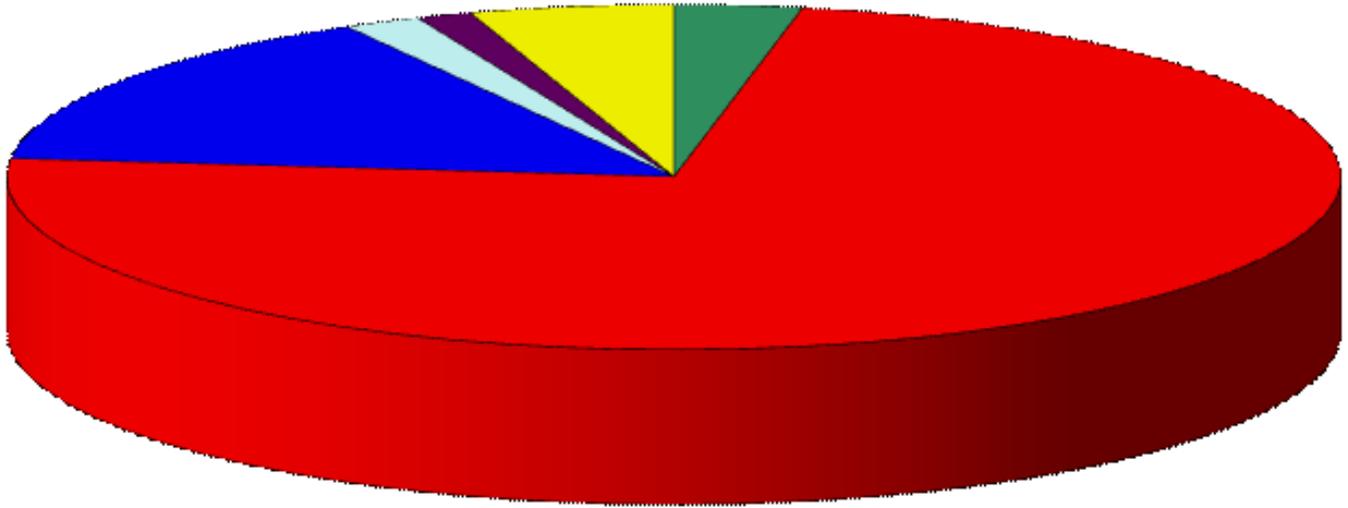
During 2009 the city implemented a new outcome based budget process, which required all departments to prioritize and justify all expenditures in an ongoing effort to assure cost effective services.

During 2011, Mayor Beutler appointed Tom Casady as the Public Safety Director responsible for Police, Fire, and 911. Director Casady attended many department meetings, met with various personnel, and learned many things about fire and rescue services.



2009-2010 Budget Summary

Department Total - \$0



Human Resources

Number of EEO Complaint Investigations	2
Number of EEO Investigations On-going	1
Number of EEO Investigations On-going over 60 days	1
Number of Grievances Filed	8
Number of Grievances Withdrawn	0
Number of Grievances Resolved at Department Level	6

LFR Company Business Inspections

Number of Inspections	4,308
Number of Preplans Completed	100

Investigations

Provided by the Bureau of Fire Prevention

Number of Fire Investigations	191
Number of Code Compliance Inspections	1,736
Number of Operational and Occupancy Permits Issued	1,800
Number of Bomb Calls	29
Explosives and Ammo Pickups	32
Number of Arson Fires Worked	29



Cities Similar* to Lincoln

2010/2011 Data

City	State	Population	Miles Distance from Lincoln	City Rank	Area	Total Fire Budget	Budget from General Fund	Citizens Per FTE	Cost Per Citizen	Cost Per FTE	Accredited
Kansas City	MO	482,299	191.31	34	318.00	\$128,949,373	\$83,235,199	362	\$172.58	\$100,663.05	No
Omaha	NE	454,731	56.81	40	192.00	\$70,689,884	\$67,715,884	749	\$148.91	\$116,457.80	No
St. Paul	MN	281,253	407.91	67	55.40	\$60,864,042	\$54,673,164	596	\$194.39	\$128,949.24	No
Lincoln	NE	254,001	0.00	74	90.38	\$27,230,616	\$21,758,115	844	\$85.66	\$90,467.16	Yes
Madison	WI	235,419	481.97	81	76.41	\$41,176,979	\$37,169,512	635	\$157.89	\$110,989.16	No
Des Moines	IA	200,538	187.88	108	82.00	\$30,429,680	\$22,107,680	694	\$110.24	\$105,293.01	No
Rockford	IL	157,280	466.71	149	45.60	\$37,513,966	\$14,319,042	566	\$91.04	\$134,942.32	No
Average		295,074	256.08	79	122.83	\$56,693,506	\$42,996,942	635	\$137.25	\$112,537.39	
Lincoln	NE	254,001	0.00	74	90.38	\$27,230,616	\$21,758,115	844	\$85.66	\$90,467.16	Yes
Lincoln above/ below Average		-41,073	-256	-5	-32.45	-\$29,462,890	-\$21,238,827	209	-\$51.58	-\$22,070.23	

Population est 2009 Source:
Population Division, U.S. Census
Bureau Release Date: July 1, 2009.

* Population between half & twice
Lincoln's that provide ambulance
transport and less than 500 miles
distance.

* Includes benefits in the amount
of \$3,297,770 as calculated by the
City of Lincoln Finance Department
not shown in LFR budget & does not
include ambulance service or
US&R.



The Logistics Division is responsible for a continuous preventative maintenance program for 60 vehicles to ensure cost effective and safe efficient operation. Emergency vehicles include 14 engine companies, 4 aerial pumper companies, 11 medic units, 1 haz mat vehicle, and 1 mobile air unit. The department has 3 reserve engine companies, 1 reserve aerial pumper, 1 EMS Supervisor, 20 support vehicles, 1 fire safety house, 1 mass casualty decon trailer, 1 tow vehicle, 1 tech rescue trailer, 1 utility trailer and 1 water rescue trailer.

Along with maintaining station vehicles, the Logistics Division maintains all equipment mounted on the vehicles including generators, power saws and rescue tools.

The Logistics Division

repairs and certifies 140 SCBA's, 300 face pieces, and three breathing air compressors and coordinates annual pump test of 22 apparatus. Coordinates testing, inventory and repair for 40,000 feet of fire hose, coordinates annual aerial testing and ground ladder testing of 1,650 feet of ladders. Repairs and maintains 14 lawn mowers, 14 snow blowers and snow removal at 13 fire stations, and shop/training facility.

An average of 600 plus apparatus repair orders are generated each year. LFR annual fleet mileage was 433,769 miles.

All station repairs, remodels and additions as well as planning and design will go through the Chief of

Logistics and he will work closely with purchasing and vendors. Also, all station supplies as well as FF gear also is coordinated through our Logistics Division.

Additionally, our driver's re-certification is to be coordinated by the Logistics Chief. Along with Engine, Truck, and Medic units replacement and purchase.

Logistics Division is also responsible for research and development of alternate fuels and vehicles.

The Logistics Division personnel consists of Chief of Logistics Kendall Warnock, Apparatus Technicians Rob Koranda and Robert Poe, as well as Office Assistant Stacey Bergis



In 1991, Lincoln Fire & Rescue became the sponsoring agency for Nebraska Task Force 1 (NETF1). NETF1 is one of 28 Federal Emergency Management Agency Urban Search & Rescue (FEMA US&R) task forces in the United States.

As a member of the National Response Framework, personnel from Lincoln's US&R task force have responded to many disasters of national significance including: the Oklahoma City bombing of the Alfred P. Murrah Federal Building in April 1995, the attacks on the World Trade Center towers and the Pentagon following the events of September 11, 2001 to Louisiana and Mississippi in the aftermath of Hurricanes Katrina and Rita in September of 2005; to Kansas to the tornado-devastated town of Greensburg in 2007; Texas for Hurricane Dean in August 2007; and Georgia and Florida for Hurricanes Dolly, Gustav, and Ike in 2008. In 2009, NETF1 members assisted FEMA with coordinating US&R personnel and resources for the Presidential Inauguration in Washington, DC. In 2010 NETF1 members supported the earthquake in Haiti.

Of the approximately 175 NE-TF1 task force members, 120 are Lincoln Fire & Rescue employees. In 2011, NETF1 members



participated in over 3500 hours of training and exercises to enhance and maintain our task force readiness for searching, locating, and rescuing persons reported missing as a result of a disaster or tragic incident. Task force equipment, supplies, and a fleet of response vehicles valued at over \$5M are maintained in a constant state of readiness for

deployment. The task force must be able to deploy to natural or man-made disasters within four hours of notification by the Federal Emergency Management Agency.

Lincoln Fire & Rescue's partnership with the federal government has provided invaluable training and specialized equipment that otherwise would not have been possible if funded locally. Since 1991, the City of Lincoln, State of Nebraska, neighboring states and region are beneficiaries of the knowledge and experience that Lincoln Fire and Rescue personnel have acquired due to our participation in the National Urban Search & Rescue program.

NETF1 looks to 2012 with excitement and anticipation. The team will move to the Municipal Services Center (MSC) in 2012 and will operate under the direction of Dan Wright, who was appointed as the Program Coordinator in late 2011

