

**DIRECTORS'/ORGANIZATIONAL AGENDA
ADDENDUM**

Monday, April 5, 2021

I. CONSTITUENT CORRESPONDENCE

1. Utility Cable in backyard – Bruce Bartlett
Staff response provided by Liz Elliott, Director, Lincoln Transportation and Utilities

Angela M. Birkett

From: Elizabeth D. Elliott
Sent: Friday, April 02, 2021 3:40 PM
To: Lin Quenzer; bruce b; Mayor; Council Packet; James M. Bowers; Sandra J. Washington; Right of Way Services; Transportation and Utilities
Cc: Taylor L. Buss; Sara Slama; Brion P. Perry
Subject: RE: utility cable in back yard

Mr. Bartlett,

Thank you for reaching out to us about this issue. We want to make sure our right-of-way areas are safe for everyone and minimize the risk of damage to property. Your situation highlighted an opportunity for us to coordinate better with private utilities. We are now creating a process when we receive information such as the information you've provided that we will route to all private utilities to determine the owner responsible. We will then require that the issue be resolved timely and will monitor the resolution. In your case, we have reached out to the utility companies. I believe Brion Perry reached out to you via email yesterday about this. The issue should be resolved in the next 14 days. If the matter is not resolved by April 16th, please reach out to Brion Perry in our Right-of-way division at 402-480-8559 or bperry@lincoln.ne.gov.

Again, I appreciate you taking the time to report this issue.

Sincerely,

Elizabeth Elliott

Director of Transportation and Utilities | Administration

O: 402-405-3544 | M: 402-405-3544

555 S. 10th St.
Lincoln, NE 68508

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From: Lin Quenzer <LQuenzer@lincoln.ne.gov>
Sent: Wednesday, March 31, 2021 4:47 PM
To: bruce b <brubart@hotmail.com>; Mayor <mayor@lincoln.ne.gov>; Council Packet <CouncilPacket@lincoln.ne.gov>; James M. Bowers <JBowers@lincoln.ne.gov>; Sandra J. Washington <SWashington@lincoln.ne.gov>; Right of Way Services <LTUROW@lincoln.ne.gov>; Transportation and Utilities <LTU@lincoln.ne.gov>
Cc: Taylor L. Buss <tbuss@lincoln.ne.gov>; Sara Slama <SSlama@lincoln.ne.gov>
Subject: RE: utility cable in back yard

Mr. Bartlett:

Thank you for including Mayor Gaylor Baird on your many emails concerning the loose line running from a utility box in the right of way behind your house at 9409 Blacksmith Road to a neighbor's property. LTU is correct that we do not control private utilities' infrastructure.

That said, I am asking if LTU can identify the private utility to notify them of the line's presence. Someone from the department will follow up with information to me on the situation. Please feel free to contact me for more details if you do not see any changes in the next week or two.

Your time in including Mayor Gaylor Baird's office on your emails is appreciated. Please contact me should you have questions or concerns about departments of Lincoln City government in the future. I am always glad to be of assistance.

Sincerely,

Lin Quenzer
Ombudsman
Title VI/ADA Official
Office of the Mayor
City of Lincoln, Nebraska 68508
402.441.7511



From: bruce b <brubart@hotmail.com>
Sent: Wednesday, March 31, 2021 4:34 PM
To: Mayor <mayor@lincoln.ne.gov>; Council Packet <CouncilPacket@lincoln.ne.gov>; James M. Bowers <JBowers@lincoln.ne.gov>; Sandra J. Washington <SWashington@lincoln.ne.gov>; Right of Way Services <LTUROW@lincoln.ne.gov>; Transportation and Utilities <LTU@lincoln.ne.gov>
Subject: FW: utility cable in back yard

Sent from [Mail](#) for Windows 10

From: [bruce b](#)
Sent: Tuesday, March 30, 2021 2:03 PM
To: [Transportation](#)
Subject: Re: utility cable in back yard

there is no way for me to know who owns this cable. It is actually in the right of way between my backyard and the street. The city mows this right of way so you will be the people responsible when my neighbor loses his tv or internet.

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From: Transportation <transportation@lincoln.ne.gov>
Sent: Tuesday, March 30, 2021 1:14:28 PM
To: brubart@hotmail.com <brubart@hotmail.com>
Subject: RE: utility cable in back yard

Thank you for contacting us about this issue. The City has no jurisdiction or ability to handle any utilities on private property. Owners will need to contact the appropriate utility company for resolution to the issue.

Transportation | Transportation
City of Lincoln Transportation and Utilities

From: Transportation and Utilities <LTU@lincoln.ne.gov>
Sent: Tuesday, March 30, 2021 11:51 AM
To: Transportation <transportation@lincoln.ne.gov>
Subject: FW: utility cable in back yard

From: bruce b <brubart@hotmail.com>
Sent: Tuesday, March 30, 2021 11:42 AM
To: Transportation and Utilities <LTU@lincoln.ne.gov>
Subject: utility cable in back yard

We have had a cable laying on top of the ground in our back yard at 9409 blacksmith rd in Lincoln since last fall. It is connected to a utility box in our back yard and runs over to a neighbors house. I do not know if it is Allo or windstream or who. If is not removed or buried it will probably get run over by someone's lawn mower since it is about mowing season. I was told by a Allo person that it is a windstream cable so I contacted windstream and got no response. Please help.

Sent from [Mail](#) for Windows 10

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