

## SYSTEMS ANALYST/PROGRAMMER II

### NATURE OF WORK

This is advanced level technical work performing complex computer programming and/or complex systems analysis work.

Work involves responsibility for the design and development of complex computer programs and all phases of the conceptual and detail design of the computer system; developing detailed specifications, documentation and related customer information; and providing technical assistance for all levels of programming regarding specific applications and systems design. Systems analysis work is performed under minimal supervision; may assist in training of Systems Analyst/Programmer I's. Supervision may be exercised over subordinate systems analyst/programmers as assigned. An employee in this classification exercises independent judgment and initiative. Supervision is received from a technical or an administrative superior.

### EXAMPLES OF WORK PERFORMED

Analyzes and documents existing systems to determine processing requirements; confers with project manager and representatives of departments affected by program to resolve questions of program intent, output requirements, input data acquisition, extent of automatic programming and coding use and modification, and inclusion of internal checks and controls; identifies and designs system alternatives to achieve the needs of the customer's environment.

Designs and develops customer applications for microcomputers; meets with customers to determine program requirements; prepares documentation and related information.

Develops conceptual and detailed design specifications; writes detailed logical flow charts to represent work order of data to be processed and to describe input, output and arithmetic and logical operations involved; tests and corrects program errors by altering program steps and sequence; analyzes, reviews, and rewrites programs to increase operating efficiency or adapt to new requirements.

Develops detailed specifications, code, documentation and related customer information required to complete program development maintenance activities; prepares program logic flow charts and processing diagrams.

Provides technical assistance to subordinate Information Services personnel and customers throughout systems development, modification and implementation.

Recommends system design approaches and revisions which streamline programming and operation of the system; identifies problem areas and recommends solutions and standards.

Acts as a technical advisor for all levels of programming in regard to specific applications and subsystems.

Performs all duties within the established policies, standards and guidelines of the Information Services Division.

Performs related work as required.

#### DESIRABLE KNOWLEDGES, ABILITIES, AND SKILLS

Thorough knowledge of microcomputer programming language.

Thorough knowledge of COBOL.

Thorough knowledge of CICS.

Thorough knowledge of MVS Job Control Language.

Thorough knowledge of MVS data set construction.

Thorough knowledge of data base management, systems and technology for mainframe and microcomputers.

Considerable knowledge of the principles, methods and techniques of computer programming languages used in data processing.

Considerable knowledge of the principles and techniques of program planning and control requirements.

Knowledge of systems development methodologies.

Ability to assist in the direction and coordination of subordinate systems analyst/programmers and other technical personnel.

Ability to exhibit independent judgment and initiative in analyzing data processing systems and to make sound recommendations and modifications.

Ability to utilize technical manuals relating to programming languages, system operations and data base management.

Ability to communicate effectively both orally and in writing.

Ability to establish and maintain effective working relationships with co-workers, subordinates, and customers.

Ability to successfully implement application systems in a structured environment.

#### DESIRABLE TRAINING AND EXPERIENCE

Graduation from a senior high school or equivalent supplemented by vocational or college level course work in systems analysis and programming and considerable experience performing complex computer programming and/or complex systems analysis work.

MINIMUM QUALIFICATIONS

Graduation from a senior high school or equivalent supplemented by vocational or community college level course work in systems analysis and programming and experience in the design and development of complex computer programs and/or systems analysis, or any equivalent combination of training and experience which provides the desirable knowledges, abilities and skills.

Approved by: \_\_\_\_\_  
Department Head

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Personnel Director

2/95  
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