

Instructions for Requesting an Inspection using the IVR

How do I access the IVR System?

The inspection request phone number is (402)441-5999. The IVR system is available 24 hours a day. If for any reason the IVR can't complete your requested transaction, you may press 0 to be forwarded to a staff person during business hours.

What do I need to schedule an inspection?

To schedule an inspection, you need the following:

1. A Permit Number
2. The IVR Inspection Code for the Requested Inspection Type
3. Pen and paper to write down your confirmation number

Where do I find the inspection codes?

To hear a list of inspection codes through the IVR press the * key when prompted. They are also available [here](#).

What is the deadline for requesting an inspection?

The IVR is available 24 hours a day. **To obtain an inspection for the same day, you must complete the inspection request prior to 7:30 AM.**

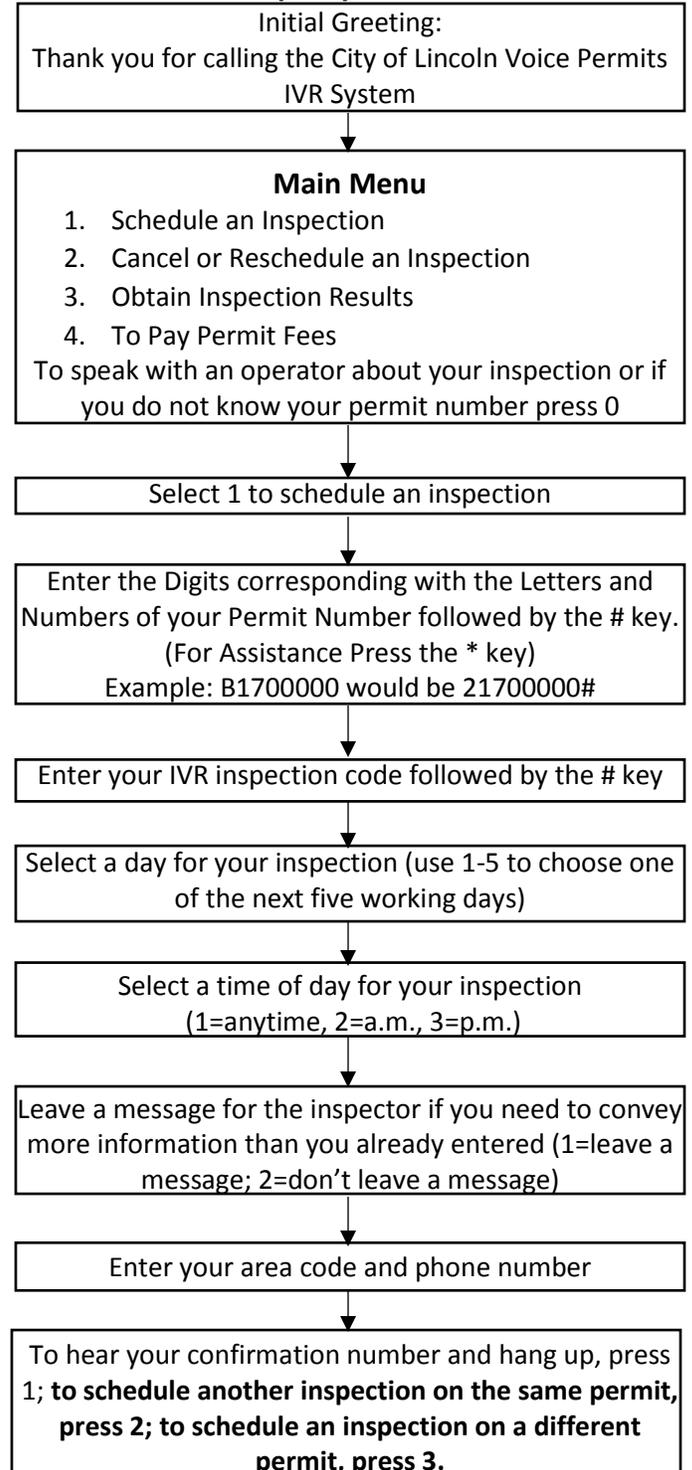
What is the deadline for rescheduling or canceling an inspection?

To reschedule or cancel a same-day inspection you must complete your request no later than 7:30 AM.

Will IVR ever stop you from scheduling an inspection?

- You can't schedule an inspection on your permit unless it has been issued.
- If your permit has any unpaid fees, no inspections can be requested until those fees are paid.
- Limited status permits will not allow inspections to be scheduled until it is in an Issued status.
- If the requested inspection has already been approved you cannot request additional inspections of the same inspection type.

Dial: (402) 441-5999



IVR Number (402) 441-5999

IVR Inspection Codes

| Residential | |
|-------------|---------------------|
| 100 | Final |
| 110 | Firewall/Draft Stop |
| 120 | Foundation/Footing |
| 130 | Foundation/Wall |
| 140 | Framing/Structural |
| 150 | Insulation |
| 105 | Partial Final |
| 160 | Sidewalk |

| Curb Cut | |
|----------|----------------|
| 400 | Curb Cut |
| 410 | Sidewalk Forms |
| 420 | Sidewalk Final |

| Sign | |
|------|--------------|
| 600 | Sign Footing |
| 610 | Sign Final |

| Commercial | |
|------------|-----------------------|
| 200 | Building Final |
| 220 | Firewall/Draft Stop |
| 230 | Foundation/Footing |
| 240 | Foundation/Wall |
| 250 | Fire Prevention Final |
| 260 | Framing/Structural |
| 270 | Insulation |
| 295 | Partial Final |
| 290 | Temp Occupancy |

| Demolition | |
|------------|-----------------|
| 550 | Excavation/Hole |
| 560 | Fence |
| 570 | Final |

| Electrical | |
|------------|---------------|
| 1295 | Partial Final |
| 1240 | Temporary |
| 1220 | Rough In |
| 1230 | Service |
| 1200 | Final |

| Mechanical | |
|------------|-----------------|
| 1100 | Rough In |
| 1110 | Ground Work |
| 1130 | Duct/Flue |
| 1120 | Gas Piping |
| 1150 | Final |
| 1140 | Mech/Elec Final |
| 1125 | Gas Test |
| 1155 | Partial Final |

| Plumbing | |
|----------|-------------------|
| 1025 | Gas Test |
| 1045 | Partial Final |
| 1000 | Rough In |
| 1010 | Ground Work |
| 1020 | Gas Piping |
| 1030 | Sewer/Water Mains |
| 1040 | Final |
| 1050 | Hydronic Rough In |
| 1060 | Hydronic Final |

| Fire Sprinkler | |
|----------------|-----------------------|
| 600 | Sprinkler & Standpipe |
| 610 | Reinspection |

| Fire Alarm | |
|------------|--------------|
| 730 | Alarm System |

| Fire Extinguishing | |
|--------------------|----------------------|
| 750 | Extinguishing System |
| 760 | Reinspection |