

Paperless Billing

**Easy to use.
Secure.
Eco-friendly.**

Save time when paying your water/wastewater bill! Enroll in free paperless billing today.

Paperless billing lets you keep it all organized in one place, get bill reminder emails and pay securely 24/7.

- Go to **lincoln.ne.gov/WaterPayment**.
- Follow the instructions under Paperless Billing*.

Once you are enrolled, you may pay online immediately. Paperless billing will begin with the next billing cycle.

Online Payment Options

Pay online at **WaterBill.lincoln.ne.gov** with a credit card (VISA, Discover, MasterCard) or bank account.



Automatic Payments*

Get rid of the hassle of remembering to pay your bill.



Quick Pay

Make a one-time payment.
No registration required.

**Paperless Billing registration is separate from Automatic Payment registration. To enroll in Automatic Payments, you must register for Paperless Billing first, then register for Automatic payments.*

Rate Survey

A rate survey was completed by Lincoln Water System in November 2024. The rates identified below are based on a monthly bill.

Residential customer with a 3/4" meter using an average of 10 units of water or wastewater per month (including service charge).

10 units of water or wastewater equals 7,480 gallons.

Water Local

Waverly, NE	\$32.99
Lincoln, NE	\$33.50
Nebraska City, NE	\$33.99
Beatrice, NE	\$36.58
York, NE	\$39.51
Hickman, NE	\$52.60
Seward, NE	\$51.76
Rural Water District #1	\$66.00
Bennet, NE	\$70.39

Regional

Lincoln, NE	\$33.50
Omaha, NE	\$47.24
Wichita, KS	\$48.78
Springfield, MO	\$52.30
Cedar Rapids, IA	\$63.35
Des Moines, IA	\$64.96

Wastewater Local

Lincoln, NE	\$35.22
Beatrice, NE	\$36.31
York, NE	\$50.05
Nebraska City, NE	\$51.52
Waverly, NE	\$62.50
Bennet, NE	\$68.88
Seward, NE	\$73.72
Hickman, NE	\$82.90

Regional

Lincoln, NE	\$35.22
Cedar Rapids, IA	\$43.45
Wichita, KS	\$43.67
Springfield, MO	\$51.94
Des Moines, IA	\$70.52
MO River WW (Omaha)	\$82.25

2024/25 Water and Wastewater Rates



LINCOLN
Transportation and Utilities

Lincoln Water and Wastewater System
555 South 10th Street, Suite 203
Lincoln, NE 68508
402-441-7551

The Lincoln City Council approved a 5% revenue increase for water and a 5% revenue increase for wastewater effective November 2024.

The Lincoln Water and Wastewater System is a utility and does not receive City General Fund tax dollars. The income derived from rates pays for the maintenance and other costs involved in operating the two utility systems. In addition, a portion of this income is invested in Lincoln’s future through water and wastewater system improvements.

Residential Water Rates

Residential water bills are determined by an increasing block structure. Under this pricing formula, the more water you use, the higher the price per unit of water. Traditionally, residential water use has been a major cause of fluctuations between low winter and high summer use. The price structure’s intent is to encourage the wise use of water.

Water is sold by the unit. One unit equals 100 cubic feet or 748 gallons. Each water bill indicates how many units of water you purchased in a billing period. Lincoln’s rate structure has three price “blocks.” While water rates are based on use in a one-month period, most customers are billed bi-monthly. To make computing your bill easier, the chart shows price blocks on a monthly and bi-monthly basis.

Price Blocks	\$1.927/unit	\$2.739/unit	\$4.165/unit
Monthly	1-8 units	next 15 units	all additional units
Bi-monthly	1-16 units	next 30 units	all additional units

**The water and wastewater service charge and wastewater fee must be added in to determine your total bill.*

Non-Residential Water Rates

A majority of non-residential or business customers use a consistent amount of water year-round. As a result, the Lincoln Water System can more readily predict their water use and provide for those needs. In addition, nonresidential customers provide an economic base which is important to the development of our City. For these reasons a non-residential rate schedule was developed.

There are currently two levels of non-residential users. Customers who used less than 12 million cubic feet the previous calendar year will pay:

Price Blocks	\$1.927/unit	\$2.739/unit
Monthly	1-80 units	all additional units
Bi-monthly	1-160 units	all additional units

Non-residential customers who used more than 12 million cubic feet the previous calendar year are billed according to the high user schedule. On a calendar-year basis, a “base usage” of each high user customer is determined. The base usage is an average of the water usage of each high user customer for the previous three calendar years. The following rates would apply:

- \$1.829/unit for water usage less than base to 5% above base
- \$1.897/unit for water usage 5% to 15% above base
- \$1.958/unit for water usage 15% to 25% above base
- \$2.018/unit for all water usage more than 25% above base

Wastewater Fee

Unlike your water bill, the wastewater fee for residential customers will not change every billing period. Under this rate system, you pay for only the water sent into the wastewater lines.

To predict how much water you use for domestic purposes, the fee is based on your winter water usage. Water you use for summertime air conditioning, gardening, lawn watering and other outdoor uses is not included.

The wastewater rate is based on a flat fee of \$2.616 per unit and is the same for all customers.

This fee remains the same even in the summer months when water use normally increases.

Wastewater fees for non-residential users are determined by each month’s water use. In addition, some industries pay a surcharge for high-strength waste.

Water Service Charge

The water service charge on your bill covers the cost of accounting, billing, collecting money, meter services, etc. It also represents “an ability to serve” charge. This means that water will be supplied through public water lines large enough to meet the demands of each customer and the needs of a Citywide fire protection system.

The size of water meter determines what the service charge will be.

Water Meter Size	2024/25 Monthly Service Charge
5/8 inch	\$9.42
5/8 x 3/4 inch	\$14.23
3/4 inch	\$14.23
1 inch	\$23.75
1 1/2 inch	\$47.38
2 inch	\$75.80
3 inch	\$142.21
4 inch	\$237.06
6 inch	\$474.02
8 inch	\$758.46
10 inch	\$1,090.34

Wastewater Service Charge

Like the Water System, the Wastewater System must charge for services like accounting, sewer maintenance, etc.

The size of water meter determines what the service charge will be.

Water Meter Size	2024/25 Monthly Service Charge
5/8 inch	\$4.67
3/4 inch	\$9.06
1 inch	\$16.13
1 1/2 inch	\$31.96
2 inch	\$51.19
3 inch	\$96.15
4 inch	\$160.38
6 inch	\$320.47
8 inch	\$512.80
10 inch	\$737.38