

# MINORITY HEALTH INITIATIVE COMMUNITY FEEDBACK 2020-2021



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# MINORITY HEALTH INITIATIVE 2021 COMMUNITY SURVEY RESULTS (OVERSAMPLED GROUPS)



The Lincoln-Lancaster County Health Department (LLCHD) designed and implemented a community health survey in 2020. The survey included five questions about respondent's and their family's health and what should be prioritized for the community's health. In addition to surveying every 1 in 7 households across Lincoln, LLCHD also worked closely with community partners to oversample high priority groups that experience health disparities. This report outlines the survey results from the **oversampled** respondents including racial and ethnic minorities, homeless, and blind communities but does not reflect the experiences or opinions of their entire communities in Lancaster County.

Question 1: What was the last major health issue you or your family experienced?

Categorized Responses (n=365)	Percent
Infectious & Parasitic Disease	25.08%
Circulatory System	17.46%
Nothing	13.97%
Diabetes Related Conditions and Procedures	8.89%
Cancer/Neoplasms	8.25%
Other	6.35%
Mental, Behavioral and Neurodevelopmental Disorders	3.49%
Injury, Poisoning & Certain Other Consequences of External Causes	3.17%
Musculoskeletal System	3.17%
General Health and Other or Unspecified Health Conditions	2.86%
Digestive System	2.22%
OB/GYN	1.27%
Surgery or Other Medical Treatment/Procedure without Specified Cause	0.95%
Conditions of the Eye and Ear	0.63%
Healthcare Access	0.63%
Nervous System	0.63%
Urinary System	0.63%
Respiratory System	0.32%





#### Question 2: What worries you most about you or your family's health?

Categorized Responses (n=365)	Percent
Infectious Disease	28.89%
Healthcare Access	15.24%
General Health & Well-being	12.06%
Nothing	9.52%
Circulatory System	7.94%
Other	6.67%
Diabetes Related Conditions and Procedures	5.71%
Cancer/Neoplasms	4.13%
Behavioral/Mental	2.54%
Social Connectedness	1.59%
Concrete Support	1.27%
Musculoskeletal System	1.27%
Environment	0.95%
Aging	0.63%
Conditions of the Eye and Ear	0.63%
Consequences of Illness	0.32%

#### Question 3: What are the top 3 health concerns in Lincoln and Lancaster County?

Categorized Responses (n=365)	Percent
Mental Health (for example Depression, Anxiety, Post-Traumatic Stress,	
Suicide)	57.14%
Diabetes	41.90%
Heart Disease (for example high blood pressure & stroke)	38.41%
Cancer	36.51%
Getting enough exercise	34.29%
Alcohol, Drug, and Tobacco Use	28.25%
Challenges getting healthy and affordable food	26.98%
Getting around town safely (driving, walking, & riding)	25.71%
Asthma	8.89%





#### Question 4: What is something you do to be healthy?

Categorized Responses (n=365)	Percent
Exercise	49.21%
Healthy Diet	35.24%
Other or Unspecified	8.57%
Reducing Exposure to Risk Factors	2.86%
None	2.54%
Regular Preventive Care	1.59%

#### Question 5: What would make your neighborhood a healthier place for you or your family?

Categorized Responses (n=365)	Percent
Cleaner Environment	20.00%
Physical Activity Infrastructure	15.56%
Nothing	13.02%
Neighborhood Connectedness	10.48%
Neighborhood Safety	8.57%
Other	7.62%
Don't Know	6.03%
Access to Healthy Food	5.71%
Physical Activity Programming	5.40%
Reduced Access to Drugs & Alcohol	2.86%
Traffic Safety	2.22%
Access to Healthcare	1.90%
Higher Vaccination Rates	0.63%

#### AFRICAN AMERICAN COMMUNITY FEEDBACK



The Lincoln-Lancaster County Health Department (LLCHD) designed and implemented a community health survey in 2020. The survey included five questions about respondent's and their family's health and what should be prioritized for the community's health. In addition to surveying every 1 in 7 households across Lincoln, LLCHD also worked closely with community partners to oversample high priority groups that experience health disparities, such as racial and ethnic minorities. This report outlines the survey results from the **African American** respondents but does not reflect the experiences or opinions of the entire African American community in Lincoln.

Question 1: What was the last major health issue you or your family experience

Categorized Responses (n=71)	Percent
Infectious & Parasitic Disease	23.94%
Circulatory System	19.72%
Nothing	19.72%
Cancer/Neoplasms	12.68%
Injury, Poisoning & Certain Other Consequences of External Causes	5.63%
Other	5.63%
Musculoskeletal System	4.23%
Mental, Behavioral and Neurodevelopmental Disorders	2.82%
Diabetes Related Conditions and Procedures	1.41%
Nervous System	1.41%

<sup>\*</sup>Other responses included allergic reaction, lupus, headache, and poverty.

Question 2: What worries you most about you or your family's health?

Categorized Responses (n=71)	Percent
General Health & Well-being	23.94%
Nothing	22.54%
Infectious Disease	16.90%
Cancer/Neoplasms	7.04%
Circulatory System	7.04%
Healthcare Access	7.04%
*Other	5.63%
Environment	4.23%
Behavioral/Mental	2.82%
Diabetes Related Conditions and Procedures	2.82%

<sup>\*</sup>Other responses included asthma, chronic pain, cancer in family, and obtaining information from a qualified source.

#### AFRICAN AMERICAN COMMUNITY FEEDBACK



Question 3: What are the top 3 health concerns in Lincoln and Lancaster County?

Categorized Responses (n=71)	Percent
Mental Health (for example Depression, Anxiety, Post-Traumatic Stress, Suicide)	80.28%
Alcohol, Drug, and Tobacco Use	46.48%
Heart Disease (for example high blood pressure & stroke)	45.07%
Cancer	38.03%
Challenges getting healthy and affordable food	29.58%
Getting enough exercise	23.94%
Diabetes	18.31%
Getting around town safely (driving, walking, & riding)	11.27%
Asthma	7.04%
*Other	4.23%

<sup>\*</sup>Other responses included auto immune disease, lack of nutritional education, and tenants having no rights.

Question 4: What is something you do to be healthy?

Categorized Responses (n=71)	Percent
Exercise	63.38%
Healthy Diet	19.72%
*Other or Unspecified	14.08%
None	2.82%

<sup>\*</sup>Other responses included socializing, meditating, staying on medication, complaining, wearing a mask, and taking care of mental health.

Question 5: What would make your neighborhood a healthier place for you or your family?

Categorized Responses(n=71)	Percent
Nothing	22.54%
Don't Know	14.08%
Physical Activity Infrastructure	14.08%
*Other	11.27%
Access to Healthy Food	8.45%
Neighborhood Safety	5.63%
Traffic Safety	5.63%
Cleaner Environment	4.23%
Neighborhood Connectedness	4.23%
Physical Activity Programming	4.23%
Access to Healthcare	2.82%
Higher Vaccination Rates	2.82%

<sup>\*</sup>Other responses included using clean energy, legalizing cannabis, more people wearing masks, affordable resources, more health education, and more sunshine.

<sup>^</sup>Percentages will not add up to 100 because respondents made three selections.

#### AFRICAN AMERICAN COMMUNITY FEEDBACK



**Community Conversation Date and Time**: 12/22/2021 (12-2pm)

Location and Language: Malone Center – English

Attendees: 9 participants (African American), 1 staff from the Malone, and 4 staff from LLCHD

**Format**: The two-hour community conversation was divided into two parts. During the first hour, participants were asked to share what is negatively influencing health in their community. All responses were written on note cards, discussed, categorized, and each category was given a name. Participants voted on which category was most pressing (red below) and that topic was the focus of the second hour of the conversation. The second hour dove deeper into root causes using the three questions listed.

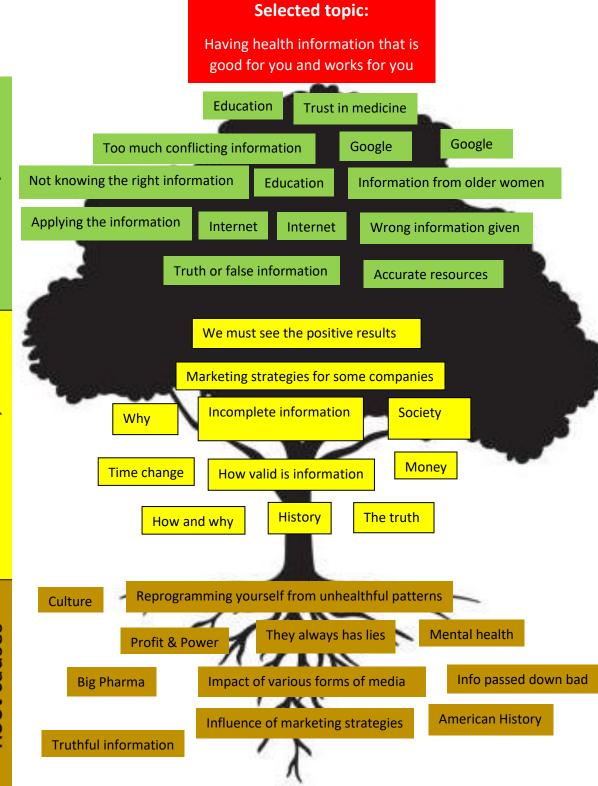
Having health information that is good and works for you	Knowing and selecting healthy foods	It costs to be healthy
<ul> <li>Little access to accurate information about health</li> <li>Communication</li> <li>Knowledge</li> <li>Signs you don't know what to do with</li> <li>Communication within the community</li> <li>Confusion about vaccines</li> </ul>	<ul> <li>Not eat well</li> <li>Not eating right</li> <li>Fast food</li> <li>Diabetes</li> <li>Food in our culture</li> <li>Sugar</li> <li>Personal indulgent</li> <li>Bad food</li> <li>Cheaper food isn't as healthy</li> <li>Food</li> <li>Lots of unhealth food around</li> </ul>	<ul> <li>It costs to be healthy</li> <li>Insurance</li> <li>Expensive</li> <li>\$ to buy medication</li> <li>Expensive healthcare</li> </ul>
Family habits	Fear prevents change	Other categories
<ul> <li>Bad family habits</li> <li>Information is passed down without research</li> <li>Habit</li> </ul>	<ul> <li>Fear of change</li> <li>Afraid of results or outcome</li> <li>Fear of stigmatization</li> </ul>	<ul> <li>Stress (2 notes)</li> <li>Genetics</li> <li>Location impacts health-property</li> <li>Exercise</li> </ul>

#### AFRICAN AMERICAN COMMUNITY FEEDBACK



What is clear/obvious?

What is not clear/obvious?



#### AFRICAN AMERICAN COMMUNITY FEEDBACK



Community Conversation Date and Time: 2/24/2022 (3:45-5pm)

Location and Language: Malone Center – English

Attendees: 6 youth participants (African American), 2 staff from the Malone Center, and 4 staff from

LLCHD

**Format**: This community conversation only included the first part where participants were asked about what is negatively influencing health in their community. This was mainly due to the time restrictions and potential challenges of conducting the root cause analysis with youth participants. All responses were written on note cards, discussed, categorized, and each category was given a name. Participants voted on which category was most pressing (red below) and that topic was the focus of the second hour of the conversation.

Drugs	Bullying and shaming	Abuse
<ul><li>Drugs x4</li><li>Alcohol</li></ul>	<ul> <li>Body shaming</li> <li>Hurtful words</li> <li>Cussing</li> <li>Racism</li> <li>Teachers being rude at school (treated differently)</li> </ul>	<ul><li>Not feeling safe</li><li>Abusive dads</li><li>Bad people</li><li>Abuse</li></ul>
Spreading sickness	Sickness from a lack of food and water	Other categories
<ul> <li>Not asking for help when you are sick</li> <li>People refusing to put their mask on</li> <li>COVID</li> <li>Not covering their mouth when they cough and sneeze</li> <li>Sickness/disease</li> </ul>	<ul> <li>Dehydration</li> <li>Food</li> <li>Nasty water</li> <li>Dirty water</li> <li>Not having enough to eat or drink and people getting sick</li> <li>Not eating health foods</li> </ul>	<ul> <li>Hygiene (not taking showers and not staying clean</li> <li>Cancer (Breast cancer x2)</li> <li>Not exercising (out of shape, don't stick with exercise, access to exercise equipment)</li> <li>Genetics</li> <li>Not caring</li> <li>Violence at schools and concerts</li> <li>Smoking</li> <li>Electronics</li> </ul>

#### CHINESE COMMUNITY FEEDBACK



The Lincoln-Lancaster County Health Department (LLCHD) designed and implemented a community health survey in 2020. The survey included five questions about respondent's and their family's health and what should be prioritized for the community's health. In addition to surveying every 1 in 7 households across Lincoln, LLCHD also worked closely with community partners to oversample high priority groups that experience health disparities, such as racial and ethnic minorities. This report outlines the survey results from the **Chinese** respondents but does not reflect the experiences or opinions of the entire Chinese community in Lancaster County.

**Question 1**: What was the last major health issue you or your family experienced?

Categorized Responses (n=33)	Percent
Circulatory System	21.21%
Nothing	18.18%
Infectious & Parasitic Disease	15.15%
General Health and Other or Unspecified Health Conditions	12.12%
OB/GYN	9.09%
Diabetes Related Conditions and Procedures	6.06%
Mental, Behavioral and Neurodevelopmental Disorders	6.06%
Other	6.06%
Cancer/Neoplasms	3.03%
Digestive System	3.03%

<sup>\*</sup>Other responses included skin, tooth, and Scleroderma.

Question 2: What worries you most about you or your family's health?

Categorized Responses (n=33)	Percent
Infectious Disease	33.33%
Circulatory System	15.15%
General Health & Well-being	12.12%
Other	12.12%
Healthcare Access	9.09%
Behavioral/Mental	3.03%
Cancer/Neoplasms	3.03%
Concrete Support	3.03%
Diabetes Related Conditions and Procedures	3.03%
Musculoskeletal System	3.03%
Nothing	3.03%

<sup>\*</sup>Other responses included sleep, weight gain, osteoporosis, timeliness of care, chronic diseases, skin cancer, childcare if parents get sick, lack of caregiver and teeth.

#### CHINESE COMMUNITY FEEDBACK



Question 3: What are the top 3 health concerns in Lincoln and Lancaster County?

Respondents of Chinese descent (n=33)	Percent
Getting enough exercise	60.60%
Heart Disease (for example high blood pressure & stroke)	51.51%
Mental Health (for example Depression, Anxiety, Post-Traumatic Stress, Suicide)	42.42%
Cancer	39.39%
Diabetes	36.36%
Getting around town safely (driving, walking, & riding)	36.36%
Alcohol, Drug, and Tobacco Use	21.21%
Asthma	9.09%
*Other	9.09%
Challenges getting healthy and affordable food	3.03%

<sup>\*</sup>Other responses included COVID-19 and digestive issues.

Question 4: What is something you do to be healthy?

Categorized Responses (n=33)	Percent
Exercise	63.64%
Healthy Diet	30.30%
Other or Unspecified	6.06%

<sup>\*</sup>Other responses included work and sleep.

Question 5: What would make your neighborhood a healthier place for you or your family?

Categorized Responses(n=33)	Percent
Physical Activity Infrastructure	21.21%
Neighborhood Connectedness	18.18%
Don't Know	15.15%
Neighborhood Safety	15.15%
Physical Activity Programming	12.12%
Nothing	9.09%
Reduced Access to Drugs & Alcohol	6.06%
*Other	3.03%

<sup>\*</sup>Other responses included sleep.

<sup>^</sup>Percentages will not add up to 100 because respondents made three selections.

#### CHINESE COMMUNITY FEEDBACK



Community Conversation Date and Time: 12/9/2021 (8:30-10:30am)

**Location**: Asian Community and Cultural Center – Mandarin

Attendees: 10 Chinese participants, 1 staff from the Asian Center, and 4 staff from LLCHD

**Format**: The two-hour community conversation was divided into two parts. During the first hour, participants were asked to share what is negatively influencing health in their community. All responses were written on note cards, discussed, categorized, and each category was given a name. Participants voted on which category was most pressing (red below) and that topic was the focus of the second hour of the conversation. The second hour dove deeper into root causes using the three questions listed.

Healthcare Affordability/Access	Good eating habits	Govt. Policy for Healthy lifestyle
<ul> <li>Annual physical exam</li> <li>Healthcare costs/expense</li> <li>Access to healthcare</li> </ul>	<ul> <li>Eat cooked foods, more nutrition like fruit, wash fruit before eating</li> <li>Drink more hot tea</li> <li>Eat fresh food</li> <li>Processed foods widely available</li> <li>Drink more water, less pop, reduce bread/flour, add more veggies, and sell less sugary foods</li> </ul>	<ul> <li>US govt. allows rights, not strong enough requirements</li> <li>Govt. doesn't limit access to processed foods</li> <li>Cancer considerations</li> </ul>
Healthy Lifestyle/Exercise	Health Education	Covid-19 prevention
<ul> <li>Good sleep and exercising</li> <li>City parks and recreation should invest in adult exercise equipment in parks. Healthy body to avoid getting sick!</li> <li>Take hot showers</li> <li>Everyone should wear masks, wash hands, exercise, and keep good habits</li> <li>Workout in winter</li> <li>Healthy lifestyle routine – good mood, good diet, exercise, and see doctor for yearly exam</li> <li>Personal health – periodic doctor exams</li> <li>Always wear masks, even if covid has ended</li> <li>High Blood pressure</li> </ul>	<ul> <li>With the difference in our culture that we grow up with, health education is very important</li> <li>Education about nature of disease, policy of treatment, following of rules</li> <li>More knowledge about health because of the expenses of medical bills. We try not to go see doctors</li> </ul>	<ul> <li>Concern about people following covid rules and recommendations</li> <li>Not wearing face masks</li> <li>Covid safety measures – people should not go to large gatherings, they should wear masks, social distance, and wash hands</li> <li>Follow Govt. rules including getting vaccinated, keeping distance, if sick stay home. Respect yourself and keep community healthy</li> <li>Drink hot tea and take hot showers</li> <li>Schools need to enforce masking during physical activity</li> <li>Follow Covid safety measures, such as masking, hand washing, social distancing</li> <li>To stay healthy, you should exercise, eat, and drink healthy, and keep a peaceful mind. And get good sleep</li> </ul>

#### CHINESE COMMUNITY FEEDBACK



#### **Selected topic:**

**Healthcare Affordability and Access** 

There are a lot of illegal and legal US citizens who take advantage of the weaknesses of US policy What is clear/obvious? Blood tests for checkup become more affordable with those without insurance (non-citizen) Must provide community with healthy conditions then we can develop health Unsure if Govt. will provide benefits for Chinese community Hard to get insurance I can afford If you want affordable healthcare, you need a full-time job Cannot pay more than 50 dollars per month for healthcare Help with community health for annual health and affordability Different costs depending More clearly about standard medical bill to American citizen on insurance or no What is not clear/obvious? Healthcare insurance Set up funds for Every resident should be offered here in US needs to be those in need govt. Issued health insurance carefully investigated. I don't know what kind of Need more info **Health Navigation** healthcare fits me. Unsure of about insurance for how to apply for insurance community Coverage gaps Checkups must be No insurance/benefit affordable from parttime job Welfare gap Promote health **Improve Pandemic** No money/Low salary Root causes policies to the **Prevention policies** and low savings community x2

#### HISPANIC-MEXICAN COMMUNITY FEEDBACK



The Lincoln-Lancaster County Health Department (LLCHD) designed and implemented a community health survey in 2020. The survey included five questions about respondent's and their family's health and what should be prioritized for the community's health. In addition to surveying every 1 in 7 households across Lincoln, LLCHD also worked closely with community partners to oversample high priority groups that experience health disparities, such as racial and ethnic minorities. This report outlines the survey results from the **Mexican** respondents but does not reflect the experiences or opinions of the entire Mexican community in Lancaster County.

Question 1: What was the last major health issue you or your family experienced?

Categorized Responses (n=35)	Percent
Infectious & Parasitic Disease	34.29%
Cancer/Neoplasms	20.00%
Nothing	11.43%
Circulatory System	8.57%
General Health and Other or Unspecified Health Conditions	8.57%
Diabetes Related Conditions and Procedures	5.71%
Digestive System	2.86%
Mental, Behavioral and Neurodevelopmental Disorders	2.86%
Other	2.86%
Surgery or Other Medical Treatment/Procedure without Specified Cause	2.86%

<sup>\*</sup>Other response included not being able to drive.

Question 2: What worries you most about you or your family's health?

Categorized Responses (n=35)	Percent
Healthcare Access	34.29%
Infectious Disease	31.43%
General Health & Well-being	11.43%
Diabetes Related Conditions and Procedures	8.57%
Behavioral/Mental	2.86%
Cancer/Neoplasms	2.86%
Concrete Support	2.86%
Nothing	2.86%
Other	2.86%

<sup>\*</sup>Other response included food, housing, living with dignity.

#### HISPANIC-MEXICAN COMMUNITY FEEDBACK



Question 3: What are the top 3 health concerns in Lincoln and Lancaster County?

Categorized Responses (n=35)	Percent
Mental Health (for example Depression, Anxiety, Post-Traumatic Stress, Suicide)	62.86%
Cancer	45.71%
Challenges getting healthy and affordable food	40.00%
Diabetes	40.00%
Heart Disease (for example high blood pressure & stroke)	37.14%
Alcohol, Drug, and Tobacco Use	28.57%
Getting enough exercise	17.14%
Getting around town safely (driving, walking, & riding)	14.29%
*Other	8.57%
Asthma	2.86%

<sup>\*</sup>Other responses included dental health, thyroids, and racism.

Question 4: What is something you do to be healthy?

Categorized Responses (n=35)	Percent
Exercise	42.86%
Healthy Diet	40.00%
None	14.29%
Other or Unspecified	2.86%

<sup>\*</sup>Other response included taking supplements.

Question 5: What would make your neighborhood a healthier place for you or your family?

Categorized Responses(n=35)	Percent
Cleaner Environment	25.71%
Physical Activity Infrastructure	22.86%
Neighborhood Connectedness	8.57%
Other	8.57%
Neighborhood Safety	5.71%
Nothing	5.71%
Physical Activity Programming	5.71%
Reduced Access to Drugs & Alcohol	5.71%
Traffic Safety	5.71%
Access to Healthy Food	2.86%
Don't Know	2.86%

<sup>\*</sup>Other responses included having a place for older people and taking advantage of all opportunities.

<sup>^</sup>Percentages will not add up to 100 because respondents made three selections.

#### HISPANIC-MEXICAN COMMUNITY FEEDBACK



**Community Conversation Date and Time**: 12/9/2021 (6:30-8:30pm)

Location and Language: El Centro de las Americas – Spanish

Attendees: 9 Mexican participants, 3 staff from El Centro, and 4 staff from LLCHD

Prevention	Health Insurance/Cost	Covid 19
<ul> <li>Information that medical providers accumulate about illnesses</li> <li>Chronic illnesses like diabetes and cancer</li> <li>Not knowing about healthcare programs</li> <li>Prevention treatments</li> <li>Diagnostics and treatments should be similarly divided between hospital and insurance</li> <li>Physical Checkups</li> <li>Physical Checkups</li> <li>Individualized information</li> <li>Long wait on appointments (especially physicals for kids)</li> </ul>	<ul> <li>No medical insurance</li> <li>High Health Care Costs</li> <li>No place to take new patient</li> <li>Accessible health insurance</li> <li>Insurance</li> <li>Not having insurance</li> <li>Not knowing about healthcare programs</li> <li>Needing medical assistance (doctors are expensive)</li> <li>Costs of certain medications.</li> <li>No doctors took marketplace insurance</li> <li>Dental assistance (Dentists are expensive)</li> <li>Not having insurance</li> <li>No insurance, fear of high costs, not eligible for certain benefits</li> <li>Wanting reasonable cost for eyes/dental health</li> <li>Literacy about insurance</li> </ul>	Other people not getting vaccinated against COVID People who don't get vaccinated COVID 19 information Don't make people more scared if they aren't trusting in the first place
Lack of Communication	Stress	Transportation
<ul> <li>Language</li> <li>No interpreter at doctors</li> <li>Language</li> <li>Communication</li> <li>More help in medical attention in general</li> <li>Language barrier</li> <li>Language</li> <li>Lack of respect between doctor/nurse and patient</li> <li>Don't know the expectations of doctor/nurses</li> </ul>	Stress is my worry     Mental Health and how to manage stress	Not having transportation

#### HISPANIC-MEXICAN COMMUNITY FEEDBACK



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Prevention

SS	Missing information on treatment	Cholesterol x	3 Prevention	of diabetes x3	Hydration
viou	Prevention on heart attacks and dise	ases Prever	ntion of Cancer	Chronic illnes	ses
do/	Prevention of anxiety, stress, and ner	vousness	lot sure where to	o go or who to as	k for help
cleaı	Nutrition to control chronic illnesses	Prevention	of high blood p	ressure	
What is clear/obvious?	We want an extensive checkup when the	ey go to the doct	or Need supp	ort to make good	Choices Nutrition
Wh	I need for them to tell me how to treat we reasonable portions without medicines to			elp finding reliable tion on internet	health High Blood Pressure
Sno	We need more information in Spanish a	nd more interpre	ters and more info	ormation to prever	Doctor dismisses
ovic	Don't want test results because I fear dia	ignoses. Scared o	f injections Do	octor seems focuse	ed on pills mild symptoms
r/ol	Public Schools should provide healthy fo	od for kids	In the hospital	we can't find aded	quate guidance
clear/obvious?	For a chronic condition like diabetes that	t requires contro	s and a lot of diffe	erent body systems	Bootors write and
not	Help on conversations to prevent illness	es. Give resource	s to subjects of in	terest in communit	prescribe but don't look at my body
at is	Not giving options to have natural or org	ganic treatments.	Medications are t	the first option	Doctor missing empathy
What	Doctors only treating for what is hurting	_	dy checkups [	Octor mistreating	or misdiagnosing you
	the doctor has a lot of patients but no	ot enough time	Feeling of be	ing judged by wh	nat you can and can't afford
es	Because of Covid 19 they pushed bac	k appointments	/checkups N	Лost of appointm	ent time spent with nurse
Root caus	Doctor only looks at tests not looking	at general heal	th like edema or	vein health	Doctor reliant on notes
ot c	A doctor needs to give more time and	d have less patio	ents Short ap	pointments only	cover one symptom
Ro	I felt discrimination because the Doct	or didn't trust i	nformation share	ed The nurses	s do the doctor's job
	Doctor already decides what to say b	ased on notes f	rom nurse	Doctors or the ph	narmaceutical company

#### HISPANIC-OTHER COMMUNITY FEEDBACK



The Lincoln-Lancaster County Health Department (LLCHD) designed and implemented a community health survey in 2020. The survey included five questions about respondent's and their family's health and what should be prioritized for the community's health. In addition to surveying every 1 in 7 households across Lincoln, LLCHD also worked closely with community partners to oversample high priority groups that experience health disparities, such as racial and ethnic minorities. This report outlines the survey results from the **Hispanic respondents not of Mexican descent** (including El Salvador and Guatemala) but does not reflect the experiences or opinions of the entire community in Lancaster County.

Question 1: What was the last major health issue you or your family experienced?

Categorized Responses (n=32)	Percent
Infectious & Parasitic Disease	31.25%
Cancer/Neoplasms	18.75%
Nothing	15.63%
Digestive System	9.38%
Other	6.25%
Conditions of the Eye and Ear	3.13%
Diabetes Related Conditions and Procedures	3.13%
Healthcare Access	3.13%
Injury, Poisoning & Certain Other Consequences of External Causes	3.13%
Mental, Behavioral and Neurodevelopmental Disorders	3.13%
OB/GYN	3.13%

<sup>\*</sup>Other responses included adult and child dental health.

Question 2: What worries you most about you or your family's health?

Categorized Responses (n=32)	Percent
Healthcare Access	46.88%
Infectious Disease	15.63%
General Health & Well-being	12.50%
Diabetes Related Conditions and Procedures	
Other	6.25%
Behavioral/Mental	3.13%
Cancer/Neoplasms	3.13%
Concrete Support	3.13%
Social Connectedness	3.13%

<sup>\*</sup>Other response included no longer being able to work at some point and dental health and its cost for the whole family.

#### HISPANIC-OTHER COMMUNITY FEEDBACK



Question 3: What are the top 3 health concerns in Lincoln and Lancaster County?

Categorized Responses (n=32)	Percent
Mental Health (for example Depression, Anxiety, Post-Traumatic Stress, Suicide)	65.63%
Cancer	53.13%
Diabetes	43.75%
Alcohol, Drug, and Tobacco Use	37.50%
Heart Disease (for example high blood pressure & stroke)	28.13%
Getting enough exercise	28.13%
Challenges getting healthy and affordable food	25.00%
Getting around town safely (driving, walking, & riding)	15.63%
*Other	8.57%
Asthma	0.00%

<sup>\*</sup>Other responses included obesity.

**Question 4**: What is something you do to be healthy?

Categorized Responses (n=32)	Percent
Healthy Diet	56.25%
Exercise	18.75%
Other or Unspecified	15.63%
Regular Preventive Care	6.25%
Reducing Exposure to Risk Factors	3.13%

<sup>\*</sup>Other response included meditation, maintaining hygiene, and work.

Question 5: What would make your neighborhood a healthier place for you or your family?

Categorized Responses(n=32)	Percent
Physical Activity Infrastructure	28.13%
Cleaner Environment	12.50%
Physical Activity Programming	12.50%
Reduced Access to Drugs & Alcohol	9.38%
Access to Healthcare	6.25%
Access to Healthy Food	6.25%
Neighborhood Connectedness	6.25%
Nothing	6.25%
Other	6.25%
Don't Know	3.13%
Neighborhood Safety	3.13%

<sup>\*</sup>Other response included incentivizing community for better quality of life.

<sup>^</sup>Percentages will not add up to 100 because respondents made three selections.

#### HISPANIC-OTHER COMMUNITY FEEDBACK



**Community Conversation Date and Time**: 12/6/2021 (12-2pm)

Location and Language: El Centro de las Americas – Spanish

Attendees: 9 participants (3 from Guatemala, 3 from Mexico, 2 from Cuba, and 1 from El Salvador), 3

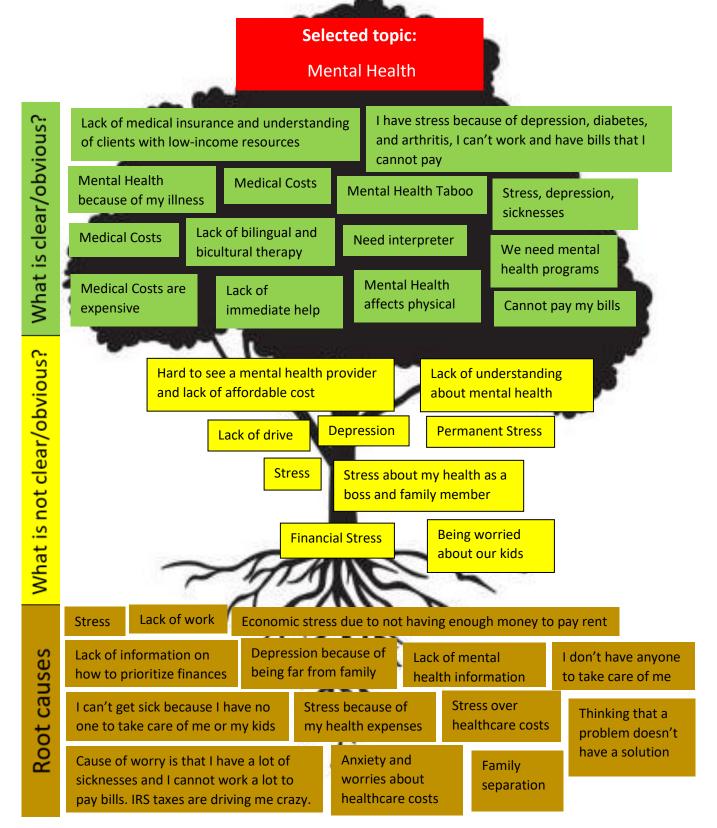
staff from El Centro, and 6 staff from LLCHD

**Format**: The two-hour community conversation was divided into two parts. During the first hour, participants were asked to share what is negatively influencing health in their community. All responses were written on note cards, discussed, categorized, and each category was given a name. Participants voted on which category was most pressing (red below) and that topic was the focus of the second hour of the conversation. The second hour dove deeper into root causes using the three questions listed.

Mental health	Lack of Health and Dental	Racism/Language Barriers
	Insurance	
<ul> <li>Financial stress</li> <li>Depression</li> <li>Financial stress</li> <li>Stress</li> <li>Stress</li> <li>Stress from work</li> <li>Trouble finding bilingual therapist</li> <li>Stress caused by missing work</li> </ul>	<ul> <li>Medical Costs</li> <li>Lack of Health Insurance</li> <li>Health Insurance needed to get help</li> <li>Lack of Health Insurance due to its cost</li> <li>We don't have health insurance because we are not citizens</li> <li>Doctors don't attend to everyone that has Medicaid or certain insurances</li> <li>Family does not have health insurance because we're not citizens</li> <li>No payment plans</li> </ul>	<ul> <li>Attitudes of Doctors (Lack of cultural respect)</li> <li>Doctors don't take us seriously (Language barrier)</li> <li>Language discrimination</li> <li>Get really frustrated when they can't express how they feel or what they need. Feel humiliated and made fun of because they cannot speak English</li> <li>Lack of understanding regarding culture and belief. Not being taken seriously</li> <li>Really hard to</li> </ul>
Right way to eat/Diabetes	Dental	communicate because we
<ul> <li>Family member being diagnosed with diabetes</li> <li>People who need food stamps are not being approved due to documentation and no job</li> <li>Some people sell food stamps</li> <li>Diabetic but don't like to diet</li> <li>Consistency and information about nutrition in schools.</li> <li>Being diabetic affects my health and ability to work</li> <li>Information about nutrition</li> </ul>	<ul> <li>Cost for dental care for young children</li> <li>Lack of insurance to cover expensive dental treatments</li> <li>Dental problems in adults and paying for them</li> <li>Accessibility of timely dental care</li> <li>Cost for dental care for young children</li> </ul>	<ul> <li>do not speak English</li> <li>Can't count on interpreters in hospital settings to translate technical terms</li> <li>Some people treat us differently because we are Latino and do not speak English</li> <li>Didn't have an interpreter available during an emergency</li> </ul>







#### KAREN COMMUNITY FEEDBACK



The Lincoln-Lancaster County Health Department (LLCHD) designed and implemented a community health survey in 2020. The survey included five questions about respondent's and their family's health and what should be prioritized for the community's health. In addition to surveying every 1 in 7 households across Lincoln, LLCHD also worked closely with community partners to oversample high priority groups that experience health disparities, such as racial and ethnic minorities. This report outlines the survey results from the **Karen** respondents but does not reflect the experiences or opinions of the entire Karen community in Lancaster County.

Question 1: What was the last major health issue you or your family experienced?

Categorized Responses (n=29)	Percent
Diabetes Related Conditions and Procedures	34.48%
Nothing	20.69%
Musculoskeletal System	10.34%
Infectious & Parasitic System	6.90%
Mental, Behavioral and Neurodevelopmental Disorders	
Urinary System	6.90%
Cancer/Neoplasms	3.45%
Circulatory System	3.45%
General Health and Other or Unspecified Health Conditions	
*Other	3.45%

<sup>\*</sup>Other response included body pain.

Question 2: What worries you most about you or your family's health?

Categorized Responses (n=29)	Percent
Diabetes Related Conditions and Procedures	24.14%
Infectious Disease	20.69%
Nothing	17.24%
General Health & Well-being	10.34%
Circulatory System	6.90%
Aging	3.45%
Conditions of the Eye and Ear	3.45%
Healthcare Access	3.45%
Musculoskeletal System	3.45%
*Other	3.45%

<sup>\*</sup>Other response included kidney disease.

#### KAREN COMMUNITY FEEDBACK



Question 3: What are the top 3 health concerns in Lincoln and Lancaster County?

Respondents from Karen group (n=29)	
Getting around town safely (driving, walking, & riding)	51.72%
Diabetes	48.28%
Cancer	48.28%
Heart Disease (for example high blood pressure & stroke)	37.93%
Getting enough exercise	37.93%
Mental Health (for example Depression, Anxiety, Post-Traumatic Stress, Suicide)	37.93%
Challenges getting healthy and affordable food	17.24%
Alcohol, Drug, and Tobacco Use	13.79%
Asthma	6.90%
*Other	6.90%

<sup>\*</sup>Other responses included gastritis and assistance with living with chronic disease and medical bills.

Question 4: What is something you do to be healthy?

Categorized Responses (n=29)	Percent
Exercise	65.52%
Healthy Diet	20.69%
Reducing Exposure to Risk Factors	6.90%
Regular Preventative Care	6.90%

Question 5: What would make your neighborhood a healthier place for you or your family?

Categorized Responses(n=29)	Percent
Cleaner Environment	48.28%
Neighborhood Connectedness	34.48%
*Other	10.34%
Physical Activity Infrastructure	3.45%
Access to Healthy Food	3.45%

<sup>\*</sup>Other responses included wearing a mask outside the home, staying 6 feet away from others, and living healthy.

<sup>^</sup>Percentages will not add up to 100 because respondents made three selections.

#### KAREN COMMUNITY FEEDBACK



**Community Conversation Date and Time**: 12/16/2021 (11 am – 1 PM)

**Location and Language**: The Asian Community and Culture Center – Karen

Attendees: 15 Karen participants, 1 staff from the Asian Center, and 5 staff from LLCHD

**Format**: The two-hour community conversation was divided into two parts. During the first hour, participants were asked to share what is negatively influencing health in their community. All responses were written on note cards, discussed, categorized, and each category was given a name. Participants voted on which category was most pressing (red below) and that topic was the focus of the second hour of the conversation. The second hour dove deeper into root causes using the three questions listed.

Existing and current illness	Language Barrier	Cost of Care and Living
<ul> <li>Illness x3</li> <li>Health problem</li> <li>Starting off not being healthy</li> <li>Not having good health</li> </ul>	Language barrier x2     Phone interpretation not beneficial because of dialects	<ul> <li>Money, finances, a lot of unhealthy food</li> <li>Money/cost x3</li> <li>Financial problems</li> <li>Caretaker for physical health</li> <li>Money to pay for healthcare (Going to hospital)</li> <li>Some people have lost their job. Expensive to live</li> <li>Cost for things to be healthy.</li> <li>Expenses like vehicles, houses, maintenance</li> </ul>
Transportation	Loss of sleep	Eating Healthy Food
<ul> <li>Don't know how to drive</li> <li>Transportation x5</li> <li>Hard to use transportation because of language barrier</li> <li>Must wait a long time in cold weather</li> <li>Transportation is needed to be healthy</li> <li>Transportation is a challenge in every area – not just health care</li> <li>Must miss or cancel appointments</li> </ul>	• Sleepless x2	<ul> <li>Lack of access to healthy food</li> <li>Unhealthy food x3</li> </ul>

KAREN COMMUNITY FEEDBACK



#### **Selected topic:**

### **Existing and Current Illness**

S?	Family problem and exercise I am dizzy all the time, so I worry about my kids To do Exercise				
What is clear/obvious?	Because of my diabetes I don't feel very well Family, activities, healthy food				
qo/.	I worry for my children; how will they live if I pass away. What will they do when worries arise?				
lear	Because of health, there is a barrier for my personal, family, and neighbor				
t is c	If there is no health, there will be concern for my family worry that my health issues will get worse				
Vhat	health problems become a problem for my family and friends				
>	Don't want to leave my family behind after death				
¿S	If I die, what are my spouse and children going to do?  There is no one to take care of me. I cannot live alone				
viou	My son is worrying about me. And I am worrying about him. If I am healthy there would be no concern				
not clear/obvious?	No one to take care of my disabled husband. I do everything for my family				
lear	I am worried about my grandkids. I do everything for them. Don't want to leave them alone				
ot c	I worry about one of my kids. He is not able to take care of himself  Family doesn't have time to take care of me				
	My concern is that one of my sons is not healthy (Mentally/Physically)				
What is	Worried about leaving behind grandkids, no support for family  Because of my health I wo worry my family				
₩ W	Worried about family because I am older, I cannot look after myself  Don't want to have the illness anymore				
	I think if I die, it will be better for my family, so they don't have to worry about me Worried about				
es					
aus	If I die it will be better than staying alive, so my family won't worry  No fear from death or illness				
Root ca	Don't want to worry about family so need to stay healthy  We will see whatever illness comes to us  We will not fear anything				
Roc	Because we are human beings, we don't do physical activity				
	I am not afraid of death. I will accept anything that happens is in God's hands				

#### MIDDLE EASTERN COMMUNITY FEEDBACK



The Lincoln-Lancaster County Health Department (LLCHD) designed and implemented a community health survey in 2020. The survey included five questions about respondent's and their family's health and what should be prioritized for the community's health. In addition to surveying every 1 in 7 households across Lincoln, LLCHD also worked closely with community partners to oversample high priority groups that experience health disparities, such as racial and ethnic minorities. This report outlines the survey results from **Iraqi** respondents but does not reflect the experiences or opinions of the entire Iraqi community in Lancaster County.

Question 1: What was the last major health issue you or your family experienced?

Categorized Responses (n=21)	Percent
Circulatory System	38.10%
Diabetes Related Conditions and Procedures	19.05%
Musculoskeletal System	14.29%
*Other	14.29%
Cancer/Neoplasms	4.76%
Digestive System	4.76%
Injury, Poisoning & Certain Other Consequences of External Causes	4.76%

<sup>\*</sup>Other responses included stomach pain, leg pain, migraines, and misinformation about COVID-19.

Question 2: What worries you most about you or your family's health?

Categorized Responses (n=21)	Percent
Infectious Disease	38.10%
*Other	19.05%
Circulatory System	14.29%
Diabetes Related Conditions and Procedures	9.52%
Conditions of Eye and Ear	4.76%
General Health & Well-being	4.76%
Musculoskeletal System	4.76%
Social Connectedness	4.76%

<sup>\*</sup>Other responses included thyroid pain, eye pain, chronic pain, having a lot of health issues, and living alone.

#### MIDDLE EASTERN COMMUNITY FEEDBACK



Question 3: What are the top 3 health concerns in Lincoln and Lancaster County?

Categorized Responses (n=21)	Percent
Mental Health (for example Depression, Anxiety, Post-Traumatic Stress, Suicide)	95.24%
Getting enough exercise	47.62%
Diabetes	38.10%
Challenges getting health and affordable food	28.57%
Heart Disease (for example high blood pressure & stroke)	
Getting around town safely (driving, walking, & riding)	28.57%
Asthma	28.57%
Alcohol, Drug, and Tobacco Use	9.528%
Cancer	4.76%
*Other	4.76%

<sup>\*</sup>Other response included back pain.

**Question 4**: What is something you do to be healthy?

Categorized Responses (n=21)	Percent
Exercise	52.38%
Healthy Diet	47.62%

Question 5: What would make your neighborhood a healthier place for you or your family?

Categorized Responses(n=21)	Percent
Nothing	38.10%
Physical Activity Infrastructure	33.33%
Neighborhood Safety	14.29%
*Other	14.29%

<sup>\*</sup>Other responses included free or low-cost entertainment, ESL classes, places for women only to exercise, and following rules around COVID.

<sup>^</sup>Percentages will not add up to 100 because respondents made three selections.

#### MIDDLE EASTERN COMMUNITY FEEDBACK



**Date and Time**: 12/10/2021 (11-1pm)

**Location and Language**: Good Neighbor Community Center – Arabic

**Attendees**: 15 <u>female</u> participants (9 from Iraq, 2 from Jordan, 3 from Egypt, 1 from Morocco), 1 staff from Good Neighbor, and 4 staff from LLCHD.

**Format**: The two-hour community conversation was divided into two parts. During the first hour, participants were asked to share what is negatively influencing health in their community. All responses were written on note cards, discussed, categorized, and each category was given a name. Participants voted on which category was most pressing (red below) and that topic was the focus of the second hour of the conversation. The second hour dove deeper into root causes using the three questions listed.

Living Healthy	Underinsured	Mental Health
<ul> <li>Obesity x3</li> <li>Weight Problems</li> <li>Weight</li> <li>No fitness places for women in hijab</li> <li>Lack of physical activities</li> <li>No fitness centers for women, especially for women with hijab</li> <li>English language education</li> <li>Less care for physical activities</li> <li>How to eat healthy</li> <li>Healthy Eating</li> <li>Food</li> <li>Lack of awareness and information for good diet/nutrition</li> </ul>	Vision issues Dental underinsured Medications are expensive Medicaid English Language Education Cost Dental issues, lack of good dental care	<ul> <li>Stress issues</li> <li>Mental Health x5</li> <li>Why do we get sick and worry? And why don't we get well?</li> <li>English Language education</li> <li>Anxiety</li> <li>Lack of focus</li> <li>Feeling exhausted and not sleeping well</li> <li>Stress</li> </ul>
Health Issues	Healthy Heart	Other categories
<ul> <li>High Cholesterol</li> <li>Asthma</li> <li>Lack of good treatment, living on pain killers</li> <li>Joint pain</li> <li>Consistent bone pain</li> <li>Illegal drugs within youth</li> <li>Problems with colon</li> </ul>	<ul> <li>Low blood pressure</li> <li>Hypertension x3</li> <li>High blood pressure x2</li> <li>High heart rate</li> <li>Coronary artery disease</li> <li>Heart problems</li> <li>Learning English language</li> </ul>	<ul><li>❖ Diabetes (4 notes)</li><li>❖ Covid-19 (3 notes)</li></ul>





#### **Selected topic:**

Living Healthy

1S?	Lack of good physical activities and exercise	Lack	of physical ac	tivity becau	se of time is	sues	The food is different
vioi	Lack of options for good diet and physical acti	ivities	No access t	o good heal	th informati	ion	Malnutrition issues
r/ob	Climate differences. Less exposure to the sun	in US.	Lack of hea	althy food (r	not affordab	le)	Mental Health Issues
clea	Healthy lifestyle education is not available	Lifesty	le change con	npared to ba	ick home	Gen	es and family history
t is	No fitness/swimming center for women. X3	Lack	of vitamins	Not enou	gh exercise	Us	se of electronics
What is clear/obvious?	Poor physical activities No affordable en	tertainm	ent places	Long wint	er and lots o	of snow	Fear of future
S <sub>2</sub>	Cultural Differences and tr	aditions aditions	and custom	s are differ	ent		
viou	Missing family and relatives. Feeling home	esick.	Sleep ar	nd food	Worried	about	my kids
do/	Raising kids and how they inte	<mark>erpret fr</mark>	<mark>eedom in th</mark>	e wrong wa	ay Lai	nguage	e Barrier
not clear/obvious?	Homesick and not feeling completely set	tled	Less physica	al activities	. La	nguage	
not	Law in USA is different, especially with ra	ising kid	Differe	ent culture	Stre	SS	
What is	My husband and my kids Not being a	ible to c	Irive Ho	w to raise o	children in	US	
Wh			-				
	Not giving enough attention to physical a	activities	and	English I	_anguage x	2 l	oneliness
ses	Lack of exercise. Dependent on machiner	y. N	lot driving	Discrimi	nation	Not e	ducated
$\supset$	Good politics. Choosing the right preside	nt.	Unable to sa	ve money	Homes	sick	
Root ca	Missing my family m	iakes m	e depressed				
Se Se	,	1					
	ž.	1					

#### MIDDLE EASTERN COMMUNITY FEEDBACK



**Date and Time**: 12/7/2021 (11-1pm)

**Location and Language**: Good Neighbor Community Center – Arabic

Attendees: 9 male participants (8 from Iraqi and 1 from Iran), 1 staff from Good Neighbor, and 5 staff

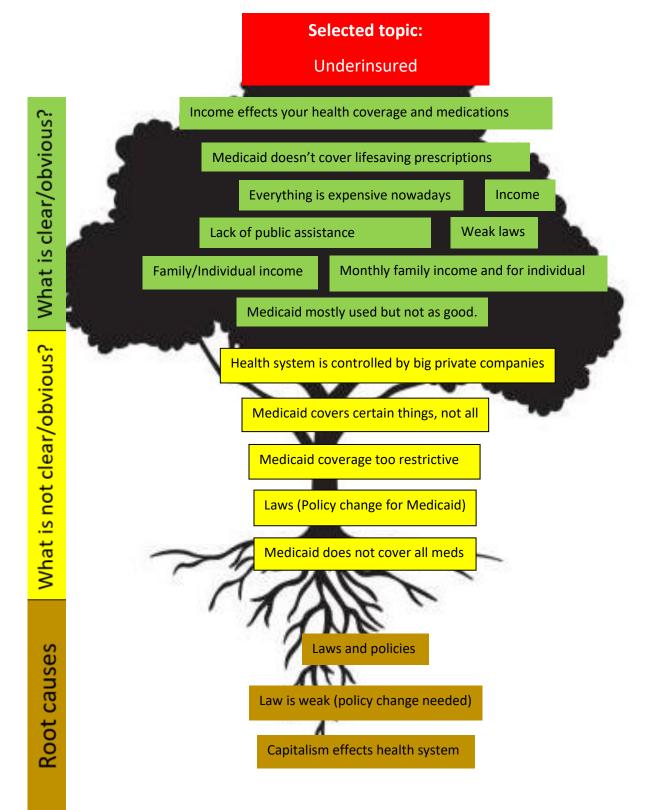
from LLCHD

**Format**: The two-hour community conversation was divided into two parts. During the first hour, participants were asked to share what is negatively influencing health in their community. All responses were written on note cards, discussed, categorized, and each category was given a name. Participants voted on which category was most pressing (red below) and that topic was the focus of the second hour of the conversation. The second hour dove deeper into root causes using the three questions listed.

Underinsured	Covid-19	Mental Health
<ul> <li>Frustrated no dental</li> <li>Everything goes in mouth</li> <li>Lack of health insurance</li> <li>Meds are too expensive especially compared to back home</li> <li>Don't have it, not enough, no dental/vision</li> <li>Afraid to work more or Medicaid coverage will be lost for family</li> </ul>	• Covid-19	<ul> <li>Homesick and worried about future. Can't stop thinking</li> <li>Worried about diabetes and covid</li> <li>Pressure from society</li> <li>Mental Health x4</li> <li>Mental Health/My relationship with society</li> <li>Stress/Loneliness</li> <li>Isolation due to covid</li> <li>Lack of community connection</li> <li>Living with family</li> <li>Loneliness</li> <li>Stay away from problems and stress</li> </ul>
Heart Health	US Lifestyle	Diabetes
<ul> <li>Cholesterol x2</li> <li>High Blood Pressure</li> </ul>	<ul> <li>Issues with diet (not eating right)</li> <li>Lack of Physical Activities x2</li> <li>Lack of prevention</li> <li>Not enough time. Fast paced life in US cause poor health</li> <li>Lack of movement in daily activities</li> <li>Boring routine</li> <li>Eat less bread and exercise more</li> <li>Life is difficult because there are so many diseases.</li> <li>Not enough time to exercise</li> </ul>	• Diabetes

## MINORITY HEALTH INITIATIVE 2021 MIDDLE EASTERN COMMUNITY FEEDBACK





#### NATIVE AMERICAN COMMUNITY FEEDBACK



The Lincoln-Lancaster County Health Department (LLCHD) designed and implemented a community health survey in 2020. The survey included five questions about respondent's and their family's health and what should be prioritized for the community's health. In addition to surveying every 1 in 7 households across Lincoln, LLCHD also worked closely with community partners to oversample high priority groups that experience health disparities, such as racial and ethnic minorities. This report outlines the survey results from the **Native American** respondents but does not reflect the experiences or opinions of the entire Native American community in Lancaster County.

Question 1: What was the last major health issue you or your family experienced?

Categorized Responses (n=24)	Percent
Infectious & Parasitic Disease	41.67%
Diabetes Related Conditions and Procedures	16.67%
Circulatory System	8.33%
*Other	8.33%
Digestive System	4.17%
Healthcare Access	4.17%
Injury, Poisoning & Certain Other Consequences of External Causes	4.17%
Mental, Behavioral and Neurodevelopmental Disorders	4.17%
Musculoskeletal System	4.17%
Nothing	4.17%

<sup>\*</sup>Other responses included food poisoning, dental, and financial health.

Question 2: What worries you most about you or your family's health?

Categorized Responses (n=24)	Percent
Healthcare access	25.00%
Infectious Disease	25.00%
General Health & Well-being	12.50%
Nothing	12.50%
Behavioral/Mental	8.33%
Social Connectedness	8.33%
Consequences of Illness	4.17%
*Other	4.17%

<sup>\*</sup>Other responses included violence, safety, and can't be there for family.

#### NATIVE AMERICAN COMMUNITY FEEDBACK



Question 3: What are the top 3 health concerns in Lincoln and Lancaster County?

Categorized Responses (n=24)			
Mental Health (for example Depression, Anxiety, Post-Traumatic Stress, Suicide)			
Diabetes			
Challenges getting healthy and affordable food	50.00%		
Alcohol, Drug, and Tobacco Use	33.33%		
Getting enough exercise			
Getting around town safely (driving, walking, & riding)	16.67%		
Heart Disease (for example high blood pressure & stroke)	12.50%		
*Other	12.50%		
Cancer	8.33%		
Asthma	8.33%		

<sup>\*</sup>Other responses included obesity, affordability of medication, and native on native abuse.

**Question 4**: What is something you do to be healthy?

<u> </u>	
Categorized Responses (n=24)	Percent
Exercise	37.50%
Healthy Diet	29.17%
*Other or Unspecified	12.50%
Reducing Exposure to Risk Factors	12.50%
Regular Preventative Care	4.17%
None	4.17%

<sup>\*</sup>Other responses included social connectedness, meditating, praying, taking medication, taking care of family, and social distancing.

Question 5: What would make your neighborhood a healthier place for you or your family?

Question 3. What would make your neighborhood a healthier place for you or your family:		
Categorized Responses(n=24)	Percent	
Access to Healthy Food	20.83%	
Neighborhood Safety	20.83%	
Nothing	12.50%	
Cleaner Environment	8.33%	
Neighborhood Connectedness	8.33%	
Physical Activity Infrastructure	8.33%	
Physical Activity Programming	8.33%	
Access to Healthcare	4.17%	
Don't Know	4.17%	
*Other	4.17%	

<sup>\*</sup>Other responses included using clean energy, legalizing cannabis, more people wearing masks

<sup>^</sup>Percentages will not add up to 100 because respondents made three selections.

#### NATIVE AMERICAN COMMUNITY FEEDBACK



**Date and Time**: 12/20/2021 (6-8pm)

Location and Language: Indian Center - English

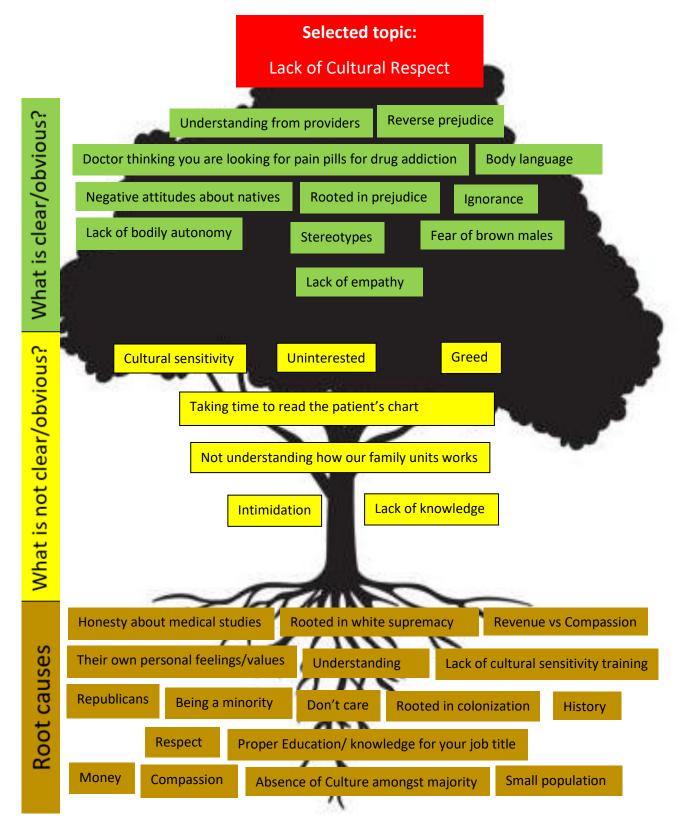
Attendees: 6 participants, 1 staff from Indian Center, 1 staff from Ponca Tribe, and 5 staff from LLCHD

**Format**: The two-hour community conversation was divided into two parts. During the first hour, participants were asked to share what is negatively influencing health in their community. All responses were written on note cards, discussed, categorized, and each category was given a name. Participants voted on which category was most pressing (red below) and that topic was the focus of the second hour of the conversation. The second hour dove deeper into root causes using the three questions listed.

Lack of Cultural Respect	Incomplete Health Care	Access to Healthy Food
<ul> <li>Cultural sensitivity from medical providers – including admin staff</li> <li>Historical Trauma</li> <li>Racial profiling and stereotypes</li> <li>Not enough advocates</li> <li>Cultural Resources</li> <li>Urban Health missing native providers</li> <li>Urban Health doesn't prioritize native health over other priorities</li> <li>Racism</li> </ul>	<ul> <li>Gap in mental health</li> <li>Elders fall through healthcare system</li> <li>Education about healthcare coverage</li> <li>Lack of access and education to medication</li> <li>Healthcare cost &amp; penalization for unpaid doctor visits</li> <li>Insurance Coverage</li> <li>Having health insurance</li> <li>Can't afford health care</li> <li>Cost of Healthcare</li> </ul>	<ul> <li>Lack of prepared "real" food that is not boxed, processed.</li> <li>Healthy food costs too much</li> <li>Not enough farm to table food</li> <li>Junk food everywhere</li> </ul>
Financial Challenges	Community Support	Other categories
<ul> <li>Cost of living exceeds family income</li> <li>Limited resources for those less fortunate</li> <li>Personal motivation</li> </ul>	<ul><li>Lack of Support</li><li>Advocates at all levels</li></ul>	<ul><li>Technology     Access/Knowledge</li><li>Transportation for Health     &amp; Life</li></ul>







#### NATIVE AMERICAN COMMUNITY FEEDBACK



**Community Conversation Date and Time**: 2/23/2022 (5:30-7:30pm)

**Location and Language**: Ponca Health Center – English

Attendees: 20 Native American participants, 1 staff from Ponca, and 5 staff from LLCHD

Health/Nutrition Education	Safety and Wellbeing	Health equity
Traditional food nutrition	Saying it's okay	Lack of access to
Access to proper medications	Mental health	preventative healthcare
Preventative care, meds	education	<ul> <li>Access to what we need</li> </ul>
Bad diets leading to poor health and the	<ul> <li>Unprocessed trauma</li> </ul>	for our health
need for higher health care cost	Substance abuse	Access to free or
Food desert or lack of access to nutrition	Mental health for	affordable healthcare
Education on preventative health	veterans and homeless	Ability to pay
measures	Domestic violence	Healthcare advocates who
High blood pressure	awareness	can find native families
Fear of unknown	<ul> <li>Bad/street drugs</li> </ul>	healthcare
Healthy food cost/accessibility	<ul> <li>Being able to get</li> </ul>	Access to care
<ul> <li>Reintroducing healthy food practices</li> </ul>	mental help	Poverty
	Grief support	Easy access and
	counseling – culturally	transportation to doctor
	appropriate	
	Suicide prevention	
	Grief	
Cultural sensitivity training in healthcare	Access to housing	Future generations
Lack of culturally competent healthcare	Tribal elder housing	Support for LGBTQA youth
and behavioral health care	As an elder I am facing	Youth cultural identity
<ul> <li>Awareness of stress on native bodies,</li> </ul>	challenges with	Youth Opinions
etc.	mobility – because of	Mental Health for young
Need more Therapists who are trained	physical challenge	adults
to work with Native people.	Better help with	Better community help for
Historical trauma	utilities	the children & elders
Cultural sensitivity training in healthcare	Able to maintain	Education offered to our
Better understanding of our	residence	youth so they can live a
culture/spirituality	<ul> <li>More access to housing</li> </ul>	healthy lifestyle
Access to and acknowledgement of	Housing options	
native spiritual practices in healthcare	available for youth	
Respect for native people	transitioning from	
Healthy practices	young adulthood.	





#### **Selected topic: Health/Nutrition Education** Fast food in neighborhoods Healthy food cost/accessibility What is clear/obvious? Transportation Portion size Bison is expensive Always junk food nearby but nothing healthy Lack of respect for indigenous healing and nutrition knowledge Lack of resources Systematic oppression Learning how to grow food to plant Non education is obvious Bad diets leading to poor health and higher health care costs Grocery Store far away Understanding carb intolerance w/ native people causing diabetes High Blood pressure Food deserts or lack of access to nutrition What is not clear/obvious? Outsider might wonder why nonwhite people have health concerns Elitism Ignorance, patience, picky Native people don't trust outsiders and government agents Need to water it! White supremacy Authority influence Colonization Buffalo is healthy... How to cook? Funding for local business owners The bison were killed- our life's way People think all To kill us off Anti-indigenous racism Taking the easy natives are road drunks and Not teaching youth Cultural genocide addicts MIN To make us Land loss **Attempted** invisible/we **Financial** genocide Root causes don't count accountability from government to Accepting and native people Greed, money, Historical trauma, never questioning inequity assimilation Lack of education/ Control Government only understanding Miseducation cares about easy Not honoring solutions Greed treaties

#### SUDANESE COMMUNITY FEEDBACK



The Lincoln-Lancaster County Health Department (LLCHD) designed and implemented a community health survey in 2020. The survey included five questions about respondent's and their family's health and what should be prioritized for the community's health. In addition to surveying every 1 in 7 households across Lincoln, LLCHD also worked closely with community partners to oversample high priority groups that experience health disparities, such as racial and ethnic minorities. This report outlines the survey results from the **Sudanese** respondents but does not reflect the experiences or opinions of the entire Sudanese community in Lancaster County.

**Question 1**: What was the last major health issue you or your family experienced?

Categorized Responses (n=22)	Percent
Infectious & Parasitic Disease	40.91%
Circulatory System	13.64%
Diabetes Related Conditions and Procedures	13.64%
Mental, Behavioral and Neurodevelopmental Disorders	9.09%
Conditions of the Eye and Ear	4.55%
Injury, Poisoning & Certain Other Consequences of External Causes	4.55%
Nervous System	4.55%
Nothing	4.55%
Surgery or Other Medical Treatment/Procedure without Specified Cause	4.55%

Question 2: What worries you most about you or your family's health?

Categorized Responses (n=22)	Percent
Infectious Disease	45.45%
Cancer/Neoplasms	18.18%
Circulatory System	18.18%
Diabetes Related Conditions and Procedures	4.55%
General Health & Well-being	4.55%
Nothing	4.55%

#### SUDANESE COMMUNITY FEEDBACK



Question 3: What are the top 3 health concerns in Lincoln and Lancaster County?

Categorized Responses (n=22)	Percent
Getting around town safely (driving, walking, & riding)	63.63%
Diabetes	59.09%
Getting enough exercise	40.91%
Heart Disease (for example high blood pressure & stroke)	36.36%
Cancer	31.82%
Mental Health (for example Depression, Anxiety, Post-Traumatic Stress, Suicide)	27.27%
Alcohol, Drug, and Tobacco Use	18.18%
Challenges getting health and affordable food	13.63%
Asthma	9.10%
*Other	8.57%

<sup>\*</sup>Other responses included COVID-19, contamination from sewer, and cost of medical care.

Question 4: What is something you do to be healthy?

Categorized Responses (n=22)	Percent
Healthy Diet	54.55%
Exercise	31.82%
Reducing Exposure to Risk Factors	9.09%
*Other or Unspecified	4.55%

<sup>\*</sup>Other responses included staying active and sleeping better.

#### Question 5: What would make your neighborhood a healthier place for you or your family?

Categorized Responses(n=22)	Percent
Cleaner Environment	45.45%
Neighborhood Safety	22.73%
Neighborhood Connectedness	13.64%
Nothing	13.64%
Reduced Access to Drugs & Alcohol	4.55%

<sup>^</sup>Percentages will not add up to 100 because respondents made three selections.

#### SUDANESE COMMUNITY FEEDBACK



**Community Conversation Date and Time:** 12/17/21 (11-1pm)

**Location and Language**: Asian Community and Cultural Center – Arabic

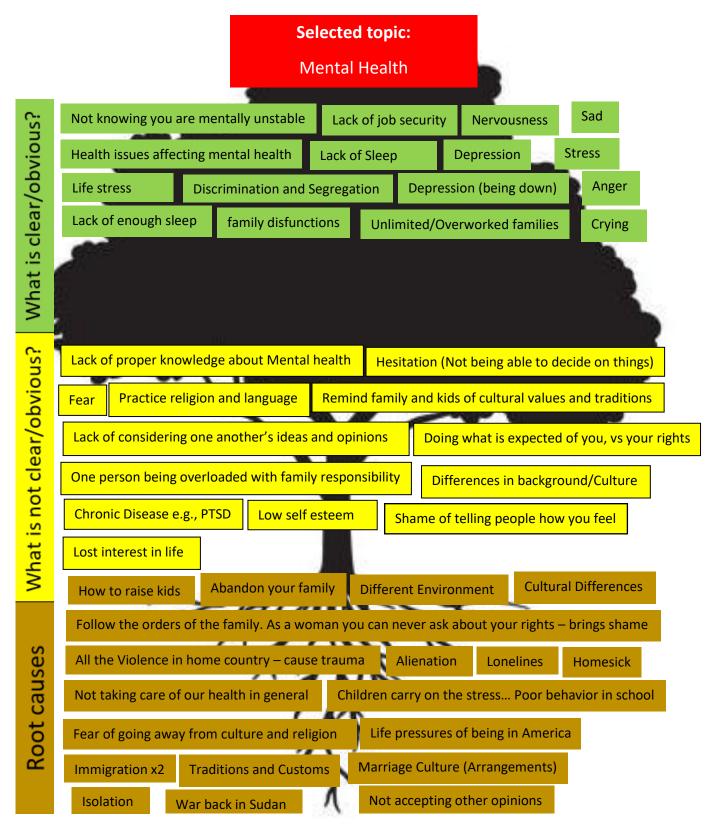
Attendees: 7 Sudanese women participants, 2 staff from the Asian Center, and 6 staff from LLCHD

**Format**: The two-hour community conversation was divided into two parts. During the first hour, participants were asked to share what is negatively influencing health in their community. All responses were written on note cards, discussed, categorized, and each category was given a name. Participants voted on which category was most pressing (red below) and that topic was the focus of the second hour of the conversation. The second hour dove deeper into root causes using the three questions listed.

Mental Health	Education	Health Insurance
<ul> <li>Mental health awareness</li> <li>Stress</li> <li>Stress and mental health</li> <li>Stress Generally</li> <li>Stress/homesick</li> <li>Daily life stress</li> <li>Stress work</li> <li>Lack of safety</li> <li>Fear of bad news if test is done</li> <li>Stress from diabetes, hi blood pressure</li> <li>Homesick</li> <li>Mental Health and stress</li> </ul>	<ul> <li>Health Awareness (More information about cancer when women's health is neglected or else seen as strong women)</li> <li>Women don't get checkups in home country.</li> <li>Lack of knowledge about health topics</li> <li>Awareness (General health information and awareness needed)</li> </ul>	<ul> <li>Health Insurance Issues</li> <li>No health insurance</li> <li>No health insurance</li> <li>Health Insurance issues</li> <li>Health Insurance Issues (Cannot get Medicaid before you are a citizen if you have major health issues it is very pricy</li> </ul>
Cultural Gender Expectations  Male Dominance Lack of stability for families (how to raise the family – emotional abuse) Family issues and problems (divorce/Separation) Domestic violence Busy (Lack of exercise and walking) Lack of entertainment for kids/Lack of fun places.	Cultural Nutritional Health  Nutrition (Lack of good nutrition)  No time for vacation  Not having access to healthy food  Don't have good information about healthy diet.  Lack of good nutrition and sleep  No time for vacation	Language issues     Covid 19 Health     measures issues     Don't comprehend     English     English language issues     Cross cultural     communication issues in     healthcare environment     No transportation







#### SUDANESE COMMUNITY FEEDBACK



**Community Conversation Date and Time**: 12/12/2021 (1-3pm)

**Location and Language**: Asian Cultural and Community Center – Arabic

Attendees: 6 Sudanese men participated, 1 staff from the Asian Center, and 4 staff from LLCHD

**Format**: The two-hour community conversation was divided into two parts. During the first hour, participants were asked to share what is negatively influencing health in their community. All responses were written on note cards, discussed, categorized, and each category was given a name. Participants voted on which category was most pressing (red below) and that topic was the focus of the second hour of the conversation. The second hour dove deeper into root causes using the three questions listed.

Community Health Education and Awareness	Health Insurance	Stress
<ul> <li>Not keeping up with medical care/ going to well child checks</li> <li>How to keep the house healthy</li> <li>Not enough information about health concern</li> <li>Kids health education for household and understanding parental obligations towards kids and things to watch.</li> <li>Health education especially for women in our community</li> <li>Needing health education – especially for women</li> <li>Healthy personal hygiene</li> <li>Our community is in bad need of hygiene classes</li> </ul>	<ul> <li>Not having insurance</li> <li>Insurance process including Medicaid process and understanding</li> <li>Understanding insurance concept and related factors such as performing annual physical and what is covered/not covered</li> <li>How to pick and choose the right plan</li> <li>What is best insurance after retirement</li> <li>Not knowing if it is important to have health insurance</li> <li>The economic and financial problem of families</li> </ul>	<ul> <li>Stress</li> <li>Pace of American life</li> <li>Not knowing what the right information is, especially on social media</li> <li>As newcomers we are just behind on understanding the culture and that is stressful</li> </ul>
Cultural Barrier for Healthy Living	Cultural Barrier (Continued)	Language Barrier
<ul> <li>Food system – not following science of healthy eating</li> <li>Newcomers' language barriers</li> <li>Our community needs classes in label reading because they go to the store and buy their groceries randomly</li> <li>Not eating healthy food</li> <li>Cultural food may not be healthy enough</li> </ul>	<ul> <li>Cross Cultural Issues to understand the local health in all its aspects</li> <li>New common settlement process into community</li> <li>Language barrier on medication</li> <li>Lack of physical activity – changed culture</li> <li>Lack physical activities</li> </ul>	<ul> <li>Need Education         because it is hard to         read medication labels         and frequency of dose</li> <li>Healthy diet because of         language barrier (Label         reading)</li> </ul>

SUDANESE COMMUNITY FEEDBACK



# Selected topic: Community Health Education and Awareness

Lack of Knowledge in community Health

Physical exercises like joining gyms

Lack of Health Information for a healthier community and environment

Hygiene in General

Lack of Preventative screenings and awareness issues

Not Being aware of health necessities

Healthy Foods and groceries to get the right ingredients

Lack of Health Literacy

Not knowing the results of ignoring the disease

Don't know what we don't know

Lack of Health Education in our community

Not a decent way to raise our kids in a healthy way

Lack of Community Knowledge of certain diseases. How bad is flu? Not used to it

Not blending well with other cultures

Lack of acceptance in some places

**Community Isolation** 

Sometimes not trusting new health system in the country

There are diseases we don't have (like flu)

Lack of Community Education Outreach

We hope to get all solutions and suggestions

The Poor Health System we are used to in Sudan

Lack of Education and awareness

More Education on the main topics

Not being aware of information around me

American Health System that focuses on profit more than treatment and prevention

What is clear/obvious?

What is not clear/obvious?

Root causes

#### VIETNAMESE COMMUNITY FEEDBACK



The Lincoln-Lancaster County Health Department (LLCHD) designed and implemented a community health survey in 2020. The survey included five questions about respondent's and their family's health and what should be prioritized for the community's health. In addition to surveying every 1 in 7 households across Lincoln, LLCHD also worked closely with community partners to oversample high priority groups that experience health disparities, such as racial and ethnic minorities. This report outlines the survey results from the **Vietnamese** respondents but does not reflect the experiences or opinions of the entire Vietnamese community in Lancaster County.

Question 1: What was the last major health issue you or your family experienced?

Categorized Responses (n=28)	Percent
Circulatory System	53.57%
Infectious & Parasitic Disease	21.43%
Nothing	10.71%
Diabetes Related Conditions and Procedures	3.57%
General Health and Other or Unspecified Health Conditions	3.57%
Injury, Poisoning & Certain Other Consequences of External Causes	3.57%
*Other	3.57%

<sup>\*</sup>Other response included allergies.

Question 2: What worries you most about you or your family's health?

Categorized Responses (n=28)	Percent
Infectious Disease	57.14%
Circulatory System	10.71%
Healthcare Access	10.71%
*Other	3.57%
Behavioral/Mental	3.57%
Cancer/Neoplasms	3.57%
Musculoskeletal System	3.57%

<sup>\*</sup>Other responses included foot pain, immune system, and kidney.

#### VIETNAMESE COMMUNITY FEEDBACK



Question 3: What are the top 3 health concerns in Lincoln and Lancaster County?

Respondents of Vietnamese descent (n=28)	Percent
Cancer	60.71%
Diabetes	57.14%
Heart Disease (for example high blood pressure & stroke)	50.00%
Getting around town safely (driving, walking, & riding)	42.86%
Getting enough exercise	35.71%
Challenges getting healthy and affordable food	28.57%
Asthma	10.71%
Mental Health (for example Depression, Anxiety, Post-Traumatic Stress, Suicide)	10.71%
Alcohol, Drug, and Tobacco Use	3.57%
*Other	3.57%

<sup>\*</sup>Other responses included life expectancy.

**Question 4**: What is something you do to be healthy?

Categorized Responses (n=28)	Percent
Exercise	42.86%
Healthy Diet	42.86%
*Other or Unspecified	10.71%
Reducing Exposure to Risk Factors	3.57%

<sup>\*</sup>Other responses included staying home, taking medicine, and sleeping on time.

Question 5: What would make your neighborhood a healthier place for you or your family?

Question 5: What Would make your neighborhood a healthier place for you or your re	arriny:
Categorized Responses(n=28)	Percent
Cleaner Environment	67.86%
Physical Activity Infrastructure	10.71%
Neighborhood Connectedness	7.14%
Access to Healthcare	3.57%
Don't Know	3.57%
Physical Activity Programming	3.57%
Traffic Safety	3.57%

<sup>^</sup>Percentages will not add up to 100 because respondents made three selections.

#### VIETNAMESE COMMUNITY FEEDBACK



**Community Conversation Date and Time**: 12/8/2021 (10-12pm)

**Location and Language**: Asian Community and Cultural Center – Vietnamese

Attendees: 11 Vietnamese participants, 2 staff from the Asian Center, and 6 staff from LLCHD

COVID-19	Heart Health and Diabetes	Language Barrier
<ul> <li>Covid caused a lot of people to die and every time I go outside, I'm very worried about my health despite being vaccinated</li> <li>How to social distance in a small space with other community members?</li> <li>The Virus has mutated now. Please educate us on what to do to avoid contracting the omicron variant other than washing our hands often</li> <li>Convince friends to get vaccinated help them if they don't have transportation</li> <li>Community needs to get vaccinated for peace of mind</li> <li>Encourage everyone around you to get vaccinated x2</li> <li>Follow the news and updates, follow CDC rules, let everyone know about the information</li> <li>Educate everyone to understand how to protect themselves and keep themselves and community healthy</li> <li>I wish everyone would get vaccinated to reduce the death rate and protect health care staff</li> </ul>	<ul> <li>Heart Health</li> <li>High Blood pressure x4</li> <li>High Cholesterol</li> <li>Diabetes x4</li> <li>Diabetes, High cholesterol, high blood pressure affecting mental health in community and myself</li> <li>Eat well, sleep well, don't worry about money, and don't compare yourself with others</li> </ul>	<ul> <li>Health information in languages available</li> <li>All doctors' offices need to have interpreter</li> <li>Can't understand medical statement in English</li> <li>Issues with understanding mail, calls, and correspondence in English</li> <li>Difficulty with technology</li> <li>Instructions to register online is difficult</li> <li>Language barrier</li> </ul>
Insurance	Emotional Well Being	Physical Environment
<ul> <li>No money</li> <li>Access to Medicare</li> <li>Getting sick without insurance</li> <li>Unsure of qualifying for different Medicaid benefits (part B or part A or both?)</li> </ul>	<ul> <li>I am not a healthy person, and I am worried because I live by myself without relatives and my financial state is not very good. I am very sad because of life right now and my health.</li> <li>Feeling emotional/mental health</li> <li>Refugee flashbacks</li> <li>Sleeping is hard because of remembering my home country</li> </ul>	<ul> <li>Community Health</li> <li>High Blood Pressure</li> <li>Concern about different races</li> <li>I don't leave the house in the winter, easy to get sick</li> <li>Snow removal is difficult for elderly</li> <li>No daily exercise</li> <li>Sanitation/Cleanliness to prevent illness</li> <li>Hygiene problems</li> </ul>

#### VIETNAMESE COMMUNITY FEEDBACK



#### **Selected topic:**

Covid-19

					100			
ns?		Worry about people without masks who are	e coughing i	n public	Ga	thering in large o	crowds an	d eating
ovio		Constant worry and concern about Covid 1	9 Social	distancin	g & v	wearing masks	Too ma	iny people
ır/ok		Very dangerous to gather large groups	Seeing peo	ple witho	ut m	asks & gloves in <sub>l</sub>	public	No gathering
clea		New variant spreads so quickly because we	are so close	e together		Concerned abou	ut large ga	atherings.
What is clear/obvious?		Uncertain about different type of mask effe	ectiveness	A lot of	f peo	ple don't wear m	asks at th	e store
₹	Į	Don't know if the person beside me is vacc	inated		Ma	any people witho	ut masks	Breathing
S?		kids going to school or people in family go	ing to work	could pos	sibly	bring Covid home	e	
viou		Need more community education to under	rstand how	covid spre	eads			
r/ob		Wondering if better physical condition wo	ould help pro	otect agai	nst c	ovid		
clea		I'm afraid of infecting others. This makes it	harder to g	ive affect	ion t	o family and frier	nds	
What is not clear/obvious?		How do we get together as a community in	n a safe envi	ronment?	?	Personal health	is very im	<mark>portant</mark>
at is		Social distance and Self-Isolate if you have	Covid	Get fully	vacci	<mark>nated</mark>		
Wh		Keep healthy. Eat and sleeping enough.	Worry al	oout going	g out	side/in public		
		Getting fully vaccinated and taking care o	f our health	Worr	ying	about family visi	ting	
ses		Stop the pandemic as soon as possible be	side vaccina	ition				
$\supset$		Vaccinate every 6 months, not 4 or 5	١	Norried I	migh	t catch covid		
Root ca		Worry about when Covid will end Wo	orry					
Ro		You and your family need to protect yours	self and kee	p clean, so	o you	don't get sick		
		When you're old you get sick easily and it	is easier to	die				

#### YAZIDI COMMUNITY FEEDBACK



The Lincoln-Lancaster County Health Department (LLCHD) designed and implemented a community health survey in 2020. The survey included five questions about respondent's and their family's health and what should be prioritized for the community's health. In addition to surveying every 1 in 7 households across Lincoln, LLCHD also worked closely with community partners to oversample high priority groups that experience health disparities, such as racial and ethnic minorities. This report outlines the survey results from the **Yazidi** respondents but does not reflect the experiences or opinions of the entire Yazidi community in Lincoln.

Question 1: What was the last major health issue you or your family experienced?

Categorized Responses (n=20)	Percent
Infectious & Parasitic Disease	40.00%
Nothing	20.00%
*Other	20.00%
Circulatory System	10.00%
Cancer/Neoplasms	5.00%
Injury, Poisoning & Certain Other Consequences of External Causes	5.00%

<sup>\*</sup>Other responses included severe allergies and allergic reaction, and bad headache.

Question 2: What worries you most about you or your family's health?

Categorized Responses (n=20)	Percent
Infectious Disease	30.00%
Circulatory System	15.00%
Healthcare Access	15.00%
Nothing	15.00%
Aging	5.00%
Concrete Support	5.00%
General Health & Well-being	5.00%
Social Connectedness	5.00%
General Health & Well-being	5.00%
*Other	5.00%

<sup>\*</sup>Other response included obesity, heart attack, aging parents, mother's health, bad environment, and how to access and navigate the healthcare system in the U.S.

#### YAZIDI COMMUNITY FEEDBACK



Question 3: What are the top 3 health concerns in Lincoln and Lancaster County?

Categorized Responses (n=20)	Percent
Diabetes	65.00%
Mental Health (for example Depression, Anxiety, Post-Traumatic Stress, Suicide)	45.00%
Heart Disease (for example high blood pressure & stroke)	40.00%
Getting enough exercise	40.00%
Alcohol, Drug, and Tobacco Use	40.00%
Challenges getting healthy and affordable food	35.00%
Asthma	20.00%
Getting around town safely (driving, walking, & riding)	10.00%
Cancer	5.00%
*Other	5.00%

<sup>\*</sup>Other responses included not being able to exercise.

Question 4: What is something you do to be healthy?

Categorized Responses (n=20)	Percent
Exercise	50.00%
Healthy Diet	40.00%
*Other or Unspecified	10.00%

<sup>\*</sup>Other response included avoiding fatty food, avoiding fast food, and taking care of family.

Question 5: What would make your neighborhood a healthier place for you or your family?

Categorized Responses(n=20)	Percent
Nothing	20.00%
Access to Healthy Food	15.00%
*Other	15.00%
Cleaner Environment	10.00%
Neighborhood Connectedness	10.00%
Neighborhood Safety	10.00%
Physical Activity Infrastructure	10.00%
Physical Activity Programming	5.00%
Reduced Access to Drugs & Alcohol	5.00%

<sup>\*</sup>Other responses included sports competitions, public transportation, and better ventilation in shared duplex.

<sup>^</sup>Percentages will not add up to 100 because respondents made three selections.

#### YAZIDI COMMUNITY FEEDBACK



**Date and Time**: 3/7/2022 (12:30-2:30pm)

Location: Lincoln-Lancaster County Health Department

Attendees: 5 Yazidi participants and 3 staff from LLCHD

**Format**: The two-hour community conversation was divided into two parts. During the first hour, participants were asked about what is negatively influencing health in their community. All responses were written on note cards, discussed, categorized, and each category was given a name. Participants voted on which category was most pressing (red below) and that topic was the focus of the second hour of the conversation.

The second part consisted of three questions regarding the health topic selected by the group. Participants were first asked what they saw was clear and obvious about the issue, then what was less clear and obvious, and finally what they saw as root causes of the issue. A tree visual was used to organize their responses to these three questions, as shown on the next page.

Language barrier	Mental health	Health education
<ul> <li>Yazidi people speak Kurmanji and not necessarily Kurdish</li> <li>Learning English/language barrier for older adults</li> <li>Different dialects make having good interpreter more challenging</li> <li>Language barrier</li> </ul>	<ul> <li>PTSD</li> <li>PTSD – most people in community dealing with this</li> <li>Family distance</li> <li>Wars and refugee experiences</li> <li>Many don't like to take medication for mental health</li> </ul>	Health education
<ul> <li>Transportation</li> <li>Transportation issues – sometimes people can't get to what they need</li> <li>Navigating Medicaid to obtain transportation for appointments</li> <li>Transportation issues x2</li> </ul>	Many providers do not accept Medicaid     Only place for major dental care for people with Medicaid is college of dentistry     Medicaid in some circumstances, like you want to work more	Size of the family     Size of the family     Big community of kids — childcare     Hard to work out when there isn't someone to watch the children

#### YAZIDI COMMUNITY FEEDBACK



# What is clear/obvious?

# What is not clear/obvious?

Root causes

#### **Selected topic:**

Language barrier

Language and culture

Address the exact dialect

Older people don't know

Distinguish between Kurmanji and Kurdish, especially for medical terms

Not understanding what is wrong

Different dialects can lead to misunderstandin g of the diagnoses and treatment in general

No interpreter available

Male/female interpreter needs

Interpreter pay is

poor

Less information with the wrong language

Culture differences

Same health issues have different medical terms

Bilingual people need to receive qualification work as interpreter

Revealing information for female health especially sensitive info like sex discussions and depends on level of education

Cultural advisor: knowing the culture makes the client or patient more confident in giving what they have!

Receive bad health info if misinterpreted

Older people think they already have enough stress from the past so not willing to learn

Payment is delayed with language line work

B 1 155

Full-time jobs not available for interpreters

Misunderstanding the community

People not interested in part time interpretation

We know of the language barrier, but do the companies?

Hard to pass the interpreter test

Medicaid doesn't want to pay

APPENDIX A: COMMUNITY SURVEY





#### Lincoln Lancaster County Health Department 3131 O Street, Lincoln, NE 68510

Hello!

The survey below is a way to hear from you about how you experience the things that affect your health in the city of Lincoln. Even though some things may be similar, each person's experience of "health" is impacted by so many things.

On this survey, we <u>do not</u> want your name, age, or any other personal information, but we would really love to hear your story. Your story, and the story of others in your neighborhood will be added together to give a more accurate picture of how we can make a healthier community for everyone. Please complete the 5 questions below, tear off the survey at the line above, and return only the survey in the envelope. If you have any questions please call us at 402.441.8091.

To complete the survey online, or for language help, scan this code with your phone or go here online: <a href="https://www.surveymonkey.com/r/LincolnCommunityHealthSurvey">https://www.surveymonkey.com/r/LincolnCommunityHealthSurvey</a>

#### How Healthy is Our Community?

The City of Lincoln and Lancaster County are home to roughly 315,000 people, and each person's experience of "health" is impacted by so many things. Where you live, work, go to school, and play provide a personal "health fingerprint."



See instructions on the reverse side for how to use the bar code

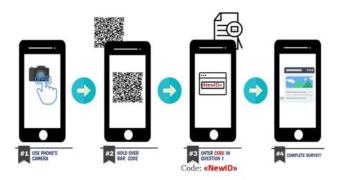
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	funningen	completing	the comme	r audina	antau tha	fallouding	anda.	"NoudDy
п	r vou are	completing	the surve	/ online.	enter the	TOHOWINE	code:	MINEWIDS

2. Wha	2. What worries you most about your health or the health of your family?					
	following are health concerns in the city of Lincoln and Lancaster County. <u>In your experience, what are the top 3 concerns</u> ?					
	Alcohol, Drugs, and Tobacco Use					
	Diabetes					
	Mental Health (For Example Depression, Anxiety, Post-Traumatic Stress, Suicide)					
	Challenges Getting Healthy and Affordable Food					
	Asthma					
	Heart Disease (For Example High Blood Pressure & Stroke)					
	Getting Around Town Safely (Driving, Walking, & Riding)					
	Getting Enough Exercise					
	Something Else (write in):					
4. Wha	t's something you do to be healthy?					
5. Wha	rt would make your neighborhood a healthier place for you or your family?					

Please see the instructions on the reverse side for how to use the bar code to complete the survey online. If you have any questions or for further assistance, please contact us at 402-441-8091 or email us at healthsurvey@lincoln.ne.gov

#### APPENDIX A: COMMUNITY SURVEY







APPENDIX A: COMMUNITY SURVEY

