Fire and Rescue
Attn: Chief Ford

6-6-2010

Hello,

My name is Teresa, and live on [illegible]. Overnight two of my smoke detectors started beeping. My ceilings are pitched and 12' plus high. I called FIREHOUSE 4 to ask them about possibly replacing the batteries for me. Shift "C" was here within 15 minutes! The three men were extremely professional, kind, pleasant and couldn't be nicer. They were so careful with ladders and even reminded me of a couple cob webs! ☺ I'm sure you're VERY PROUD of this crew and others. Thank you ALL for serving Lincoln ~

With gratitude, Teresa