

*Lincoln Police Department
Quality Service Audits
2023 Annual Report*



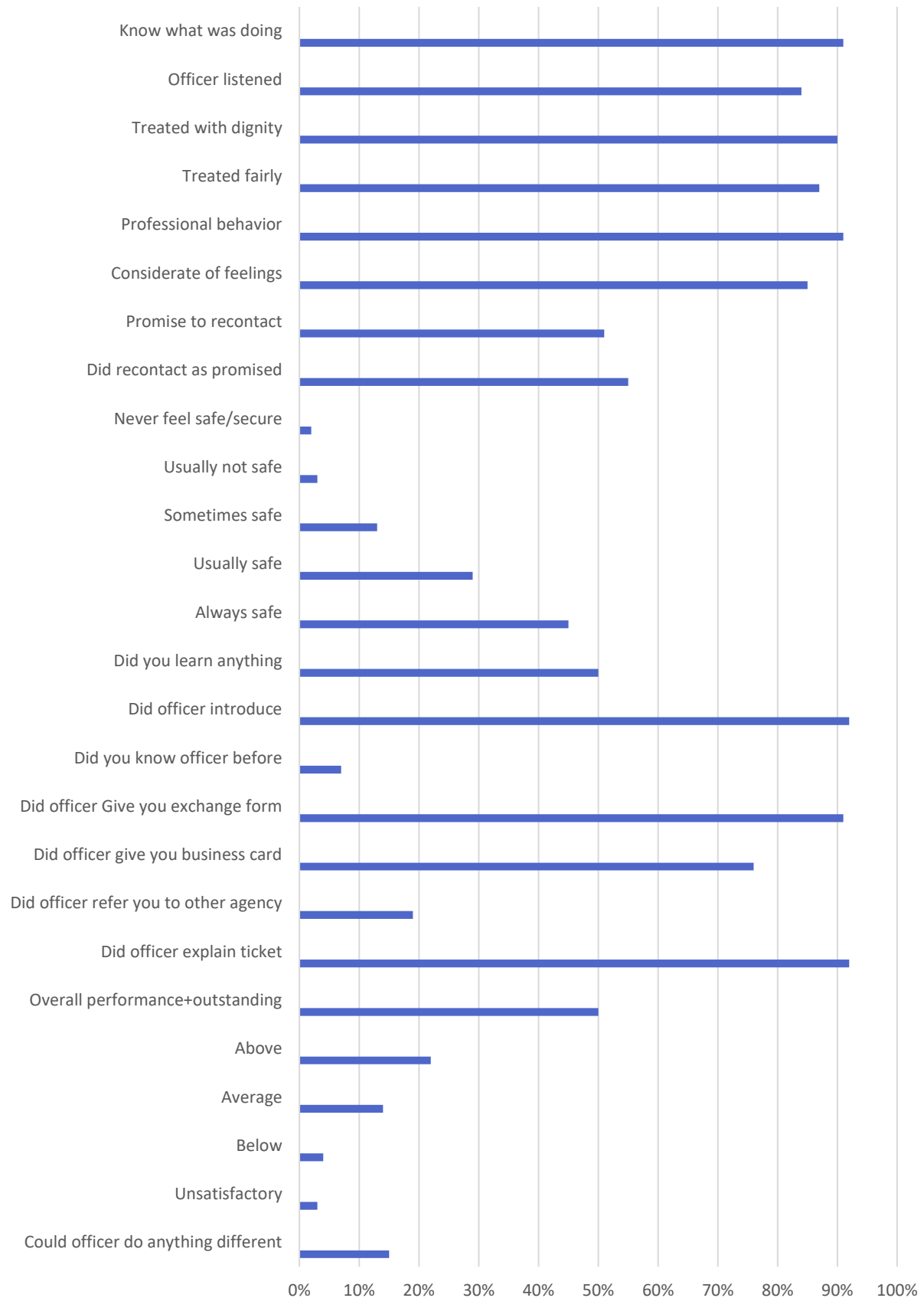
The number of Quality Service Audits Surveys (QSAs) completed in 2023 was 2298, this is an increase of approximately 160% from 2022. The increase is largely due to the completion of a construction/renovation project and the renewed recruit assignment of 120 completed QSAs as a graduation requirement. In 2024, recruits will once again be required to complete 120 QSAs prior to academy graduation.

Officer Chad Hein
Education and Personnel

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Total results for 2023



SURVEY COUNT PRINTED 10:05:20 01-16-2024

SELECTING:

SURVEYS FROM 1-1-2023 TO 12-31-2023

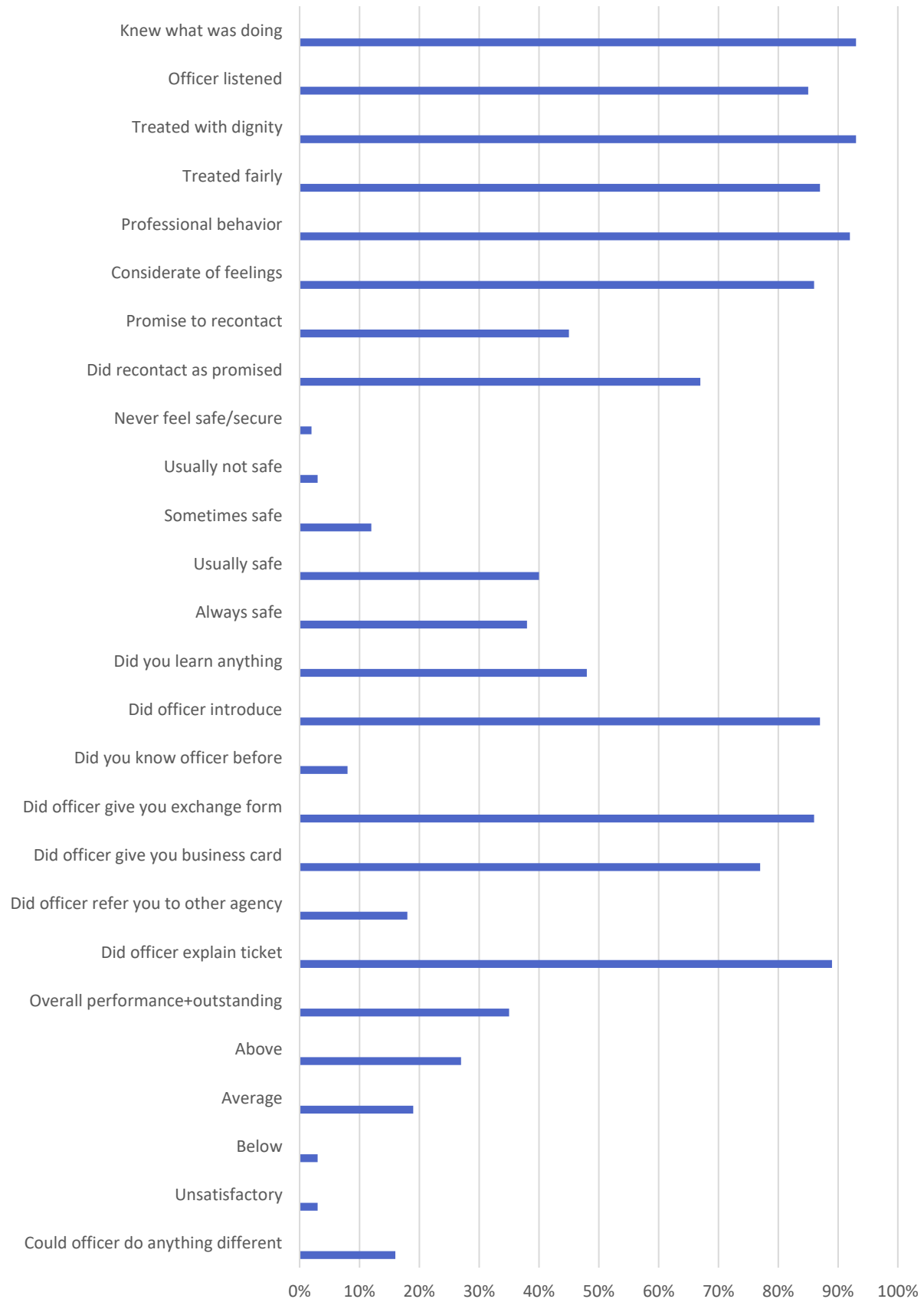
AGE RANGE BETWEEN 01 AND 99

TOTAL NUMBER ON FILE.....: 19873
NUMBER PARTICIPATING.....: 2298
NUMBER REFUSED.....: 565
NUMBER UNABLE TO PARTICIPATE: 283
NUMBER BUSY OR NO ANSWER....: 5210
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 11444
NUMBER WITH ADDTN'L COMMENTS: 319 13.9%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y	%	N	%	N/R	
1:	2092	91.0	83	3.6	123	(KNOW WHAT WAS DOING)
2:	1934	84.2	219	9.5	145	(OFFICER LISTENED)
3:	2077	90.4	99	4.3	122	(TREATED WITH DIGNITY)
4:	1990	86.6	181	7.9	127	(TREATED FAIRLY)
5:	2090	90.9	82	3.6	126	(PROFESSIONAL BEHAVIOR)
6:	1955	85.1	191	8.3	152	(CONSIDERATE OF FEELINGS)
7:	310	50.9	299	49.1	168	(PROMISE TO RECONTACT)
8:	171	55.2	136	43.9		(DID RECONTACT AS PROMISED)
9:1.	46	2.0				(NEVER FEEL SAFE/SECURE)
2.	65	2.8				(USUALLY NOT SAFE)
3.	291	12.7				(SOMETIMES SAFE)
4.	656	28.5				(USUALLY SAFE)
5.	1027	44.7				(ALWAYS SAFE)
10:	301	50.2	299	49.8		(DID YOU LEARN ANYTHING)
11:	1927	92.3	160	7.7		(DID OFFICER INTRODUCE)
12:	152	7.0	2013	93.0		(DID YOU KNOW OFFICER BEFORE)
13:	419	91.1	41	8.9		(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	463	76.3	144	23.7		(DID OFFICER GIVE YOU BUSINESS CARD)
15:	111	18.6	487	81.4		(DID OFFICER REFER YOU TO OTHER AGCY)
16:	991	92.2	84	7.8		(DID OFFICER EXPLAIN TICKET)
17:1.	1145	49.8				(OVERALL PERFORMANCE=OUTSTANDING)
2.	496	21.6				(ABOVE)
3.	333	14.5				(AVERAGE)
4.	100	4.4				(BELOW)
5.	70	3.0				(UNSATISFACTORY)
18:	360	15.7				(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

Total results since survey began



SURVEY COUNT PRINTED 10:08:03 01-16-2024

SELECTING:

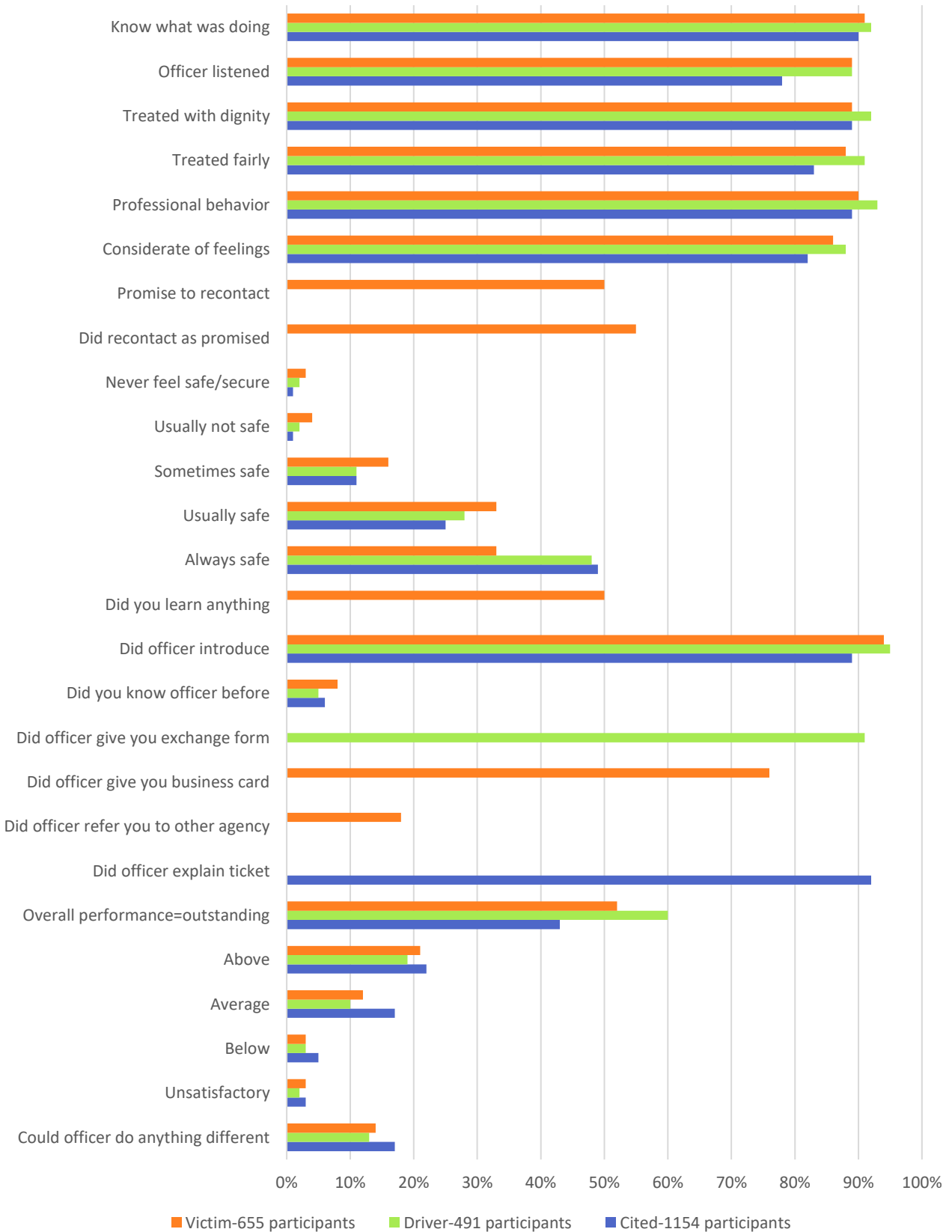
SURVEYS FROM 6-1-1994 TO 12-31-2023

TOTAL NUMBER ON FILE.....: 73057
NUMBER PARTICIPATING.....: 11458
NUMBER REFUSED.....: 8177
NUMBER UNABLE TO PARTICIPATE: 44232
NUMBER BUSY OR NO ANSWER....: 13241
NUMBER BUSY, N/A 5 TRIES....: 71
NUMBER NO CONTACT ATTEMPTED.: 42997
NUMBER WITH ADDTN'L COMMENTS: 24491 21.4%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 45

QUESTIONS	Y	%	N	%	N/R	
1:	106641	93.1	4559	4.0	338	(KNOW WHAT WAS DOING)
2:	97348	85.0	12130	10.6	510	(OFFICER LISTENED)
3:	105346	91.9	5483	4.8	375	(TREATED WITH DIGNITY)
4:	100228	87.5	10503	9.2	385	(TREATED FAIRLY)
5:	105386	92.0	5592	4.9	360	(PROFESSIONAL BEHAVIOR)
6:	98133	85.6	11052	9.6	540	(CONSIDERATE OF FEELINGS)
7:	19449	45.5	23309	54.5	718	(PROMISE TO RECONTACT)
8:	13020	66.9	6197	31.9		(DID RECONTACT AS PROMISED)
9:1.	2454	2.1				(NEVER FEEL SAFE/SECURE)
2.	3780	3.3				(USUALLY NOT SAFE)
3.	14121	12.3				(SOMETIMES SAFE)
4.	45783	40.0				(USUALLY SAFE)
5.	43172	37.7				(ALWAYS SAFE)
10:	20085	48.0	2176	52.0		(DID YOU LEARN ANYTHING)
11:	84056	87.3	1220	12.7		(DID OFFICER INTRODUCE)
12:	7654	7.5	9410	92.5		(DID YOU KNOW OFFICER BEFORE)
13:	25742	86.4	4065	13.6		(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	25766	77.5	7501	22.5		(DID OFFICER GIVE YOU BUSINESS CARD)
15:	6122	18.5	2699	81.5		(DID OFFICER REFER YOU TO OTHER AGCY)
16:	33307	88.9	4176	11.1		(DID OFFICER EXPLAIN TICKET)
17:1.	40614	35.4				(OVERALL PERFORMANCE=OUTSTANDING)
2.	31249	27.3				(ABOVE)
3.	22308	19.5				(AVERAGE)
4.	3942	3.4				(BELOW)
5.	3174	2.8				(UNSATISFACTORY)
18:	1832	16.0				(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

Results by contact type



SURVEY COUNT PRINTED 10:09:59 01-16-2024

SELECTING:

SURVEYS FROM 1-1-2023 TO 12-21-2023

ONLY SURVEYS FROM CONTACT TYPE C

TOTAL NUMBER ON FILE.....: 17386
NUMBER PARTICIPATING.....: 1154
NUMBER REFUSED.....: 328
NUMBER UNABLE TO PARTICIPATE: 93
NUMBER BUSY OR NO ANSWER....: 2679
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 16956
NUMBER WITH ADDTN'L COMMENTS: 138 12.0%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y	%	N	%	N/R
1:	1039	90.0	50	4.3	65 (KNOW WHAT WAS DOING)
2:	907	78.6	165	14.3	82 (OFFICER LISTENED)
3:	1035	89.7	55	4.8	64 (TREATED WITH DIGNITY)
4:	965	83.6	122	10.6	67 (TREATED FAIRLY)
5:	1038	89.9	47	4.1	69 (PROFESSIONAL BEHAVIOR)
6:	951	82.4	121	10.5	82 (CONSIDERATE OF FEELINGS)
7:	0	.0	0	.0	115 (PROMISE TO RECONTACT)
8:	0	.0	0	.0	(DID RECONTACT AS PROMISED)
9:1.	16	1.4			(NEVER FEEL SAFE/SECURE)
2.	19	1.6			(USUALLY NOT SAFE)
3.	131	11.4			(SOMETIMES SAFE)
4.	295	25.6			(USUALLY SAFE)
5.	569	49.3			(ALWAYS SAFE)
10:	0	.0	0	.0	(DID YOU LEARN ANYTHING)
11:	938	89.9	105	10.1	(DID OFFICER INTRODUCE)
12:	75	6.9	1008	93.1	(DID YOU KNOW OFFICER BEFORE)
13:	0	.0	0	.0	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	0	.0	0	.0	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	0	.0	0	.0	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	991	92.2	84	7.8	(DID OFFICER EXPLAIN TICKET)
17:1.	507	43.9			(OVERALL PERFORMANCE=OUTSTANDING)
2.	262	22.7			(ABOVE)
3.	202	17.5			(AVERAGE)
4.	60	5.2			(BELOW)
5.	38	3.3			(UNSATISFACTORY)
18:	199	17.2			(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 10:10:35 01-16-2024

SELECTING:

SURVEYS FROM 1-1-2023 TO 12-31-2023

ONLY SURVEYS FROM CONTACT TYPE D

TOTAL NUMBER ON FILE.....: 74536
NUMBER PARTICIPATING.....: 491
NUMBER REFUSED.....: 79
NUMBER UNABLE TO PARTICIPATE: 37
NUMBER BUSY OR NO ANSWER....: 924
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 72994
NUMBER WITH ADDTN'L COMMENTS: 64 13.0%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	456 92.9	14 2.9	21 (KNOW WHAT WAS DOING)
2:	439 89.4	26 5.3	26 (OFFICER LISTENED)
3:	455 92.7	15 3.1	21 (TREATED WITH DIGNITY)
4:	448 91.2	22 4.5	21 (TREATED FAIRLY)
5:	458 93.3	13 2.6	20 (PROFESSIONAL BEHAVIOR)
6:	436 88.8	24 4.9	31 (CONSIDERATE OF FEELINGS)
7:	0 .0	0 .0	491 (PROMISE TO RECONTACT)
8:	0 .0	0 .0	(DID RECONTACT AS PROMISED)
9:1.	10 2.0		(NEVER FEEL SAFE/SECURE)
2.	14 2.9		(USUALLY NOT SAFE)
3.	55 11.2		(SOMETIMES SAFE)
4.	141 28.7		(USUALLY SAFE)
5.	237 48.3		(ALWAYS SAFE)
10:	0 .0	0 .0	(DID YOU LEARN ANYTHING)
11:	426 95.3	21 4.7	(DID OFFICER INTRODUCE)
12:	26 5.6	441 94.4	(DID YOU KNOW OFFICER BEFORE)
13:	420 91.1	41 8.9	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	0 .0	0 .0	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	0 .0	0 .0	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	0 .0	0 .0	(DID OFFICER EXPLAIN TICKET)
17:1.	296 60.3		(OVERALL PERFORMANCE=OUTSTANDING)
2.	95 19.3		(ABOVE)
3.	50 10.2		(AVERAGE)
4.	15 3.1		(BELOW)
5.	10 2.0		(UNSATISFACTORY)
18:	65 13.2		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 10:11:20 01-16-2024

SELECTING:

SURVEYS FROM 1-1-2023 TO 12-31-2023

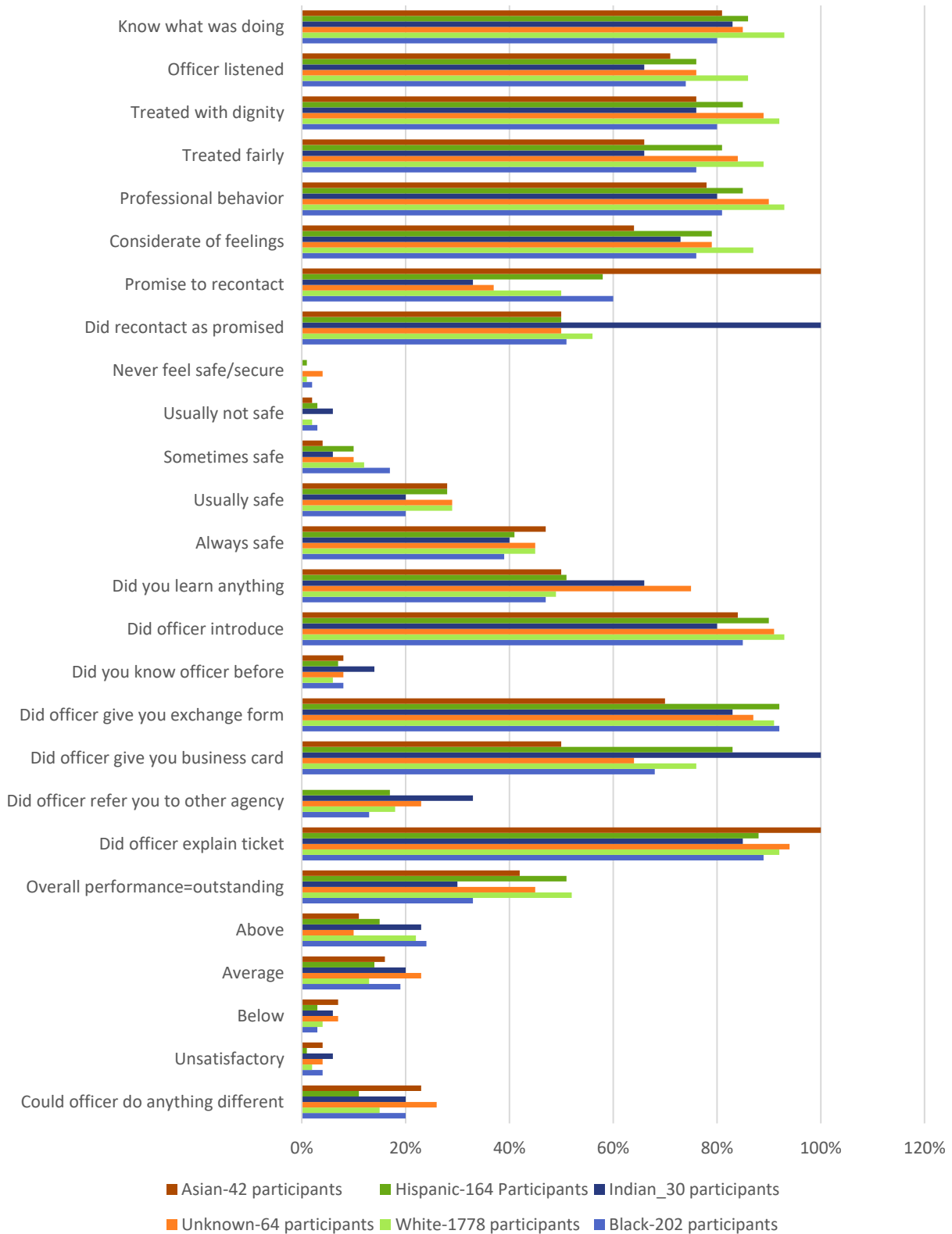
ONLY SURVEYS FROM CONTACT TYPE V

TOTAL NUMBER ON FILE.....: 19003
NUMBER PARTICIPATING.....: 655
NUMBER REFUSED.....: 162
NUMBER UNABLE TO PARTICIPATE: 155
NUMBER BUSY OR NO ANSWER....: 1618
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 18742
NUMBER WITH ADDTN'L COMMENTS: 117 17.9%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y	%	N	%	N/R
1:	598	91.3	19	2.9	38 (KNOW WHAT WAS DOING)
2:	589	89.9	28	4.3	38 (OFFICER LISTENED)
3:	588	89.8	29	4.4	38 (TREATED WITH DIGNITY)
4:	578	88.2	37	5.6	40 (TREATED FAIRLY)
5:	595	90.8	22	3.4	38 (PROFESSIONAL BEHAVIOR)
6:	569	86.9	46	7.0	40 (CONSIDERATE OF FEELINGS)
7:	310	50.9	299	49.1	46 (PROMISE TO RECONTACT)
8:	171	55.2	136	43.9	(DID RECONTACT AS PROMISED)
9:1.	20	3.1			(NEVER FEEL SAFE/SECURE)
2.	32	4.9			(USUALLY NOT SAFE)
3.	105	16.0			(SOMETIMES SAFE)
4.	220	33.6			(USUALLY SAFE)
5.	222	33.9			(ALWAYS SAFE)
10:	301	50.2	299	49.8	(DID YOU LEARN ANYTHING)
11:	564	94.3	34	5.7	(DID OFFICER INTRODUCE)
12:	51	8.3	565	91.7	(DID YOU KNOW OFFICER BEFORE)
13:	0	.0	0	.0	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	463	76.3	144	23.7	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	111	18.6	487	81.4	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	0	.0	0	.0	(DID OFFICER EXPLAIN TICKET)
17:1.	343	52.4			(OVERALL PERFORMANCE=OUTSTANDING)
2.	139	21.2			(ABOVE)
3.	81	12.4			(AVERAGE)
4.	25	3.8			(BELOW)
5.	22	3.4			(UNSATISFACTORY)
18:	96	14.7			(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

Results by race



SURVEY COUNT PRINTED 10:11:54 01-16-2024

SELECTING:

SURVEYS FROM 1-1-2023 TO 12-31-2023

RACE = B

TOTAL NUMBER ON FILE.....: 52343
NUMBER PARTICIPATING.....: 202
NUMBER REFUSED.....: 82
NUMBER UNABLE TO PARTICIPATE: 45
NUMBER BUSY OR NO ANSWER....: 514
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 51494
NUMBER WITH ADDTN'L COMMENTS: 24 11.9%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	163 80.7	14 6.9	25 (KNOW WHAT WAS DOING)
2:	151 74.8	25 12.4	26 (OFFICER LISTENED)
3:	162 80.2	16 7.9	24 (TREATED WITH DIGNITY)
4:	155 76.7	24 11.9	23 (TREATED FAIRLY)
5:	164 81.2	13 6.4	25 (PROFESSIONAL BEHAVIOR)
6:	155 76.7	20 9.9	27 (CONSIDERATE OF FEELINGS)
7:	31 60.8	20 39.2	151 (PROMISE TO RECONTACT)
8:	16 51.6	15 48.4	(DID RECONTACT AS PROMISED)
9:1.	5 2.5		(NEVER FEEL SAFE/SECURE)
2.	7 3.5		(USUALLY NOT SAFE)
3.	35 17.3		(SOMETIMES SAFE)
4.	41 20.3		(USUALLY SAFE)
5.	80 39.6		(ALWAYS SAFE)
10:	24 47.1	27 52.9	(DID YOU LEARN ANYTHING)
11:	143 85.1	25 14.9	(DID OFFICER INTRODUCE)
12:	15 8.5	161 91.5	(DID YOU KNOW OFFICER BEFORE)
13:	25 92.6	2 7.4	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	35 68.6	16 31.4	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	7 13.7	44 86.3	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	85 89.5	10 10.5	(DID OFFICER EXPLAIN TICKET)
17:1.	68 33.7		(OVERALL PERFORMANCE=OUTSTANDING)
2.	50 24.8		(ABOVE)
3.	40 19.8		(AVERAGE)
4.	6 3.0		(BELOW)
5.	9 4.5		(UNSATISFACTORY)
18:	41 20.3		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 10:12:32 01-16-2024

SELECTING:

SURVEYS FROM 1-1-2023 TO 12-31-2023

RACE = W

TOTAL NUMBER ON FILE.....: 31899
NUMBER PARTICIPATING.....: 1778
NUMBER REFUSED.....: 406
NUMBER UNABLE TO PARTICIPATE: 183
NUMBER BUSY OR NO ANSWER....: 4007
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 31259
NUMBER WITH ADDTN'L COMMENTS: 255 14.3%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	1657 93.2	54 3.0	67 (KNOW WHAT WAS DOING)
2:	1542 86.7	149 8.4	87 (OFFICER LISTENED)
3:	1647 92.6	64 3.6	67 (TREATED WITH DIGNITY)
4:	1583 89.0	126 7.1	69 (TREATED FAIRLY)
5:	1654 93.0	56 3.1	68 (PROFESSIONAL BEHAVIOR)
6:	1555 87.5	136 7.6	87 (CONSIDERATE OF FEELINGS)
7:	250 50.0	250 50.0	127 (PROMISE TO RECONTACT)
8:	140 56.0	108 43.2	(DID RECONTACT AS PROMISED)
9:1.	34 1.9		(NEVER FEEL SAFE/SECURE)
2.	48 2.7		(USUALLY NOT SAFE)
3.	227 12.8		(SOMETIMES SAFE)
4.	527 29.6		(USUALLY SAFE)
5.	810 45.6		(ALWAYS SAFE)
10:	241 49.1	250 50.9	(DID YOU LEARN ANYTHING)
11:	1543 93.5	107 6.5	(DID OFFICER INTRODUCE)
12:	113 6.6	1591 93.4	(DID YOU KNOW OFFICER BEFORE)
13:	338 91.4	32 8.6	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	383 76.9	115 23.1	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	92 18.8	398 81.2	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	761 92.7	60 7.3	(DID OFFICER EXPLAIN TICKET)
17:1.	924 52.0		(OVERALL PERFORMANCE=OUTSTANDING)
2.	397 22.3		(ABOVE)
3.	241 13.6		(AVERAGE)
4.	79 4.4		(BELOW)
5.	52 2.9		(UNSATISFACTORY)
18:	266 15.0		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 11:20:55 01-16-2024

SELECTING:

SURVEYS FROM 1-1-2023 TO 12-31-2023

RACE = U

TOTAL NUMBER ON FILE.....: 10146
NUMBER PARTICIPATING.....: 64
NUMBER REFUSED.....: 13
NUMBER UNABLE TO PARTICIPATE: 9
NUMBER BUSY OR NO ANSWER....: 82
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 9976
NUMBER WITH ADDTN'L COMMENTS: 9 14.1%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	55 85.9	4 6.3	5 (KNOW WHAT WAS DOING)
2:	49 76.6	10 15.6	5 (OFFICER LISTENED)
3:	57 89.1	3 4.7	4 (TREATED WITH DIGNITY)
4:	54 84.4	5 7.8	5 (TREATED FAIRLY)
5:	58 90.6	2 3.1	4 (PROFESSIONAL BEHAVIOR)
6:	51 79.7	9 14.1	4 (CONSIDERATE OF FEELINGS)
7:	6 37.5	10 62.5	48 (PROMISE TO RECONTACT)
8:	3 50.0	3 50.0	(DID RECONTACT AS PROMISED)
9:1.	3 4.7		(NEVER FEEL SAFE/SECURE)
2.	0 .0		(USUALLY NOT SAFE)
3.	7 10.9		(SOMETIMES SAFE)
4.	19 29.7		(USUALLY SAFE)
5.	29 45.3		(ALWAYS SAFE)
10:	12 75.0	4 25.0	(DID YOU LEARN ANYTHING)
11:	51 91.1	5 8.9	(DID OFFICER INTRODUCE)
12:	5 8.3	55 91.7	(DID YOU KNOW OFFICER BEFORE)
13:	7 87.5	1 12.5	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	11 64.7	6 35.3	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	4 23.5	13 76.5	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	33 94.3	2 5.7	(DID OFFICER EXPLAIN TICKET)
17:1.	29 45.3		(OVERALL PERFORMANCE=OUTSTANDING)
2.	7 10.9		(ABOVE)
3.	15 23.4		(AVERAGE)
4.	5 7.8		(BELOW)
5.	3 4.7		(UNSATISFACTORY)
18:	17 26.6		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 11:22:14 01-16-2024

SELECTING:

SURVEYS FROM 1-1-2023 TO 12-31-2023

RACE = I

TOTAL NUMBER ON FILE.....: 7077
NUMBER PARTICIPATING.....: 30
NUMBER REFUSED.....: 4
NUMBER UNABLE TO PARTICIPATE: 9
NUMBER BUSY OR NO ANSWER.....: 89
NUMBER BUSY, N/A 5 TRIES.....: 0
NUMBER NO CONTACT ATTEMPTED.: 6943
NUMBER WITH ADDTN'L COMMENTS: 4 13.3%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	25 83.3	2 6.7	3 (KNOW WHAT WAS DOING)
2:	20 66.7	7 23.3	3 (OFFICER LISTENED)
3:	23 76.7	4 13.3	3 (TREATED WITH DIGNITY)
4:	20 66.7	7 23.3	3 (TREATED FAIRLY)
5:	24 80.0	3 10.0	3 (PROFESSIONAL BEHAVIOR)
6:	22 73.3	4 13.3	4 (CONSIDERATE OF FEELINGS)
7:	2 33.3	4 66.7	24 (PROMISE TO RECONTACT)
8:	2 100.	0 .0	(DID RECONTACT AS PROMISED)
9:1.	0 .0		(NEVER FEEL SAFE/SECURE)
2.	2 6.7		(USUALLY NOT SAFE)
3.	2 6.7		(SOMETIMES SAFE)
4.	6 20.0		(USUALLY SAFE)
5.	12 40.0		(ALWAYS SAFE)
10:	4 66.7	2 33.3	(DID YOU LEARN ANYTHING)
11:	21 80.8	5 19.2	(DID OFFICER INTRODUCE)
12:	4 14.8	23 85.2	(DID YOU KNOW OFFICER BEFORE)
13:	5 83.3	1 16.7	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	6 100.0	0 .0	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	2 33.3	4 66.7	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	12 85.7	2 14.3	(DID OFFICER EXPLAIN TICKET)
17:1.	9 30.0		(OVERALL PERFORMANCE=OUTSTANDING)
2.	7 23.3		(ABOVE)
3.	6 20.0		(AVERAGE)
4.	2 6.7		(BELOW)
5.	2 6.7		(UNSATISFACTORY)
18:	6 20.0		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 11:19:57 01-16-2024

SELECTING:

SURVEYS FROM 1-31-2023 TO 12-31-2023

RACE = H

TOTAL NUMBER ON FILE.....: 32893
NUMBER PARTICIPATING.....: 164
NUMBER REFUSED.....: 46
NUMBER UNABLE TO PARTICIPATE: 34
NUMBER BUSY OR NO ANSWER....: 416
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 32194
NUMBER WITH ADDTN'L COMMENTS: 17 10.4%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	141 86.0	5 3.0	18 (KNOW WHAT WAS DOING)
2:	126 76.8	19 11.6	19 (OFFICER LISTENED)
3:	140 85.4	5 3.0	19 (TREATED WITH DIGNITY)
4:	134 81.7	11 6.7	19 (TREATED FAIRLY)
5:	140 85.4	4 2.4	20 (PROFESSIONAL BEHAVIOR)
6:	130 79.3	14 8.5	20 (CONSIDERATE OF FEELINGS)
7:	18 58.1	13 41.9	133 (PROMISE TO RECONTACT)
8:	9 50.0	9 50.0	(DID RECONTACT AS PROMISED)
9:1.	3 1.8		(NEVER FEEL SAFE/SECURE)
2.	6 3.7		(USUALLY NOT SAFE)
3.	17 10.4		(SOMETIMES SAFE)
4.	46 28.0		(USUALLY SAFE)
5.	68 41.5		(ALWAYS SAFE)
10:	16 51.6	15 48.4	(DID YOU LEARN ANYTHING)
11:	125 90.6	13 9.4	(DID OFFICER INTRODUCE)
12:	11 7.6	133 92.4	(DID YOU KNOW OFFICER BEFORE)
13:	25 92.6	2 7.4	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	25 83.3	5 16.7	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	5 17.2	24 82.8	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	75 88.2	10 11.8	(DID OFFICER EXPLAIN TICKET)
17:1.	85 51.8		(OVERALL PERFORMANCE=OUTSTANDING)
2.	26 15.9		(ABOVE)
3.	24 14.6		(AVERAGE)
4.	5 3.0		(BELOW)
5.	2 1.2		(UNSATISFACTORY)
18:	18 11.0		(COULD OFFICER DO ANYTHINGS DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 11:47:20 01-16-2024

SELECTING:

SURVEYS FROM 1-1-2023 TO 12-31-2023

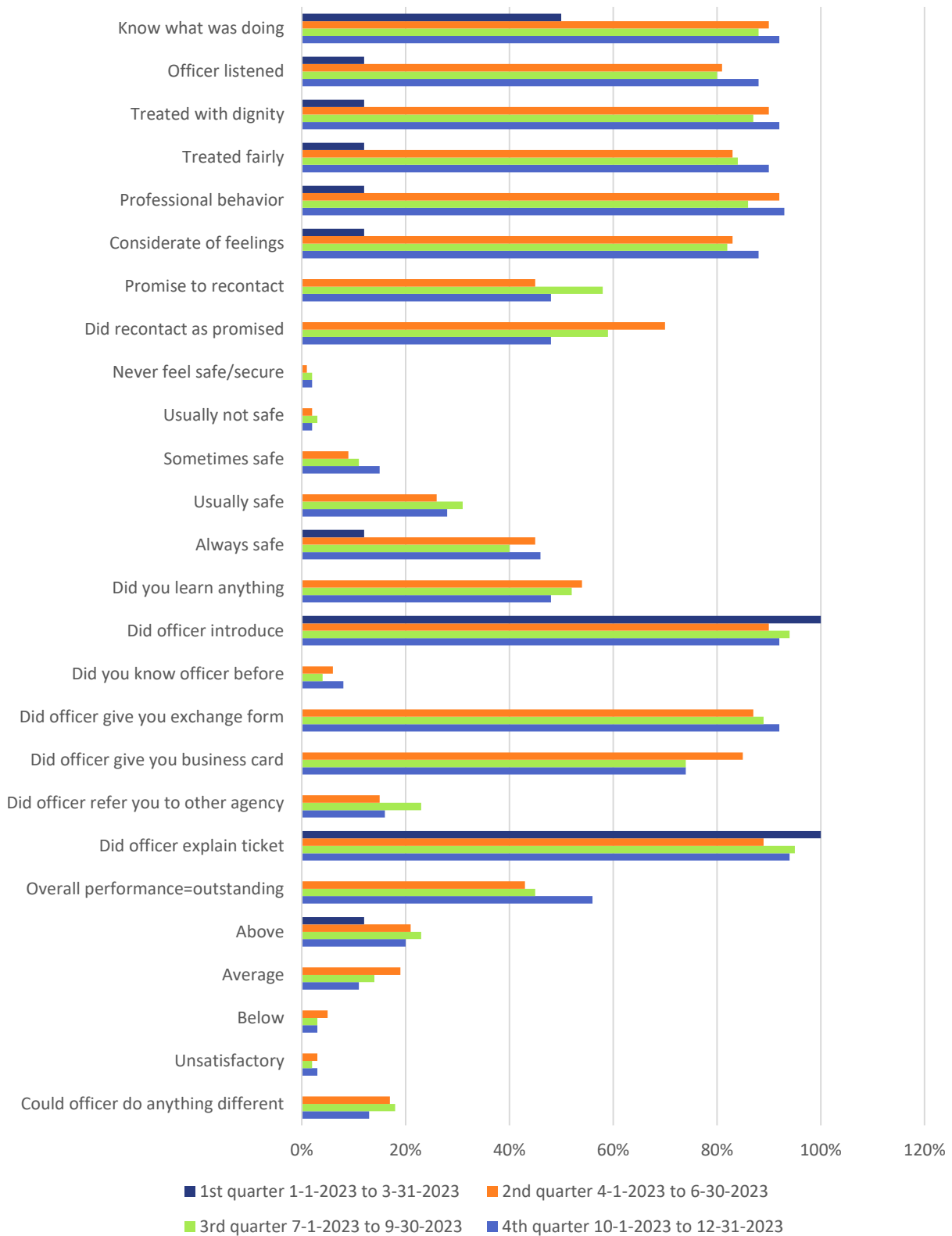
RACE = A

TOTAL NUMBER ON FILE.....: 12659
NUMBER PARTICIPATING.....: 42
NUMBER REFUSED.....: 17
NUMBER UNABLE TO PARTICIPATE: 3
NUMBER BUSY OR NO ANSWER....: 90
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 12503
NUMBER WITH ADDTN'L COMMENTS: 7 16.7%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	34 81.0	4 9.5	4 (KNOW WHAT WAS DOING)
2:	30 71.4	8 19.0	4 (OFFICER LISTENED)
3:	32 76.2	6 14.3	4 (TREATED WITH DIGNITY)
4:	28 66.7	7 16.7	7 (TREATED FAIRLY)
5:	33 78.6	4 9.5	5 (PROFESSIONAL BEHAVIOR)
6:	27 64.3	8 19.0	7 (CONSIDERATE OF FEELINGS)
7:	2 100.	0 .0	40 (PROMISE TO RECONTACT)
8:	1 50.0	1 50.0	(DID RECONTACT AS PROMISED)
9:1.	0 .0		(NEVER FEEL SAFE/SECURE)
2.	1 2.4		(USUALLY NOT SAFE)
3.	2 4.8		(SOMETIMES SAFE)
4.	12 28.6		(USUALLY SAFE)
5.	20 47.6		(ALWAYS SAFE)
10:	1 50.0	1 50.0	(DID YOU LEARN ANYTHING)
11:	28 84.8	5 15.2	(DID OFFICER INTRODUCE)
12:	3 8.1	34 91.9	(DID YOU KNOW OFFICER BEFORE)
13:	7 70.0	3 30.0	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	1 50.0	1 50.0	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	0 .0	2 100.0	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	24 100.0	0 .0	(DID OFFICER EXPLAIN TICKET)
17:1.	18 42.9		(OVERALL PERFORMANCE=OUTSTANDING)
2.	5 11.9		(ABOVE)
3.	7 16.7		(AVERAGE)
4.	3 7.1		(BELOW)
5.	2 4.8		(UNSATISFACTORY)
18:	10 23.8		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

Results by quarter



SURVEY COUNT PRINTED 11:31:32 01-16-2024

SELECTING:

SURVEYS FROM 1-1-2023 TO 3-31-2023

TOTAL NUMBER ON FILE.....: 43000
NUMBER PARTICIPATING.....: 8
NUMBER REFUSED.....: 1
NUMBER UNABLE TO PARTICIPATE: 0
NUMBER BUSY OR NO ANSWER.....: 13
NUMBER BUSY, N/A 5 TRIES.....: 0
NUMBER NO CONTACT ATTEMPTED.: 42997
NUMBER WITH ADDTN'L COMMENTS: 0 .0%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	4 50.0	0 .0	4 (KNOW WHAT WAS DOING)
2:	1 12.5	0 .0	7 (OFFICER LISTENED)
3:	1 12.5	0 .0	7 (TREATED WITH DIGNITY)
4:	1 12.5	0 .0	7 (TREATED FAIRLY)
5:	1 12.5	0 .0	7 (PROFESSIONAL BEHAVIOR)
6:	1 12.5	0 .0	7 (CONSIDERATE OF FEELINGS)
7:	0 .0	0 .0	8 (PROMISE TO RECONTACT)
8:	0 .0	0 .0	(DID RECONTACT AS PROMISED)
9:1.	0 .0		(NEVER FEEL SAFE/SECURE)
2.	0 .0		(USUALLY NOT SAFE)
3.	0 .0		(SOMETIMES SAFE)
4.	0 .0		(USUALLY SAFE)
5.	1 12.5		(ALWAYS SAFE)
10:	0 .0	0 .0	(DID YOU LEARN ANYTHING)
11:	1 100.0	0 .0	(DID OFFICER INTRODUCE)
12:	0 .0	1 100.0	(DID YOU KNOW OFFICER BEFORE)
13:	0 .0	0 .0	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	0 .0	0 .0	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	0 .0	0 .0	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	1 100.0	0 .0	(DID OFFICER EXPLAIN TICKET)
17:1.	0 .0		(OVERALL PERFORMANCE=OUTSTANDING)
2.	1 12.5		(ABOVE)
3.	0 .0		(AVERAGE)
4.	0 .0		(BELOW)
5.	0 .0		(UNSATISFACTORY)
18:	0 .0		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 11:33:46 01-16-2024

SELECTING:

SURVEYS FROM 4-1-2023 TO 6-30-2023

TOTAL NUMBER ON FILE.....: 43233
NUMBER PARTICIPATING.....: 691
NUMBER REFUSED.....: 263
NUMBER UNABLE TO PARTICIPATE: 28
NUMBER BUSY OR NO ANSWER.....: 1349
NUMBER BUSY, N/A 5 TRIES.....: 0
NUMBER NO CONTACT ATTEMPTED.: 42997
NUMBER WITH ADDTN'L COMMENTS: 67 9.7%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R	
1:	627 90.7	35 5.1	29	(KNOW WHAT WAS DOING)
2:	563 81.5	97 14.0	31	(OFFICER LISTENED)
3:	628 90.9	35 5.1	28	(TREATED WITH DIGNITY)
4:	578 83.6	86 12.4	27	(TREATED FAIRLY)
5:	636 92.0	27 3.9	28	(PROFESSIONAL BEHAVIOR)
6:	578 83.6	74 10.7	39	(CONSIDERATE OF FEELINGS)
7:	37 45.1	45 54.9	609	(PROMISE TO RECONTACT)
8:	26 70.3	10 27.0		(DID RECONTACT AS PROMISED)
9:1.	12 1.7			(NEVER FEEL SAFE/SECURE)
2.	20 2.9			(USUALLY NOT SAFE)
3.	66 9.6			(SOMETIMES SAFE)
4.	181 26.2			(USUALLY SAFE)
5.	317 45.9			(ALWAYS SAFE)
10:	45 54.2	38 45.8		(DID YOU LEARN ANYTHING)
11:	585 90.7	60 9.3		(DID OFFICER INTRODUCE)
12:	42 6.4	617 93.6		(DID YOU KNOW OFFICER BEFORE)
13:	54 87.1	8 12.9		(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	73 85.9	12 14.1		(DID OFFICER GIVE YOU BUSINESS CARD)
15:	13 15.3	72 84.7		(DID OFFICER REFER YOU TO OTHER AGCY)
16:	450 89.1	55 10.9		(DID OFFICER EXPLAIN TICKET)
17:1.	299 43.3			(OVERALL PERFORMANCE=OUTSTANDING)
2.	149 21.6			(ABOVE)
3.	137 19.8			(AVERAGE)
4.	38 5.5			(BELOW)
5.	21 3.0			(UNSATISFACTORY)
18:	122 17.7			(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 10:23:59 01-16-2024

SELECTING:

SURVEYS FROM 7-1-2023 TO 9-30-2023

TOTAL NUMBER ON FILE.....: 43256
NUMBER PARTICIPATING.....: 560
NUMBER REFUSED.....: 219
NUMBER UNABLE TO PARTICIPATE: 137
NUMBER BUSY OR NO ANSWER....: 1650
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 42997
NUMBER WITH ADDTN'L COMMENTS: 98 17.5%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R	
1:	496 88.6	15 2.7	49	(KNOW WHAT WAS DOING)
2:	451 80.5	49 8.8	60	(OFFICER LISTENED)
3:	488 87.1	20 3.6	52	(TREATED WITH DIGNITY)
4:	472 84.3	36 6.4	52	(TREATED FAIRLY)
5:	484 86.4	22 3.9	54	(PROFESSIONAL BEHAVIOR)
6:	459 82.0	46 8.2	55	(CONSIDERATE OF FEELINGS)
7:	109 58.3	78 41.7	373	(PROMISE TO RECONTACT)
8:	65 59.6	43 39.4		(DID RECONTACT AS PROMISED)
9:1.	12 2.1			(NEVER FEEL SAFE/SECURE)
2.	17 3.0			(USUALLY NOT SAFE)
3.	64 11.4			(SOMETIMES SAFE)
4.	178 31.8			(USUALLY SAFE)
5.	224 40.0			(ALWAYS SAFE)
10:	96 52.2	88 47.8		(DID YOU LEARN ANYTHING)
11:	456 94.0	29 6.0		(DID OFFICER INTRODUCE)
12:	25 4.9	483 95.1		(DID YOU KNOW OFFICER BEFORE)
13:	89 89.0	11 11.0		(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	139 74.7	47 25.3		(DID OFFICER GIVE YOU BUSINESS CARD)
15:	42 23.1	140 76.9		(DID OFFICER REFER YOU TO OTHER AGCY)
16:	205 95.8	9 4.2		(DID OFFICER EXPLAIN TICKET)
17:1.	255 45.5			(OVERALL PERFORMANCE=OUTSTANDING)
2.	133 23.8			(ABOVE)
3.	82 14.6			(AVERAGE)
4.	22 3.9			(BELOW)
5.	11 2.0			(UNSATISFACTORY)
18:	101 18.0			(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 10:25:27 01-16-2024

SELECTING:

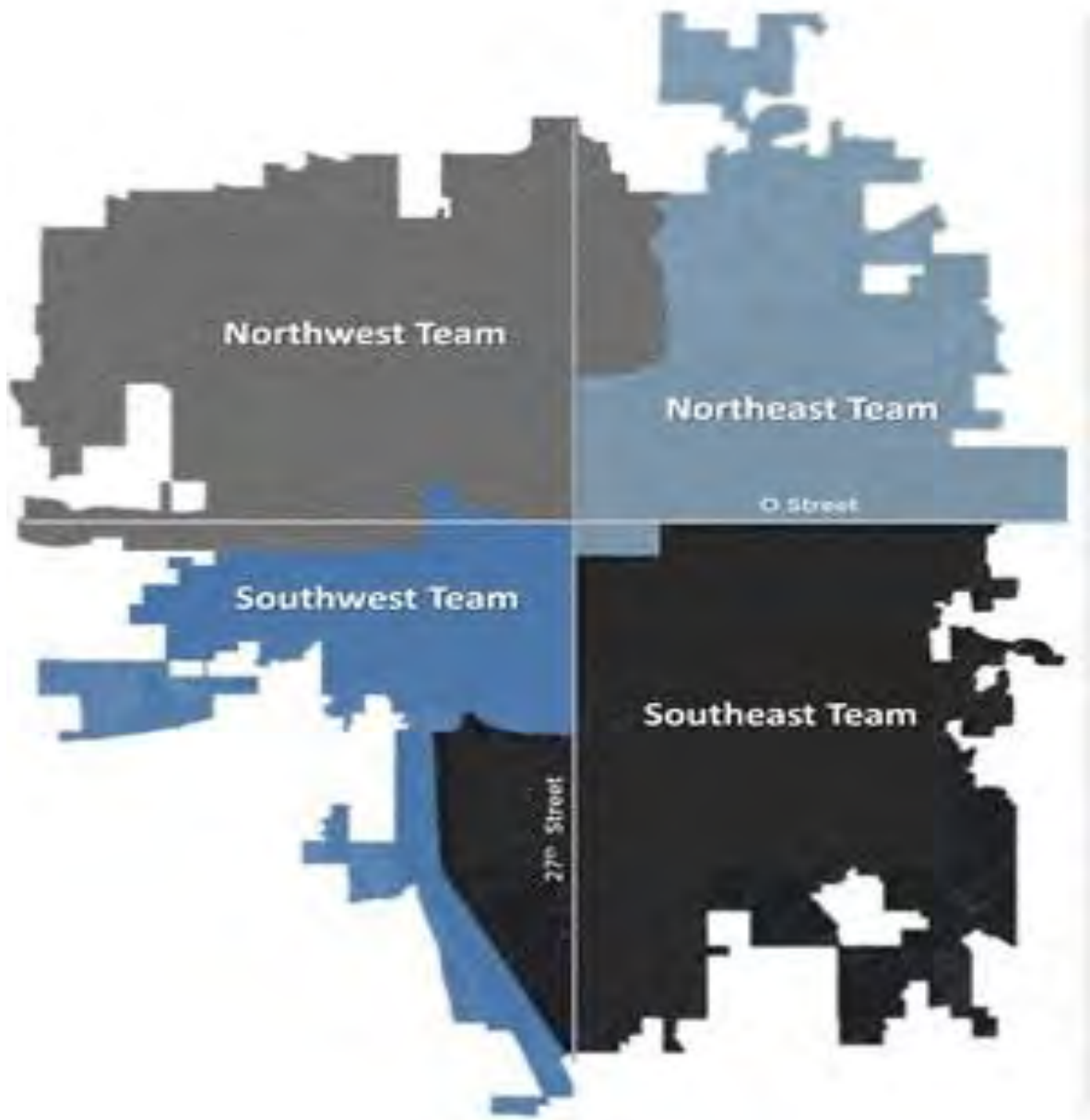
SURVEYS FROM 10-1-2023 TO 12-31-2023

TOTAL NUMBER ON FILE.....: 43345
NUMBER PARTICIPATING.....: 1041
NUMBER REFUSED.....: 86
NUMBER UNABLE TO PARTICIPATE: 120
NUMBER BUSY OR NO ANSWER.....: 2209
NUMBER BUSY, N/A 5 TRIES.....: 0
NUMBER NO CONTACT ATTEMPTED.: 42997
NUMBER WITH ADDTN'L COMMENTS: 154 14.8%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

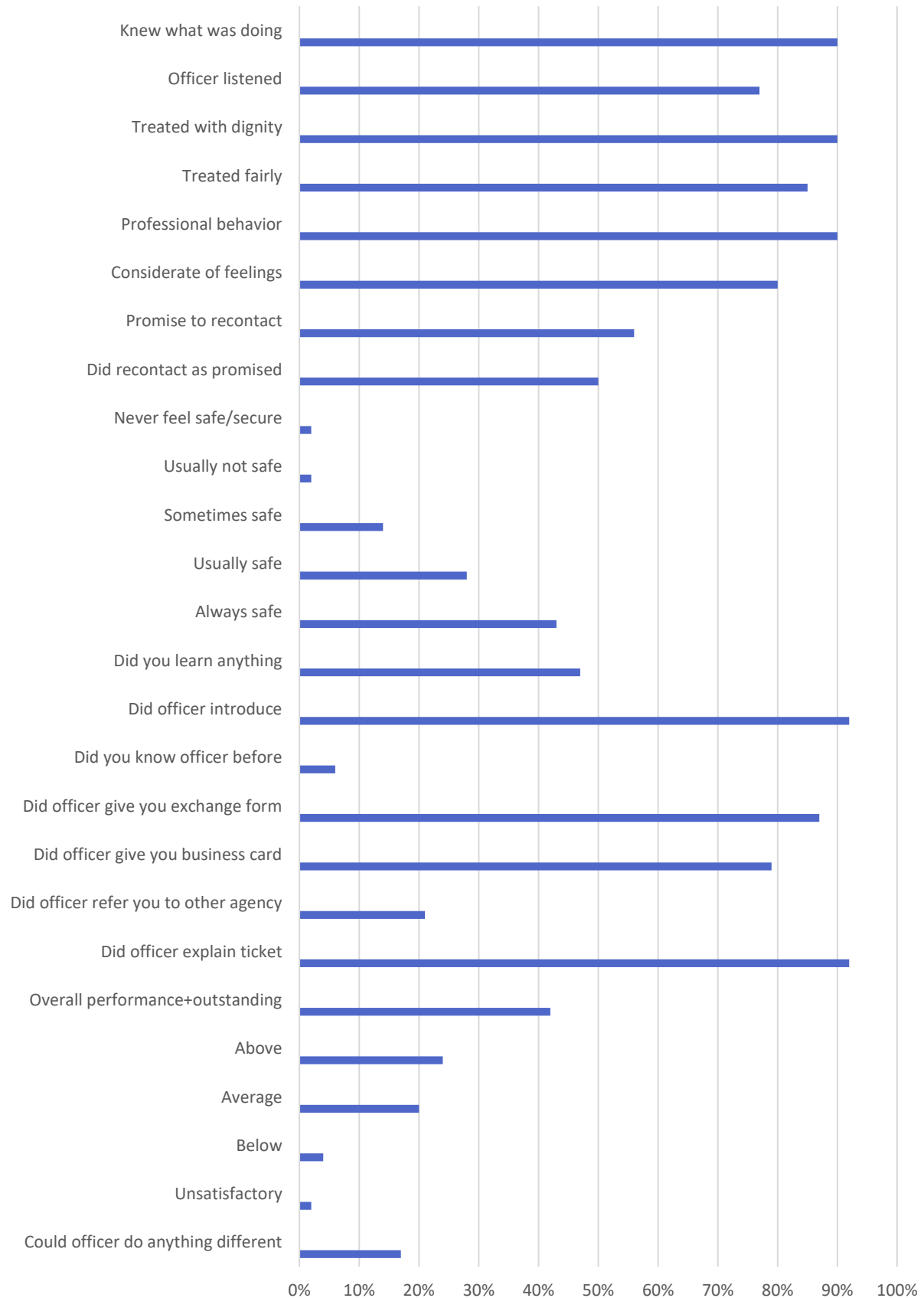
QUESTIONS	Y %	N %	N/R
1:	966 92.8	33 3.2	42 (KNOW WHAT WAS DOING)
2:	920 88.4	73 7.0	48 (OFFICER LISTENED)
3:	961 92.3	44 4.2	36 (TREATED WITH DIGNITY)
4:	940 90.3	59 5.7	42 (TREATED FAIRLY)
5:	970 93.2	33 3.2	38 (PROFESSIONAL BEHAVIOR)
6:	918 88.2	71 6.8	52 (CONSIDERATE OF FEELINGS)
7:	164 48.2	176 51.8	701 (PROMISE TO RECONTACT)
8:	80 48.8	83 50.6	(DID RECONTACT AS PROMISED)
9:1.	22 2.1		(NEVER FEEL SAFE/SECURE)
2.	28 2.7		(USUALLY NOT SAFE)
3.	161 15.5		(SOMETIMES SAFE)
4.	297 28.5		(USUALLY SAFE)
5.	486 46.7		(ALWAYS SAFE)
10:	160 48.0	173 52.0	(DID YOU LEARN ANYTHING)
11:	886 92.6	71 7.4	(DID OFFICER INTRODUCE)
12:	85 8.5	913 91.5	(DID YOU KNOW OFFICER BEFORE)
13:	277 92.6	22 7.4	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	251 74.7	85 25.3	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	56 16.9	275 83.1	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	335 94.4	20 5.6	(DID OFFICER EXPLAIN TICKET)
17:1.	592 56.9		(OVERALL PERFORMANCE=OUTSTANDING)
2.	213 20.5		(ABOVE)
3.	114 11.0		(AVERAGE)
4.	40 3.8		(BELOW)
5.	38 3.7		(UNSATISFACTORY)
18:	137 13.2		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

Results by team



Northwest



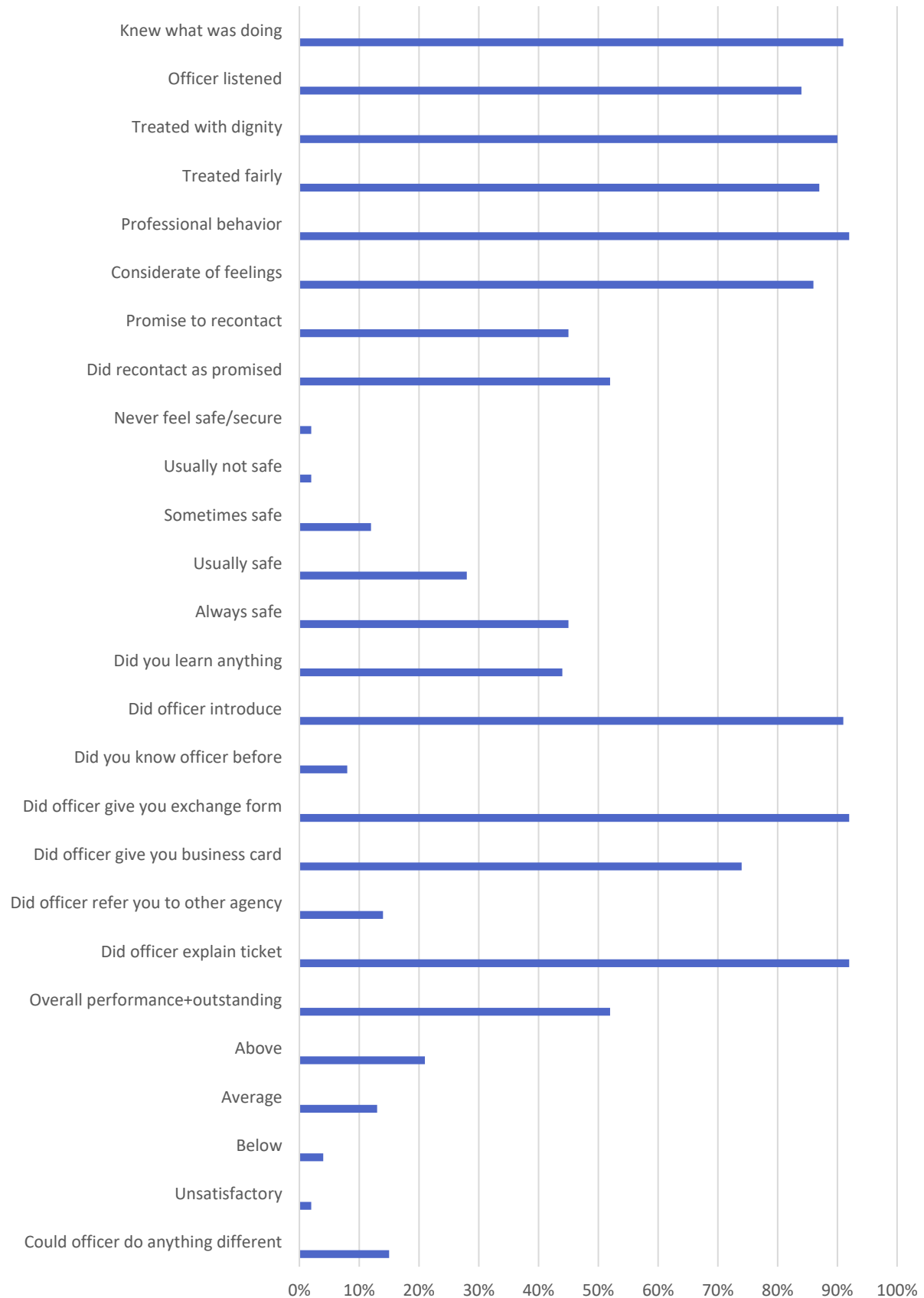
SURVEY COUNT FOR TEAM 1 NORTHWEST

SELECTING SURVEYS FROM 1-1-2023 TO 12-31-2023
TOTAL NUMBER IN THIS SELECTION.....: 1334
NUMBER PARTICIPATING.....: 395
NUMBER REFUSED.....: 106
NUMBER UNABLE TO PARTICIPATE: 44
NUMBER BUSY OR NO ANSWER.....: 779
NUMBER BUSY, N/A 5 TRIES.....: 0
NUMBER WITH ADDTN'L COMMENTS: 44 11.1%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y	%	N	%	N/R	
1:	356	90.1	16	4.1	23	(KNOW WHAT WAS DOING)
2:	304	77.0	64	16.2	27	(OFFICER LISTENED)
3:	358	90.6	18	4.6	19	(TREATED WITH DIGNITY)
4:	337	85.3	36	9.1	22	(TREATED FAIRLY)
5:	357	90.4	14	3.5	24	(PROFESSIONAL BEHAVIOR)
6:	319	80.8	47	11.9	29	(CONSIDERATE OF FEELINGS)
7:	40	56.3	31	43.7	324	(PROMISE TO RECONTACT)
8:	20	50.0	19	47.5		(DID RECONTACT AS PROMISED)
9:1.	8	2.0				(NEVER FEEL SAFE/SECURE)
2.	10	2.5				(USUALLY NOT SAFE)
3.	58	14.7				(SOMETIMES SAFE)
4.	114	28.9				(USUALLY SAFE)
5.	171	43.3				(ALWAYS SAFE)
10:	33	47.8	36	52.2		(DID YOU LEARN ANYTHING)
11:	328	92.7	26	7.3		(DID OFFICER INTRODUCE)
12:	23	6.2	348	93.8		(DID YOU KNOW OFFICER BEFORE)
13:	43	87.8	6	12.2		(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	55	79.7	14	20.3		(DID OFFICER GIVE YOU BUSINESS CARD)
15:	15	21.4	55	78.6		(DID OFFICER REFER YOU TO OTHER AGCY)
16:	234	92.9	18	7.1		(DID OFFICER EXPLAIN TICKET)
17:1.	169	42.8				(OVERALL PERFORMANCE=OUTSTANDING)
2.	97	24.6				(ABOVE)
3.	79	20.0				(AVERAGE)
4.	16	4.1				(BELOW)
5.	10	2.5				(UNSATISFACTORY)
18:	69					(COULD OFFICER DO ANYTHING DIFFERENT)

(This count does not include surveys for persons who have
not yet had any attempts at phone contact.)

Northeast



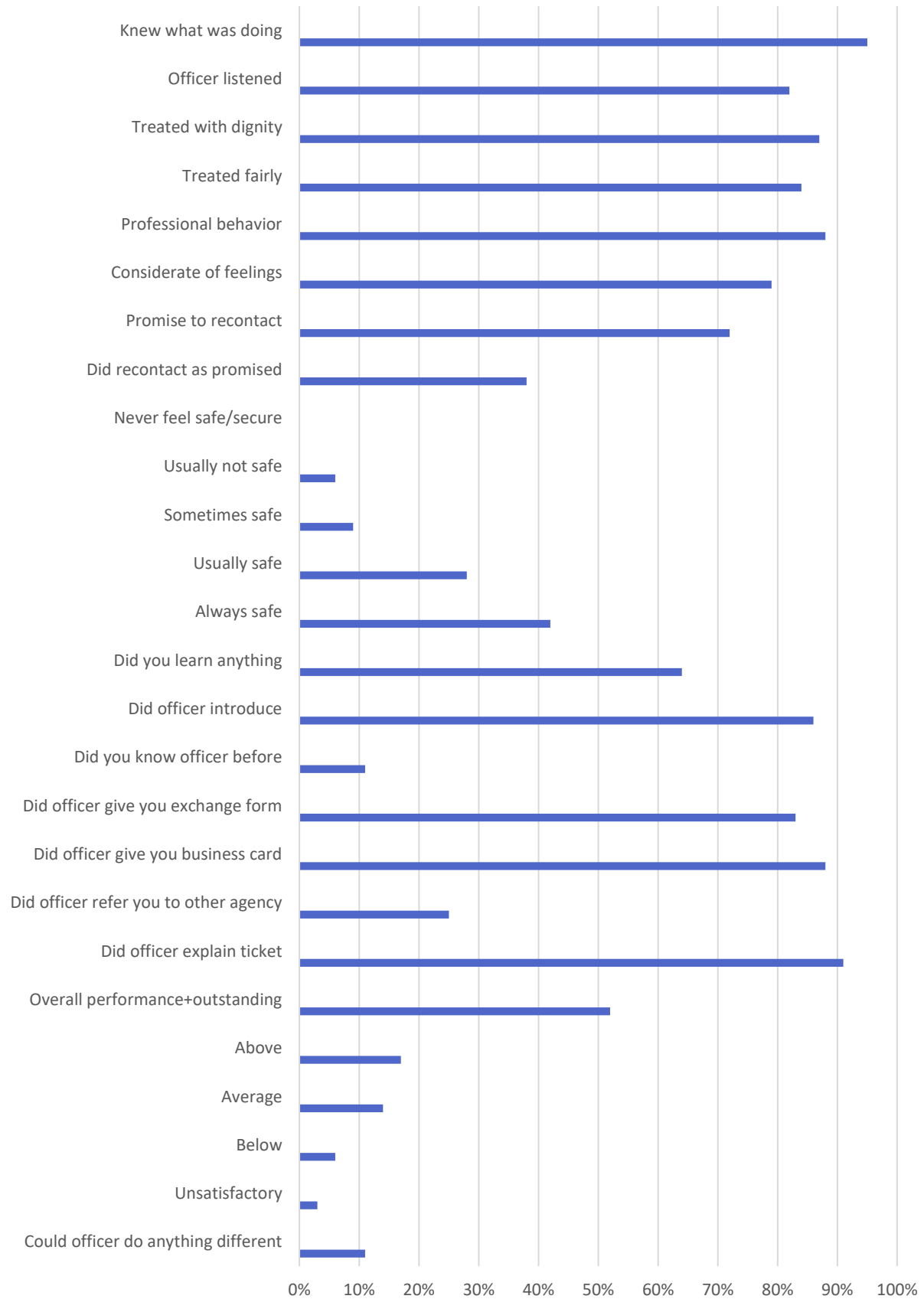
SURVEY COUNT FOR TEAM 2 NORTHEAST

SELECTING SURVEYS FROM 1-1-2023 TO 12-31-2023
TOTAL NUMBER IN THIS SELECTION.....: 1861
NUMBER PARTICIPATING.....: 502
NUMBER REFUSED.....: 116
NUMBER UNABLE TO PARTICIPATE: 68
NUMBER BUSY OR NO ANSWER.....: 1163
NUMBER BUSY, N/A 5 TRIES.....: 0
NUMBER WITH ADDTN'L COMMENTS: 78 15.5%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y	%	N	%	N/R	
1:	459	91.4	18	3.6	25	(KNOW WHAT WAS DOING)
2:	426	84.9	41	8.2	35	(OFFICER LISTENED)
3:	453	90.2	23	4.6	26	(TREATED WITH DIGNITY)
4:	439	87.5	35	7.0	28	(TREATED FAIRLY)
5:	463	92.2	14	2.8	25	(PROFESSIONAL BEHAVIOR)
6:	434	86.5	35	7.0	33	(CONSIDERATE OF FEELINGS)
7:	69	45.7	82	54.3	351	(PROMISE TO RECONTACT)
8:	36	52.2	34	49.3		(DID RECONTACT AS PROMISED)
9:1.	10	2.0				(NEVER FEEL SAFE/SECURE)
2.	13	2.6				(USUALLY NOT SAFE)
3.	65	12.9				(SOMETIMES SAFE)
4.	142	28.3				(USUALLY SAFE)
5.	228	45.4				(ALWAYS SAFE)
10:	67	44.7	83	55.3		(DID YOU LEARN ANYTHING)
11:	422	91.9	37	8.1		(DID OFFICER INTRODUCE)
12:	41	8.6	434	91.4		(DID YOU KNOW OFFICER BEFORE)
13:	118	92.2	10	7.8		(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	111	74.0	39	26.0		(DID OFFICER GIVE YOU BUSINESS CARD)
15:	21	14.2	127	85.8		(DID OFFICER REFER YOU TO OTHER AGCY)
16:	175	92.6	14	7.4		(DID OFFICER EXPLAIN TICKET)
17:1.	261	52.0				(OVERALL PERFORMANCE=OUTSTANDING)
2.	109	21.7				(ABOVE)
3.	66	13.1				(AVERAGE)
4.	21	4.2				(BELOW)
5.	11	2.2				(UNSATISFACTORY)
18:	80					(COULD OFFICER DO ANYTHING DIFFERENT)

(This count does not include surveys for persons who have
not yet had any attempts at phone contact.)

Central Investigations



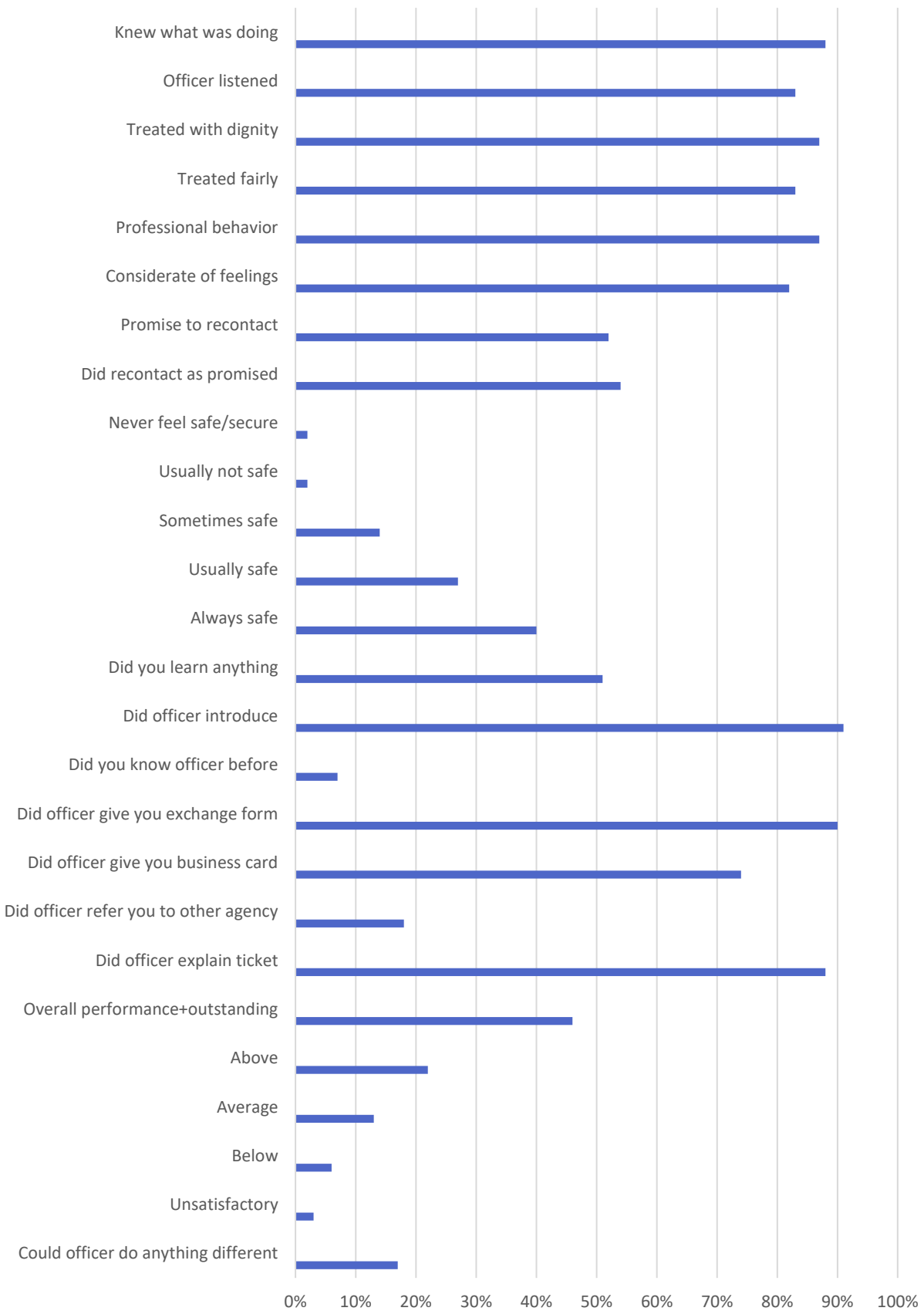
SURVEY COUNT FOR TEAM 3 CENTRAL INV

SELECTING SURVEYS FROM 1-1-2023 TO 12-31-2023
TOTAL NUMBER IN THIS SELECTION.....: 239
NUMBER PARTICIPATING.....: 63
NUMBER REFUSED.....: 26
NUMBER UNABLE TO PARTICIPATE: 11
NUMBER BUSY OR NO ANSWER.....: 138
NUMBER BUSY, N/A 5 TRIES.....: 0
NUMBER WITH ADDTN'L COMMENTS: 5 7.9%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	60 95.2	1 1.6	2 (KNOW WHAT WAS DOING)
2:	52 82.5	9 14.3	2 (OFFICER LISTENED)
3:	55 87.3	6 9.5	2 (TREATED WITH DIGNITY)
4:	53 84.1	8 12.7	2 (TREATED FAIRLY)
5:	56 88.9	5 7.9	2 (PROFESSIONAL BEHAVIOR)
6:	50 79.4	10 15.9	3 (CONSIDERATE OF FEELINGS)
7:	13 72.2	5 27.8	45 (PROMISE TO RECONTACT)
8:	5 38.5	7 53.8	(DID RECONTACT AS PROMISED)
9:1.	0 .0		(NEVER FEEL SAFE/SECURE)
2.	4 6.3		(USUALLY NOT SAFE)
3.	6 9.5		(SOMETIMES SAFE)
4.	18 28.6		(USUALLY SAFE)
5.	27 42.9		(ALWAYS SAFE)
10:	11 64.7	6 35.3	(DID YOU LEARN ANYTHING)
11:	51 86.4	8 13.6	(DID OFFICER INTRODUCE)
12:	7 11.7	53 88.3	(DID YOU KNOW OFFICER BEFORE)
13:	15 83.3	3 16.7	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	16 88.9	2 11.1	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	4 25.0	12 75.0	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	22 91.7	2 8.3	(DID OFFICER EXPLAIN TICKET)
17:1.	33 52.4		(OVERALL PERFORMANCE=OUTSTANDING)
2.	11 17.5		(ABOVE)
3.	9 14.3		(AVERAGE)
4.	4 6.3		(BELOW)
5.	2 3.2		(UNSATISFACTORY)
18:	7		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count does not include surveys for persons who have
not yet had any attempts at phone contact.)

Southwest



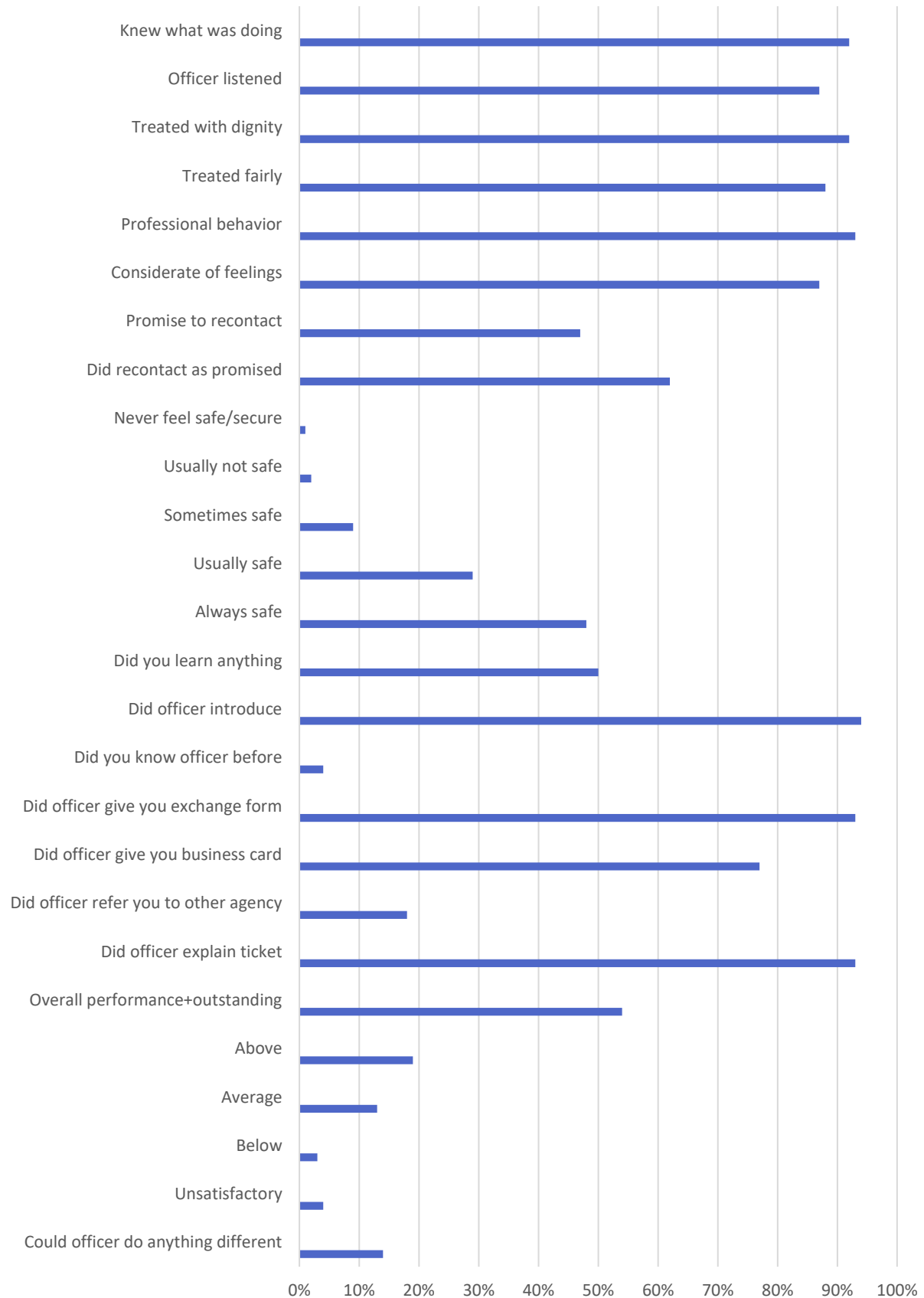
SURVEY COUNT FOR TEAM 4 SOUTHWEST

SELECTING SURVEYS FROM 1-1-2023 TO 12-31-2023
TOTAL NUMBER IN THIS SELECTION.....: 1917
NUMBER PARTICIPATING.....: 525
NUMBER REFUSED.....: 112
NUMBER UNABLE TO PARTICIPATE: 71
NUMBER BUSY OR NO ANSWER.....: 1189
NUMBER BUSY, N/A 5 TRIES.....: 0
NUMBER WITH ADDTN'L COMMENTS: 73 13.9%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y	%	N	%	N/R	
1:	463	88.2	24	4.6	38	(KNOW WHAT WAS DOING)
2:	436	83.0	50	9.5	39	(OFFICER LISTENED)
3:	457	87.0	28	5.3	40	(TREATED WITH DIGNITY)
4:	440	83.8	47	9.0	38	(TREATED FAIRLY)
5:	459	87.4	25	4.8	41	(PROFESSIONAL BEHAVIOR)
6:	434	82.7	45	8.6	46	(CONSIDERATE OF FEELINGS)
7:	93	52.8	83	47.2	349	(PROMISE TO RECONTACT)
8:	51	54.8	40	43.0		(DID RECONTACT AS PROMISED)
9:1.	15	2.9				(NEVER FEEL SAFE/SECURE)
2.	15	2.9				(USUALLY NOT SAFE)
3.	78	14.9				(SOMETIMES SAFE)
4.	146	27.8				(USUALLY SAFE)
5.	214	40.8				(ALWAYS SAFE)
10:	89	51.4	84	48.6		(DID YOU LEARN ANYTHING)
11:	430	91.7	39	8.3		(DID OFFICER INTRODUCE)
12:	38	7.9	446	92.1		(DID YOU KNOW OFFICER BEFORE)
13:	96	90.6	10	9.4		(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	130	74.3	45	25.7		(DID OFFICER GIVE YOU BUSINESS CARD)
15:	32	18.5	141	81.5		(DID OFFICER REFER YOU TO OTHER AGCY)
16:	173	88.3	23	11.7		(DID OFFICER EXPLAIN TICKET)
17:1.	244	46.5				(OVERALL PERFORMANCE=OUTSTANDING)
2.	119	22.7				(ABOVE)
3.	69	13.1				(AVERAGE)
4.	33	6.3				(BELOW)
5.	16	3.0				(UNSATISFACTORY)
18:	94					(COULD OFFICER DO ANYTHING DIFFERENT)

(This count does not include surveys for persons who have
not yet had any attempts at phone contact.)

Southeast



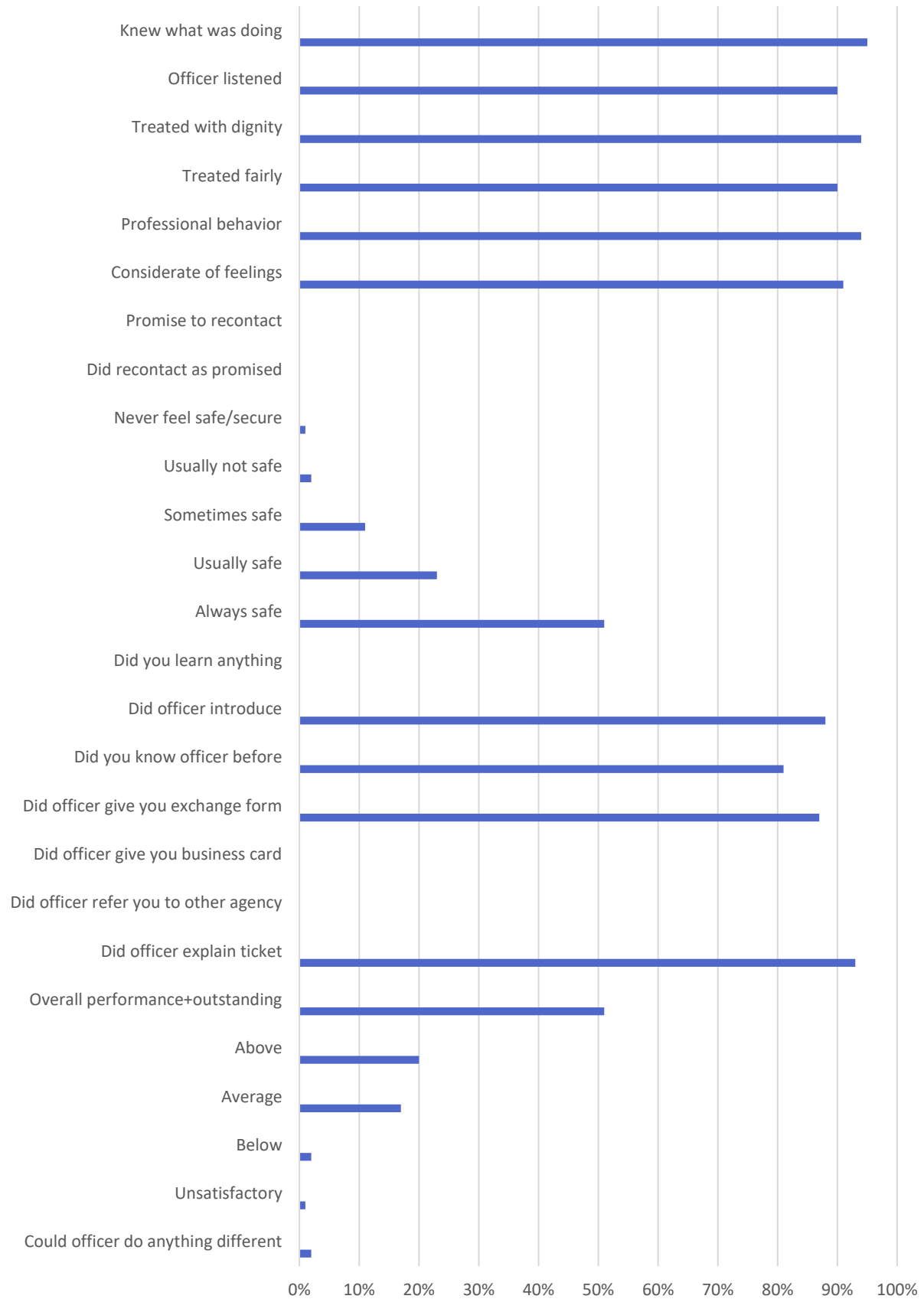
SURVEY COUNT FOR TEAM 5 SOUTHEAST

SELECTING SURVEYS FROM 1-1-2023 TO 12-31-2023
TOTAL NUMBER IN THIS SELECTION.....: 2276
NUMBER PARTICIPATING.....: 620
NUMBER REFUSED.....: 147
NUMBER UNABLE TO PARTICIPATE: 69
NUMBER BUSY OR NO ANSWER.....: 1418
NUMBER BUSY, N/A 5 TRIES.....: 0
NUMBER WITH ADDTN'L COMMENTS: 89 14.4%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	575 92.7	20 3.2	25 (KNOW WHAT WAS DOING)
2:	545 87.9	44 7.1	31 (OFFICER LISTENED)
3:	576 92.9	19 3.1	25 (TREATED WITH DIGNITY)
4:	551 88.9	42 6.8	27 (TREATED FAIRLY)
5:	577 93.1	19 3.1	24 (PROFESSIONAL BEHAVIOR)
6:	545 87.9	46 7.4	29 (CONSIDERATE OF FEELINGS)
7:	78 47.6	86 52.4	456 (PROMISE TO RECONTACT)
8:	49 62.8	29 37.2	(DID RECONTACT AS PROMISED)
9:1.	10 1.6		(NEVER FEEL SAFE/SECURE)
2.	15 2.4		(USUALLY NOT SAFE)
3.	61 9.8		(SOMETIMES SAFE)
4.	185 29.8		(USUALLY SAFE)
5.	303 48.9		(ALWAYS SAFE)
10:	83 50.6	81 49.4	(DID YOU LEARN ANYTHING)
11:	537 94.2	33 5.8	(DID OFFICER INTRODUCE)
12:	27 4.5	567 95.5	(DID YOU KNOW OFFICER BEFORE)
13:	125 93.3	9 6.7	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	129 77.2	38 22.8	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	30 18.3	134 81.7	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	270 93.8	18 6.3	(DID OFFICER EXPLAIN TICKET)
17:1.	340 54.8		(OVERALL PERFORMANCE=OUTSTANDING)
2.	118 19.0		(ABOVE)
3.	84 13.5		(AVERAGE)
4.	21 3.4		(BELOW)
5.	27 4.4		(UNSATISFACTORY)
18:	89		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count does not include surveys for persons who have
not yet had any attempts at phone contact.)

Traffic Unit



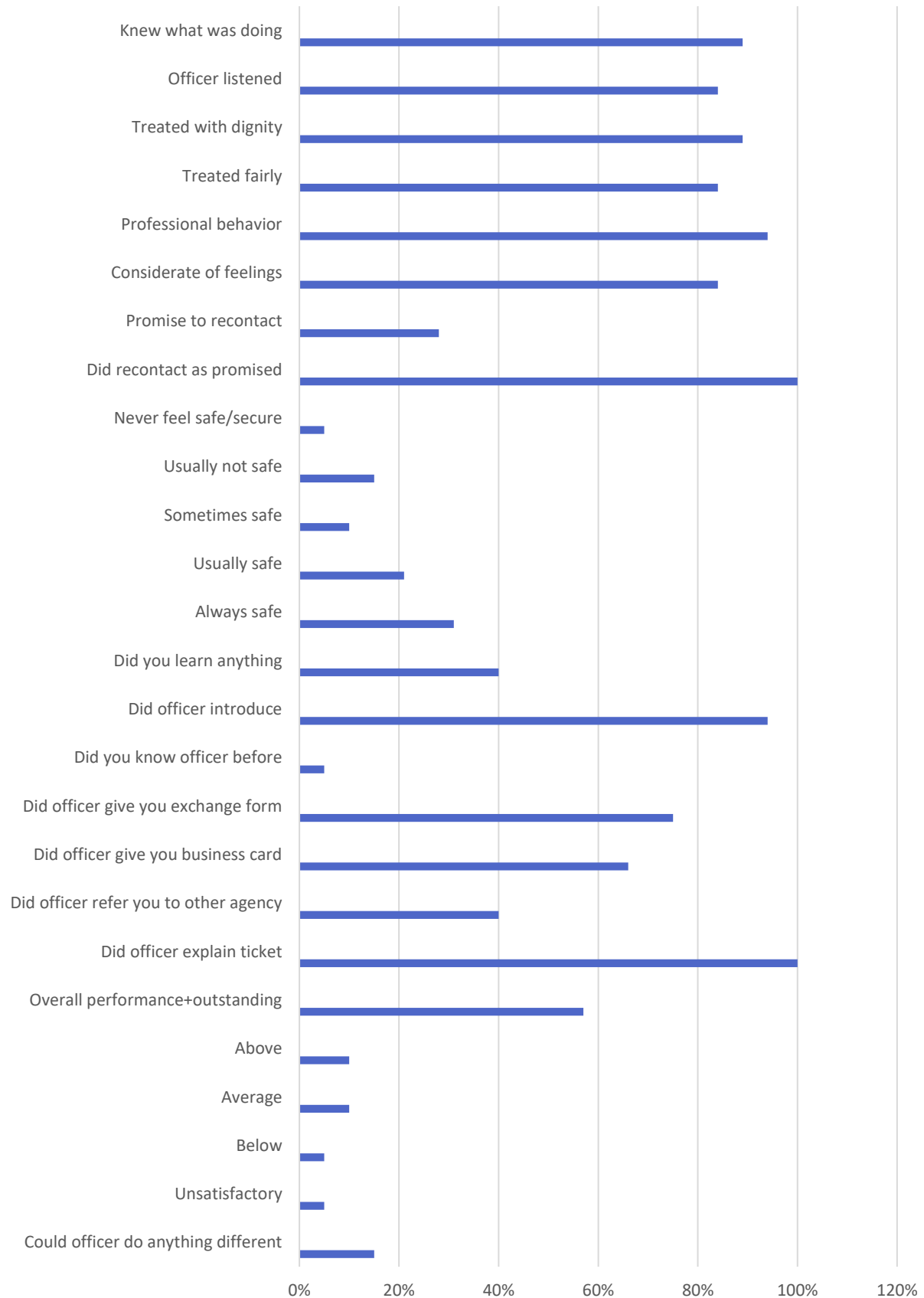
SURVEY COUNT FOR TEAM 6 TRAFFIC UNIT

SELECTING SURVEYS FROM 1-1-2023 TO 12-31-2023
TOTAL NUMBER IN THIS SELECTION.....: 493
NUMBER PARTICIPATING.....: 116
NUMBER REFUSED.....: 40
NUMBER UNABLE TO PARTICIPATE: 8
NUMBER BUSY OR NO ANSWER.....: 324
NUMBER BUSY, N/A 5 TRIES.....: 0
NUMBER WITH ADDTN'L COMMENTS: 18 15.5%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	111 95.7	0 .0	5 (KNOW WHAT WAS DOING)
2:	105 90.5	6 5.2	5 (OFFICER LISTENED)
3:	110 94.8	2 1.7	4 (TREATED WITH DIGNITY)
4:	105 90.5	7 6.0	4 (TREATED FAIRLY)
5:	109 94.0	2 1.7	5 (PROFESSIONAL BEHAVIOR)
6:	106 91.4	5 4.3	5 (CONSIDERATE OF FEELINGS)
7:	0 .0	0 .0	116 (PROMISE TO RECONTACT)
8:	0 .0	0 .0	(DID RECONTACT AS PROMISED)
9:1.	2 1.7		(NEVER FEEL SAFE/SECURE)
2.	3 2.6		(USUALLY NOT SAFE)
3.	13 11.2		(SOMETIMES SAFE)
4.	27 23.3		(USUALLY SAFE)
5.	60 51.7		(ALWAYS SAFE)
10:	0 .0	0 .0	(DID YOU LEARN ANYTHING)
11:	96 88.9	12 11.1	(DID OFFICER INTRODUCE)
12:	9 8.1	102 91.9	(DID YOU KNOW OFFICER BEFORE)
13:	7 87.5	1 12.5	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	0 .0	0 .0	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	0 .0	0 .0	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	97 93.3	7 6.7	(DID OFFICER EXPLAIN TICKET)
17:1.	60 51.7		(OVERALL PERFORMANCE=OUTSTANDING)
2.	24 20.7		(ABOVE)
3.	20 17.2		(AVERAGE)
4.	3 2.6		(BELOW)
5.	1 .9		(UNSATISFACTORY)
18:	12		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count does not include surveys for persons who have
not yet had any attempts at phone contact.)

Narcotics



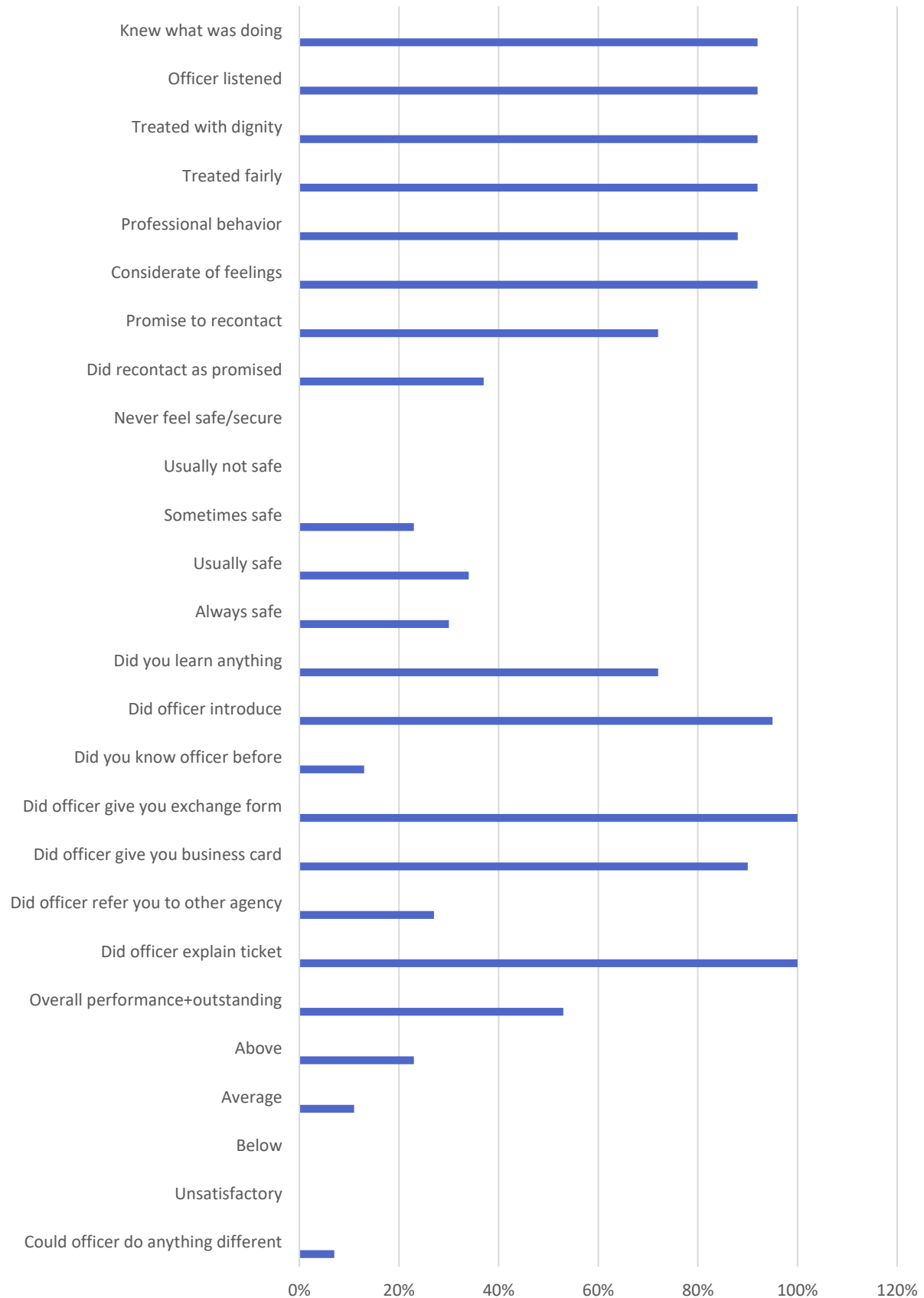
SURVEY COUNT FOR TEAM 8 NARCOTICS

SELECTING SURVEYS FROM 1-1-2023 TO 12-31-2023
TOTAL NUMBER IN THIS SELECTION.....: 85
NUMBER PARTICIPATING.....: 19
NUMBER REFUSED.....: 8
NUMBER UNABLE TO PARTICIPATE: 3
NUMBER BUSY OR NO ANSWER.....: 55
NUMBER BUSY, N/A 5 TRIES.....: 0
NUMBER WITH ADDTN'L COMMENTS: 2 10.5%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	17 89.5	1 5.3	1 (KNOW WHAT WAS DOING)
2:	16 84.2	2 10.5	1 (OFFICER LISTENED)
3:	17 89.5	1 5.3	1 (TREATED WITH DIGNITY)
4:	16 84.2	1 5.3	2 (TREATED FAIRLY)
5:	18 94.7	0 .0	1 (PROFESSIONAL BEHAVIOR)
6:	16 84.2	0 .0	3 (CONSIDERATE OF FEELINGS)
7:	2 28.6	5 71.4	12 (PROMISE TO RECONTACT)
8:	2 100.	0 .0	(DID RECONTACT AS PROMISED)
9:1.	1 5.3		(NEVER FEEL SAFE/SECURE)
2.	3 15.8		(USUALLY NOT SAFE)
3.	2 10.5		(SOMETIMES SAFE)
4.	4 21.1		(USUALLY SAFE)
5.	6 31.6		(ALWAYS SAFE)
10:	2 40.0	3 60.0	(DID YOU LEARN ANYTHING)
11:	17 94.4	1 5.6	(DID OFFICER INTRODUCE)
12:	1 5.6	17 94.4	(DID YOU KNOW OFFICER BEFORE)
13:	6 75.0	2 25.0	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	4 66.7	2 33.3	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	2 40.0	3 60.0	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	3 100.0	0 .0	(DID OFFICER EXPLAIN TICKET)
17:1.	11 57.9		(OVERALL PERFORMANCE=OUTSTANDING)
2.	2 10.5		(ABOVE)
3.	2 10.5		(AVERAGE)
4.	1 5.3		(BELOW)
5.	1 5.3		(UNSATISFACTORY)
18:	3		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count does not include surveys for persons who have
not yet had any attempts at phone contact.)

Education and Personnel



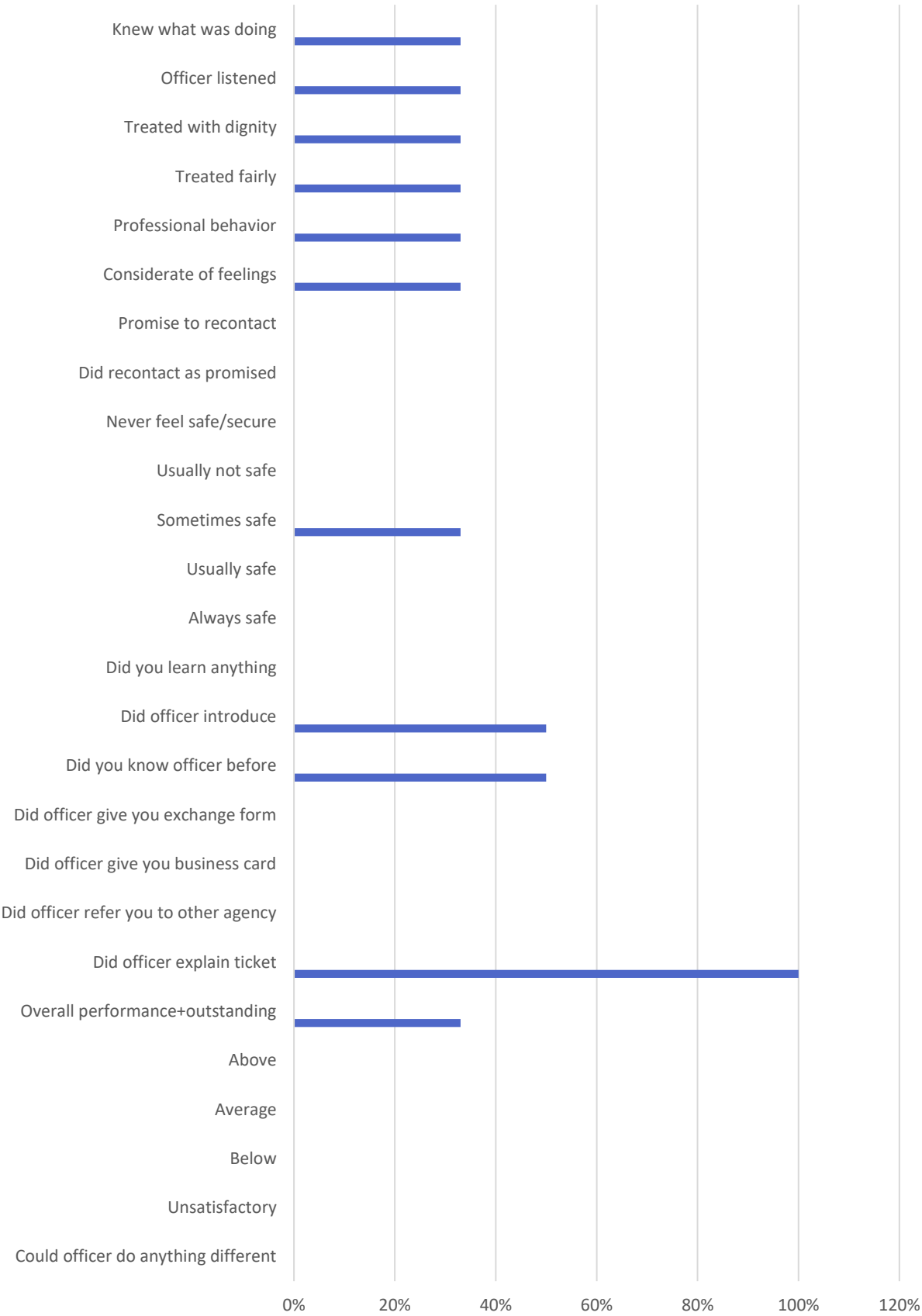
SURVEY COUNT FOR TEAM 10 EDUCATION& PERSONNEL

SELECTING SURVEYS FROM 1-1-2023 TO 12-31-2023
TOTAL NUMBER IN THIS SELECTION.....: 107
NUMBER PARTICIPATING.....: 26
NUMBER REFUSED.....: 6
NUMBER UNABLE TO PARTICIPATE: 1
NUMBER BUSY OR NO ANSWER.....: 71
NUMBER BUSY, N/A 5 TRIES.....: 0
NUMBER WITH ADDTN'L COMMENTS: 4 15.4%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	24 92.3	0 .0	2 (KNOW WHAT WAS DOING)
2:	24 92.3	0 .0	2 (OFFICER LISTENED)
3:	24 92.3	0 .0	2 (TREATED WITH DIGNITY)
4:	24 92.3	0 .0	2 (TREATED FAIRLY)
5:	23 88.5	1 3.8	2 (PROFESSIONAL BEHAVIOR)
6:	24 92.3	0 .0	2 (CONSIDERATE OF FEELINGS)
7:	8 72.7	3 27.3	15 (PROMISE TO RECONTACT)
8:	3 37.5	5 62.5	(DID RECONTACT AS PROMISED)
9:1.	0 .0		(NEVER FEEL SAFE/SECURE)
2.	0 .0		(USUALLY NOT SAFE)
3.	6 23.1		(SOMETIMES SAFE)
4.	9 34.6		(USUALLY SAFE)
5.	8 30.8		(ALWAYS SAFE)
10:	8 72.7	3 27.3	(DID YOU LEARN ANYTHING)
11:	21 95.5	1 4.5	(DID OFFICER INTRODUCE)
12:	3 13.0	20 87.0	(DID YOU KNOW OFFICER BEFORE)
13:	6 100.0	0 .0	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	10 90.9	1 9.1	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	3 27.3	8 72.7	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	6 100.0	0 .0	(DID OFFICER EXPLAIN TICKET)
17:1.	14 53.8		(OVERALL PERFORMANCE=OUTSTANDING)
2.	6 23.1		(ABOVE)
3.	3 11.5		(AVERAGE)
4.	0 .0		(BELOW)
5.	0 .0		(UNSATISFACTORY)
18:	2		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count does not include surveys for persons who have
not yet had any attempts at phone contact.)

Operations and Management



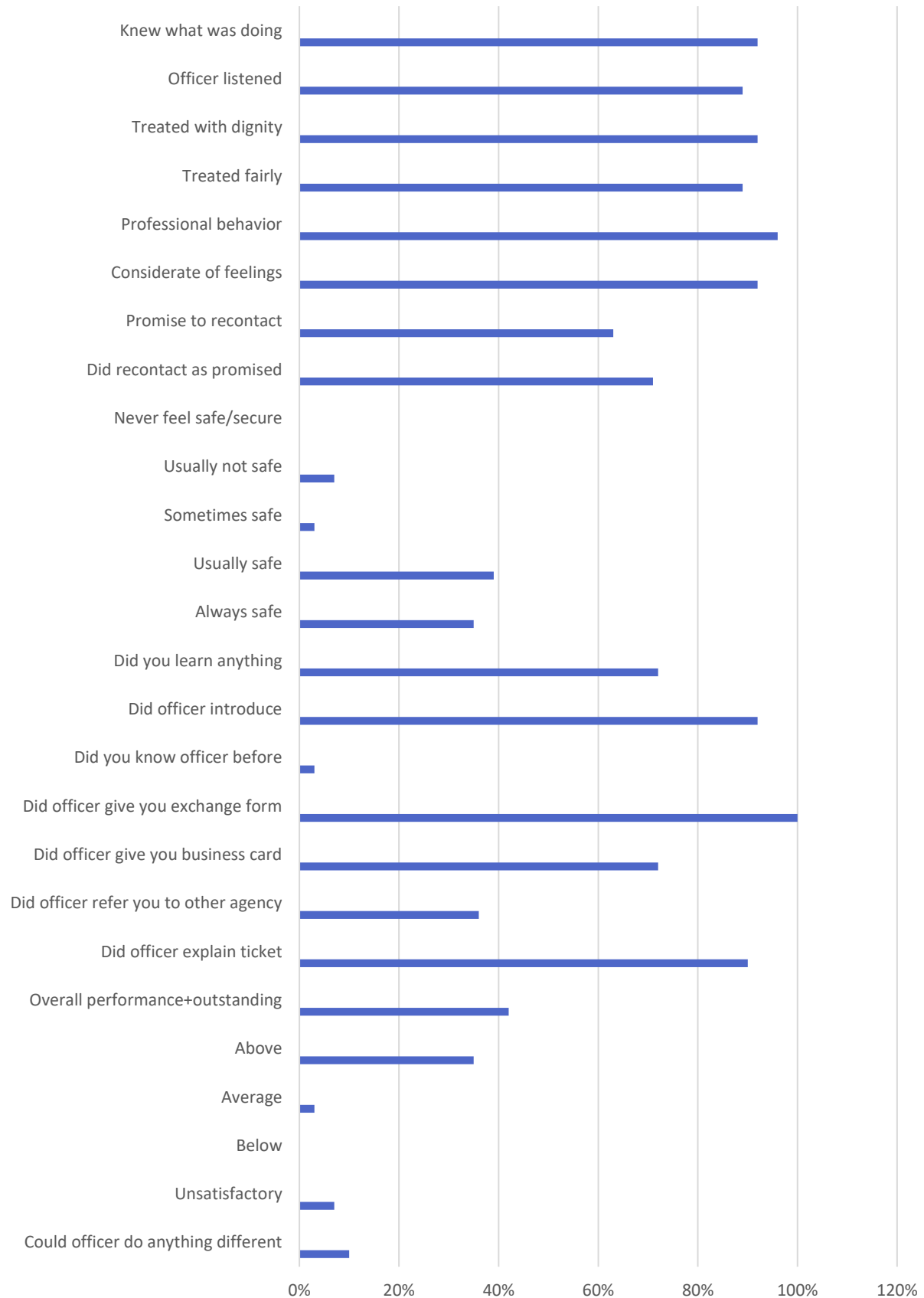
SURVEY COUNT FOR TEAM 41 OPERATIONS MGMNT

SELECTING SURVEYS FROM 1-1-2023 TO 12-31-2023
TOTAL NUMBER IN THIS SELECTION....: 8
NUMBER PARTICIPATING.....: 3
NUMBER REFUSED.....: 0
NUMBER UNABLE TO PARTICIPATE: 0
NUMBER BUSY OR NO ANSWER....: 5
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER WITH ADDTN'L COMMENTS: 1 33.3%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	1 33.3	1 33.3	1 (KNOW WHAT WAS DOING)
2:	1 33.3	1 33.3	1 (OFFICER LISTENED)
3:	1 33.3	1 33.3	1 (TREATED WITH DIGNITY)
4:	1 33.3	1 33.3	1 (TREATED FAIRLY)
5:	1 33.3	1 33.3	1 (PROFESSIONAL BEHAVIOR)
6:	1 33.3	1 33.3	1 (CONSIDERATE OF FEELINGS)
7:	0 .0	0 .0	3 (PROMISE TO RECONTACT)
8:	0 .0	0 .0	(DID RECONTACT AS PROMISED)
9:1.	0 .0		(NEVER FEEL SAFE/SECURE)
2.	0 .0		(USUALLY NOT SAFE)
3.	1 33.3		(SOMETIMES SAFE)
4.	0 .0		(USUALLY SAFE)
5.	0 .0		(ALWAYS SAFE)
10:	0 .0	0 .0	(DID YOU LEARN ANYTHING)
11:	1 50.0	1 50.0	(DID OFFICER INTRODUCE)
12:	1 50.0	1 50.0	(DID YOU KNOW OFFICER BEFORE)
13:	0 .0	0 .0	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	0 .0	0 .0	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	0 .0	0 .0	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	1 100.0	0 .0	(DID OFFICER EXPLAIN TICKET)
17:1.	1 33.3		(OVERALL PERFORMANCE=OUTSTANDING)
2.	0 .0		(ABOVE)
3.	0 .0		(AVERAGE)
4.	0 .0		(BELOW)
5.	0 .0		(UNSATISFACTORY)
18:	0		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count does not include surveys for persons who have
not yet had any attempts at phone contact.)

Special Victims Unit



SURVEY COUNT FOR TEAM 43 SPECIAL VICTIMS UNIT

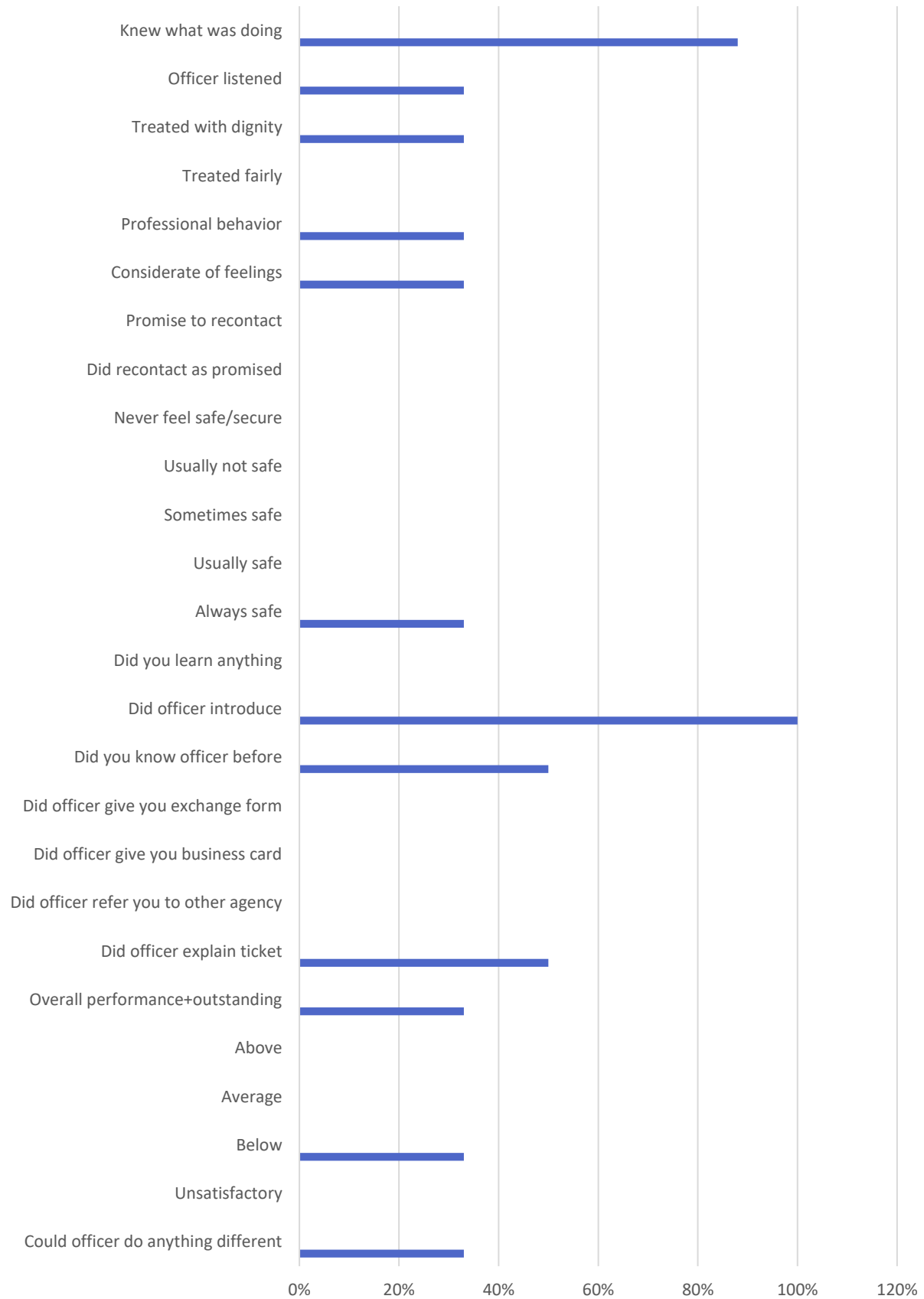
SELECTING SURVEYS FROM 1-1-2023 TO 12-31-2023
TOTAL NUMBER IN THIS SELECTION....: 113

NUMBER PARTICIPATING.....: 28
NUMBER REFUSED.....: 7
NUMBER UNABLE TO PARTICIPATE: 10
NUMBER BUSY OR NO ANSWER....: 67
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER WITH ADDTN'L COMMENTS: 5 17.9%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R	
1:	26 92.9	1 3.6	1	(KNOW WHAT WAS DOING)
2:	25 89.3	1 3.6	2	(OFFICER LISTENED)
3:	26 92.9	0 .0	2	(TREATED WITH DIGNITY)
4:	25 89.3	2 7.1	1	(TREATED FAIRLY)
5:	27 96.4	0 .0	1	(PROFESSIONAL BEHAVIOR)
6:	26 92.9	1 3.6	1	(CONSIDERATE OF FEELINGS)
7:	7 63.6	4 36.4	17	(PROMISE TO RECONTACT)
8:	5 71.4	2 28.6		(DID RECONTACT AS PROMISED)
9:1.	0 .0			(NEVER FEEL SAFE/SECURE)
2.	2 7.1			(USUALLY NOT SAFE)
3.	1 3.6			(SOMETIMES SAFE)
4.	11 39.3			(USUALLY SAFE)
5.	10 35.7			(ALWAYS SAFE)
10:	8 72.7	3 27.3		(DID YOU LEARN ANYTHING)
11:	23 92.0	2 8.0		(DID OFFICER INTRODUCE)
12:	1 3.8	25 96.2		(DID YOU KNOW OFFICER BEFORE)
13:	4 100.0	0 .0		(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	8 72.7	3 27.3		(DID OFFICER GIVE YOU BUSINESS CARD)
15:	4 36.4	7 63.6		(DID OFFICER REFER YOU TO OTHER AGCY)
16:	9 90.0	1 10.0		(DID OFFICER EXPLAIN TICKET)
17:1.	12 42.9			(OVERALL PERFORMANCE=OUTSTANDING)
2.	10 35.7			(ABOVE)
3.	1 3.6			(AVERAGE)
4.	0 .0			(BELOW)
5.	2 7.1			(UNSATISFACTORY)
18:	3			(COULD OFFICER DO ANYTHING DIFFERENT)

(This count does not include surveys for persons who have
not yet had any attempts at phone contact.)

Ex-Employee



SURVEY COUNT FOR TEAM 99 EX-EMPLOYEE

SELECTING SURVEYS FROM 1-1-2023 TO 12-31-2023
TOTAL NUMBER IN THIS SELECTION..... 13
NUMBER PARTICIPATING..... 3
NUMBER REFUSED..... 0
NUMBER UNABLE TO PARTICIPATE: 0
NUMBER BUSY OR NO ANSWER..... 10
NUMBER BUSY, N/A 5 TRIES..... 0
NUMBER WITH ADDTN'L COMMENTS: 0 .0%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED..... 0

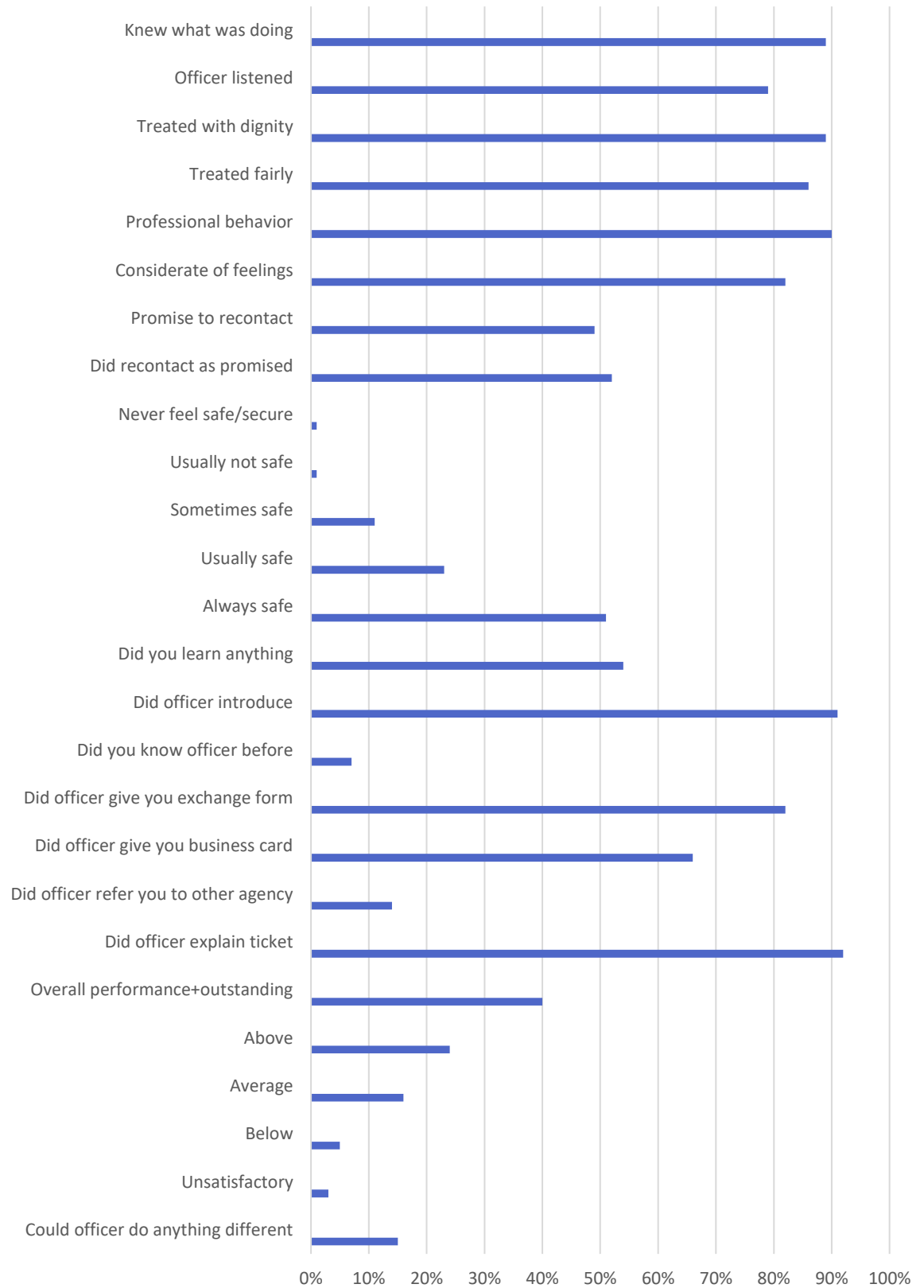
QUESTIONS	Y %	N %	N/R
1:	1 33.3	1 33.3	1 (KNOW WHAT WAS DOING)
2:	1 33.3	1 33.3	1 (OFFICER LISTENED)
3:	1 33.3	1 33.3	1 (TREATED WITH DIGNITY)
4:	0 .0	2 66.7	1 (TREATED FAIRLY)
5:	1 33.3	1 33.3	1 (PROFESSIONAL BEHAVIOR)
6:	1 33.3	1 33.3	1 (CONSIDERATE OF FEELINGS)
7:	0 .0	0 .0	3 (PROMISE TO RECONTACT)
8:	0 .0	0 .0	(DID RECONTACT AS PROMISED)
9:1.	0 .0		(NEVER FEEL SAFE/SECURE)
2.	0 .0		(USUALLY NOT SAFE)
3.	0 .0		(SOMETIMES SAFE)
4.	0 .0		(USUALLY SAFE)
5.	1 33.3		(ALWAYS SAFE)
10:	0 .0	0 .0	(DID YOU LEARN ANYTHING)
11:	2 100.0	0 .0	(DID OFFICER INTRODUCE)
12:	1 50.0	1 50.0	(DID YOU KNOW OFFICER BEFORE)
13:	0 .0	0 .0	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	0 .0	0 .0	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	0 .0	0 .0	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	1 50.0	1 50.0	(DID OFFICER EXPLAIN TICKET)
17:1.	1 33.3		(OVERALL PERFORMANCE=OUTSTANDING)
2.	0 .0		(ABOVE)
3.	0 .0		(AVERAGE)
4.	1 33.3		(BELOW)
5.	0 .0		(UNSATISFACTORY)
18:	1		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count does not include surveys for persons who have
not yet had any attempts at phone contact.)

Results by age



Age Range 0-20 years old



SURVEY COUNT PRINTED 10:30:59 01-16-2024

SELECTING:

SURVEYS FROM 1-1-2023 TO 12-31-2023

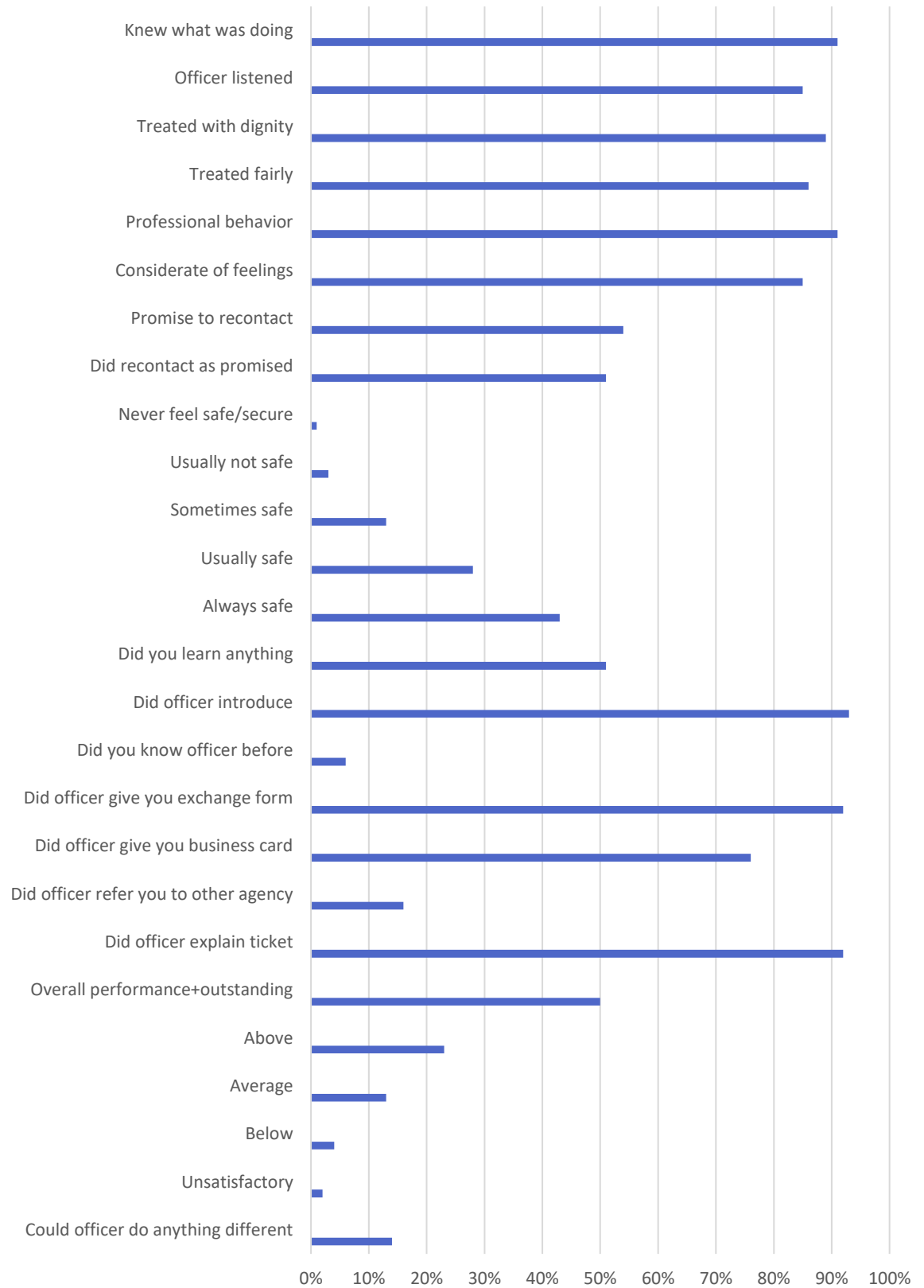
AGE RANGE BETWEEN 0 AND 20

TOTAL NUMBER ON FILE.....: 42252
NUMBER PARTICIPATING.....: 357
NUMBER REFUSED.....: 91
NUMBER UNABLE TO PARTICIPATE: 106
NUMBER BUSY OR NO ANSWER.....: 614
NUMBER BUSY, N/A 5 TRIES.....: 0
NUMBER NO CONTACT ATTEMPTED.: 42134
NUMBER WITH ADDTN'L COMMENTS: 29 8.1%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	318 89.1	11 3.1	28 (KNOW WHAT WAS DOING)
2:	282 79.0	43 12.0	32 (OFFICER LISTENED)
3:	321 89.9	12 3.4	24 (TREATED WITH DIGNITY)
4:	309 86.6	20 5.6	28 (TREATED FAIRLY)
5:	324 90.8	6 1.7	27 (PROFESSIONAL BEHAVIOR)
6:	295 82.6	29 8.1	33 (CONSIDERATE OF FEELINGS)
7:	25 49.0	26 51.0	306 (PROMISE TO RECONTACT)
8:	13 52.0	12 48.0	(DID RECONTACT AS PROMISED)
9:1.	5 1.4		(NEVER FEEL SAFE/SECURE)
2.	5 1.4		(USUALLY NOT SAFE)
3.	40 11.2		(SOMETIMES SAFE)
4.	85 23.8		(USUALLY SAFE)
5.	182 51.0		(ALWAYS SAFE)
10:	27 54.0	23 46.0	(DID YOU LEARN ANYTHING)
11:	294 91.3	28 8.7	(DID OFFICER INTRODUCE)
12:	25 7.6	306 92.4	(DID YOU KNOW OFFICER BEFORE)
13:	55 82.1	12 17.9	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	34 66.7	17 33.3	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	7 14.3	42 85.7	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	192 92.8	15 7.2	(DID OFFICER EXPLAIN TICKET)
17:1.	146 40.9		(OVERALL PERFORMANCE=OUTSTANDING)
2.	89 24.9		(ABOVE)
3.	60 16.8		(AVERAGE)
4.	21 5.9		(BELOW)
5.	12 3.4		(UNSATISFACTORY)
18:	55 15.4		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

Age Range 21-35 years old



SURVEY COUNT PRINTED 10:33:32 01-16-2024

SELECTING:

SURVEYS FROM 1-1-2023 TO 12-31-2023

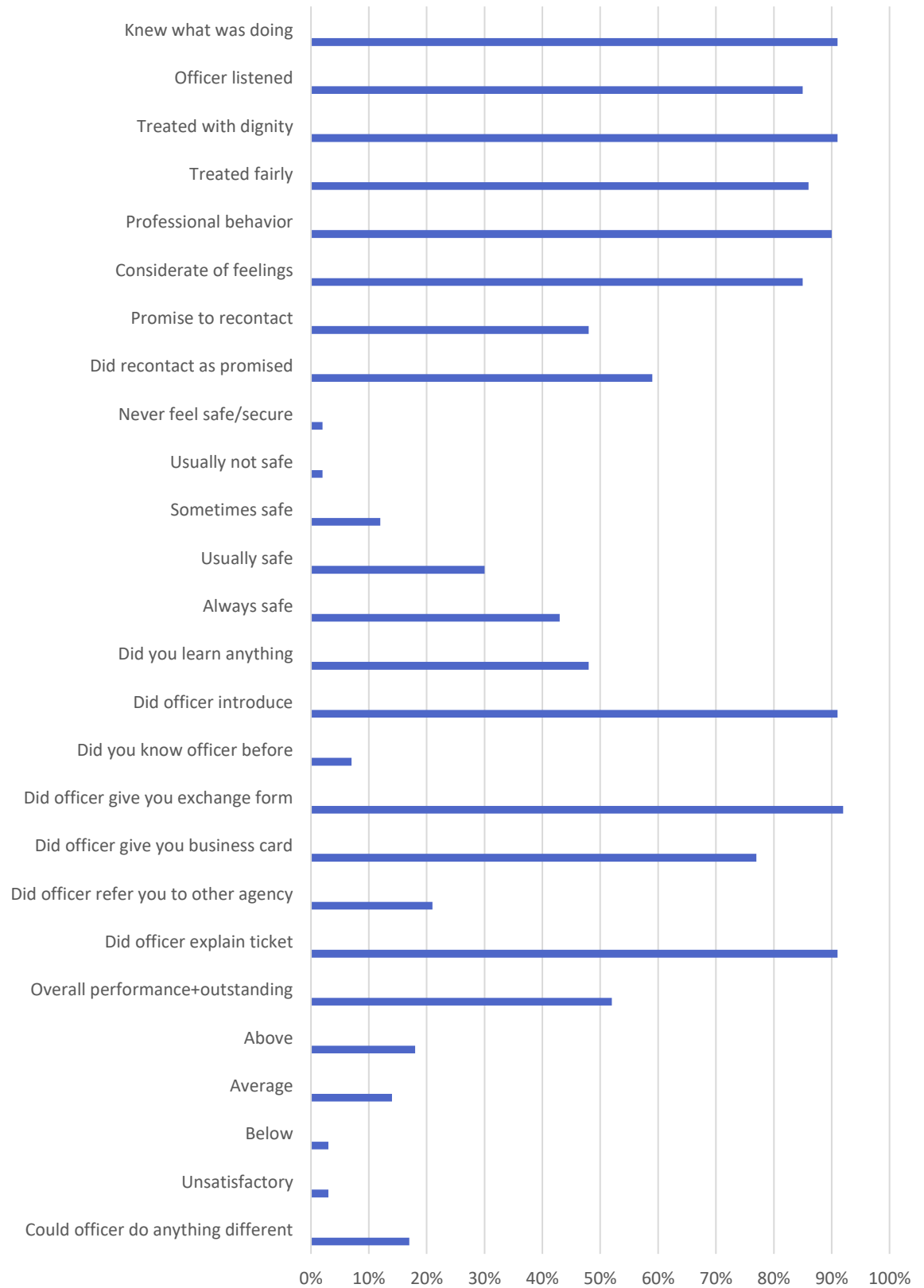
AGE RANGE BETWEEN 21 AND 35

TOTAL NUMBER ON FILE.....: 6531
NUMBER PARTICIPATING.....: 953
NUMBER REFUSED.....: 221
NUMBER UNABLE TO PARTICIPATE: 74
NUMBER BUSY OR NO ANSWER....: 2024
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 3229
NUMBER WITH ADDTN'L COMMENTS: 110 11.5%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	874 91.7	30 3.1	49 (KNOW WHAT WAS DOING)
2:	810 85.0	90 9.4	53 (OFFICER LISTENED)
3:	856 89.8	48 5.0	49 (TREATED WITH DIGNITY)
4:	825 86.6	78 8.2	50 (TREATED FAIRLY)
5:	869 91.2	36 3.8	48 (PROFESSIONAL BEHAVIOR)
6:	811 85.1	83 8.7	59 (CONSIDERATE OF FEELINGS)
7:	138 54.3	116 45.7	699 (PROMISE TO RECONTACT)
8:	71 51.4	66 47.8	(DID RECONTACT AS PROMISED)
9:1.	18 1.9		(NEVER FEEL SAFE/SECURE)
2.	35 3.7		(USUALLY NOT SAFE)
3.	125 13.1		(SOMETIMES SAFE)
4.	273 28.6		(USUALLY SAFE)
5.	414 43.4		(ALWAYS SAFE)
10:	130 51.8	121 48.2	(DID YOU LEARN ANYTHING)
11:	808 93.2	59 6.8	(DID OFFICER INTRODUCE)
12:	57 6.3	842 93.7	(DID YOU KNOW OFFICER BEFORE)
13:	148 92.5	12 7.5	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	196 76.9	59 23.1	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	40 16.0	210 84.0	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	440 92.4	36 7.6	(DID OFFICER EXPLAIN TICKET)
17:1.	478 50.2		(OVERALL PERFORMANCE=OUTSTANDING)
2.	220 23.1		(ABOVE)
3.	129 13.5		(AVERAGE)
4.	42 4.4		(BELOW)
5.	25 2.6		(UNSATISFACTORY)
18:	135 14.2		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

Age Range 36-100 years old



SURVEY COUNT PRINTED 10:36:02 01-16-2024

SELECTING:

SURVEYS FROM 1-1-2023 TO 12-31-2023

AGE RANGE BETWEEN 36 AND 100

TOTAL NUMBER ON FILE.....: 9283
NUMBER PARTICIPATING.....: 989
NUMBER REFUSED.....: 253
NUMBER UNABLE TO PARTICIPATE: 103
NUMBER BUSY OR NO ANSWER....: 2574
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 5328
NUMBER WITH ADDTN'L COMMENTS: 180 18.2%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

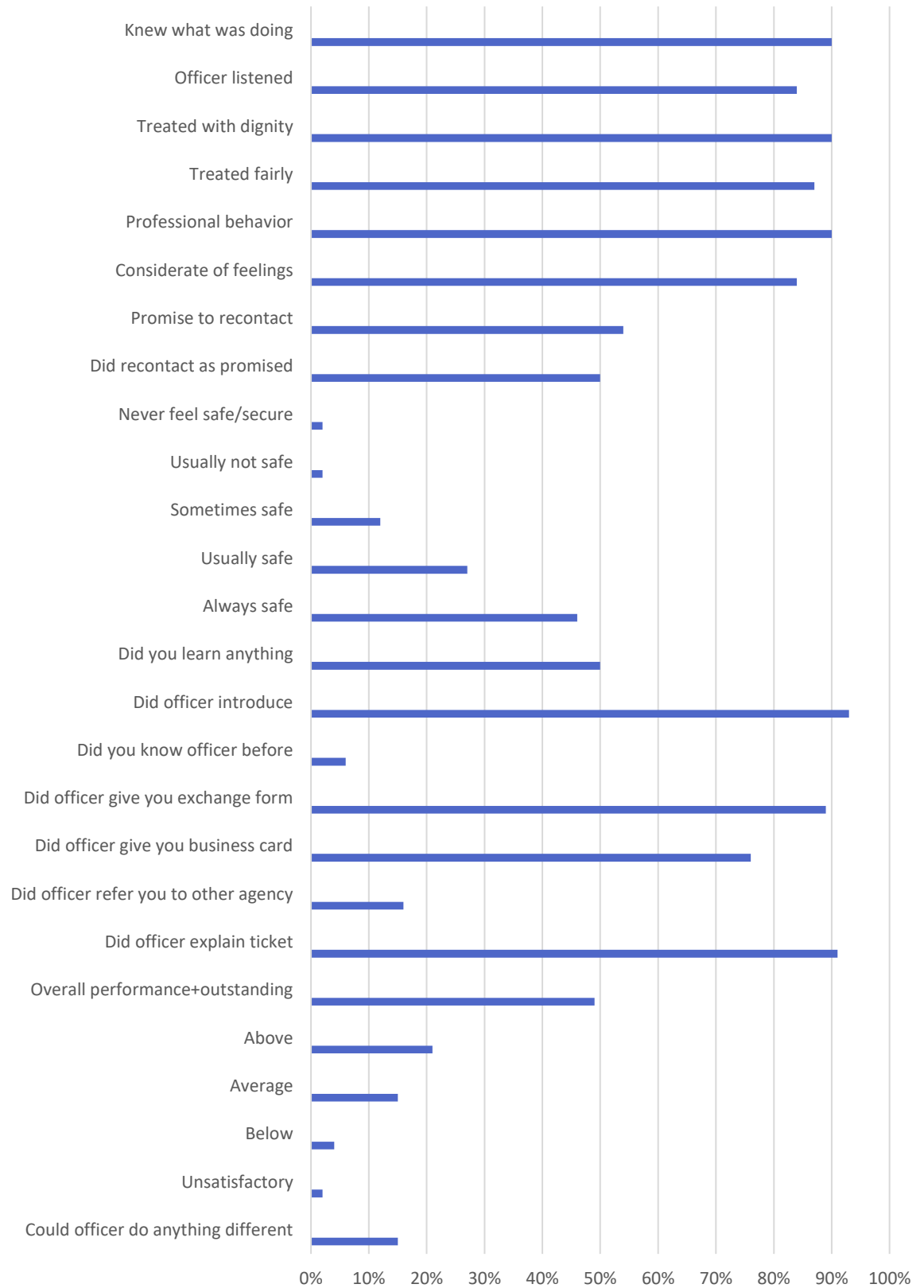
QUESTIONS	Y %	N %	N/R
1:	900 91.0	42 4.2	47 (KNOW WHAT WAS DOING)
2:	842 85.1	86 8.7	61 (OFFICER LISTENED)
3:	900 91.0	39 3.9	50 (TREATED WITH DIGNITY)
4:	856 86.6	83 8.4	50 (TREATED FAIRLY)
5:	897 90.7	40 4.0	52 (PROFESSIONAL BEHAVIOR)
6:	849 85.8	79 8.0	61 (CONSIDERATE OF FEELINGS)
7:	147 48.4	157 51.6	685 (PROMISE TO RECONTACT)
8:	87 59.2	58 39.5	(DID RECONTACT AS PROMISED)
9:1.	23 2.3		(NEVER FEEL SAFE/SECURE)
2.	25 2.5		(USUALLY NOT SAFE)
3.	126 12.7		(SOMETIMES SAFE)
4.	298 30.1		(USUALLY SAFE)
5.	431 43.6		(ALWAYS SAFE)
10:	144 48.2	155 51.8	(DID YOU LEARN ANYTHING)
11:	825 91.9	73 8.1	(DID OFFICER INTRODUCE)
12:	70 7.5	865 92.5	(DID YOU KNOW OFFICER BEFORE)
13:	216 92.7	17 7.3	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	233 77.4	68 22.6	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	64 21.4	235 78.6	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	359 91.6	33 8.4	(DID OFFICER EXPLAIN TICKET)
17:1.	521 52.7		(OVERALL PERFORMANCE=OUTSTANDING)
2.	187 18.9		(ABOVE)
3.	144 14.6		(AVERAGE)
4.	37 3.7		(BELOW)
5.	33 3.3		(UNSATISFACTORY)
18:	170 17.2		(COULD OFFICER DO ANYTHINGS DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

Results by gender



Male



SURVEY COUNT PRINTED 10:36:45 01-16-2024

SELECTING:

SURVEYS FROM 1-1-2023 TO 12-31-2023

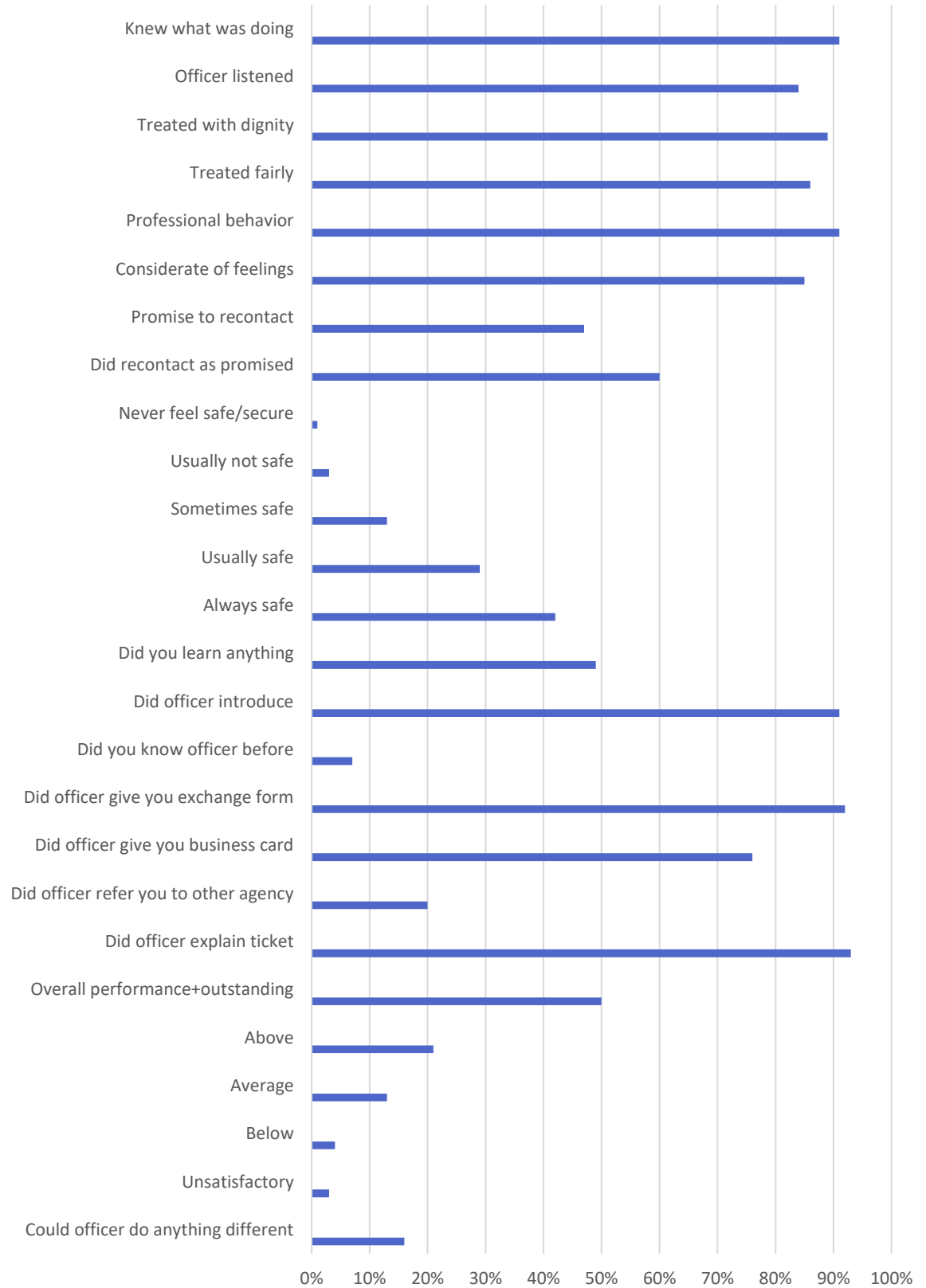
SEX = M

TOTAL NUMBER ON FILE.....: 23243
NUMBER PARTICIPATING.....: 1207
NUMBER REFUSED.....: 320
NUMBER UNABLE TO PARTICIPATE: 157
NUMBER BUSY OR NO ANSWER....: 2719
NUMBER BUSY, N/A 5 TRIES.....: 0
NUMBER NO CONTACT ATTEMPTED.: 22798
NUMBER WITH ADDTN'L COMMENTS: 164 13.6%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y	%	N	%	N/R
1:	1097	90.9	44	3.6	66 (KNOW WHAT WAS DOING)
2:	1017	84.3	111	9.2	79 (OFFICER LISTENED)
3:	1095	90.7	47	3.9	65 (TREATED WITH DIGNITY)
4:	1051	87.1	87	7.2	69 (TREATED FAIRLY)
5:	1095	90.7	44	3.6	68 (PROFESSIONAL BEHAVIOR)
6:	1022	84.7	96	8.0	89 (CONSIDERATE OF FEELINGS)
7:	159	54.3	134	45.7	914 (PROMISE TO RECONTACT)
8:	80	50.3	77	48.4	(DID RECONTACT AS PROMISED)
9:1.	25	2.1			(NEVER FEEL SAFE/SECURE)
2.	25	2.1			(USUALLY NOT SAFE)
3.	147	12.2			(SOMETIMES SAFE)
4.	332	27.5			(USUALLY SAFE)
5.	565	46.8			(ALWAYS SAFE)
10:	147	50.7	143	49.3	(DID YOU LEARN ANYTHING)
11:	1021	93.1	76	6.9	(DID OFFICER INTRODUCE)
12:	78	6.9	1054	93.1	(DID YOU KNOW OFFICER BEFORE)
13:	227	89.7	26	10.3	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	223	76.1	70	23.9	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	47	16.2	243	83.8	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	523	91.3	50	8.7	(DID OFFICER EXPLAIN TICKET)
17:1.	593	49.1			(OVERALL PERFORMANCE=OUTSTANDING)
2.	262	21.7			(ABOVE)
3.	183	15.2			(AVERAGE)
4.	49	4.1			(BELOW)
5.	32	2.7			(UNSATISFACTORY)
18:	181	15.0			(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

Female



SURVEY COUNT PRINTED 10:38:37 01-16-2024

SELECTING:

SURVEYS FROM 1-1-2023 TO 12-31-2023

SEX = F

TOTAL NUMBER ON FILE.....: 20454
NUMBER PARTICIPATING.....: 1092
NUMBER REFUSED.....: 249
NUMBER UNABLE TO PARTICIPATE: 126
NUMBER BUSY OR NO ANSWER....: 2499
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 20055
NUMBER WITH ADDTN'L COMMENTS: 155 14.2%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	995 91.1	39 3.6	58 (KNOW WHAT WAS DOING)
2:	917 84.0	108 9.9	67 (OFFICER LISTENED)
3:	982 89.9	52 4.8	58 (TREATED WITH DIGNITY)
4:	939 86.0	94 8.6	59 (TREATED FAIRLY)
5:	995 91.1	38 3.5	59 (PROFESSIONAL BEHAVIOR)
6:	933 85.4	95 8.7	64 (CONSIDERATE OF FEELINGS)
7:	151 47.8	165 52.2	776 (PROMISE TO RECONTACT)
8:	91 60.3	59 39.1	(DID RECONTACT AS PROMISED)
9:1.	21 1.9		(NEVER FEEL SAFE/SECURE)
2.	40 3.7		(USUALLY NOT SAFE)
3.	144 13.2		(SOMETIMES SAFE)
4.	324 29.7		(USUALLY SAFE)
5.	462 42.3		(ALWAYS SAFE)
10:	154 49.7	156 50.3	(DID YOU LEARN ANYTHING)
11:	906 91.5	84 8.5	(DID OFFICER INTRODUCE)
12:	74 7.2	959 92.8	(DID YOU KNOW OFFICER BEFORE)
13:	192 92.8	15 7.2	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	240 76.4	74 23.6	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	64 20.8	244 79.2	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	468 93.2	34 6.8	(DID OFFICER EXPLAIN TICKET)
17:1.	552 50.5		(OVERALL PERFORMANCE=OUTSTANDING)
2.	234 21.4		(ABOVE)
3.	150 13.7		(AVERAGE)
4.	51 4.7		(BELOW)
5.	38 3.5		(UNSATISFACTORY)
18:	179 16.4		(COULD OFFICER DO ANYTHINGS DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

Results by month

2023

January						
Su	M	Tu	W	Th	F	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

February						
Su	M	Tu	W	Th	F	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28				

March						
Su	M	Tu	W	Th	F	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

April						
Su	M	Tu	W	Th	F	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

May						
Su	M	Tu	W	Th	F	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

June						
Su	M	Tu	W	Th	F	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

July						
Su	M	Tu	W	Th	F	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

August						
Su	M	Tu	W	Th	F	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

September						
Su	M	Tu	W	Th	F	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

October						
Su	M	Tu	W	Th	F	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

November						
Su	M	Tu	W	Th	F	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

December						
Su	M	Tu	W	Th	F	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

SURVEY COUNT PRINTED 10:40:00 01-16-2024

SELECTING:

SURVEYS FROM 1-1-2023 TO 1-31-2023

TOTAL NUMBER ON FILE.....: 42998
NUMBER PARTICIPATING.....: 0
NUMBER REFUSED.....: 0
NUMBER UNABLE TO PARTICIPATE: 0
NUMBER BUSY OR NO ANSWER....: 0
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 42997
NUMBER WITH ADDTN'L COMMENTS: 0 .0%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	0 .0	0 .0	0 (KNOW WHAT WAS DOING)
2:	0 .0	0 .0	0 (OFFICER LISTENED)
3:	0 .0	0 .0	0 (TREATED WITH DIGNITY)
4:	0 .0	0 .0	0 (TREATED FAIRLY)
5:	0 .0	0 .0	0 (PROFESSIONAL BEHAVIOR)
6:	0 .0	0 .0	0 (CONSIDERATE OF FEELINGS)
7:	0 .0	0 .0	0 (PROMISE TO RECONTACT)
8:	0 .0	0 .0	(DID RECONTACT AS PROMISED)
9:1.	0 .0		(NEVER FEEL SAFE/SECURE)
2.	0 .0		(USUALLY NOT SAFE)
3.	0 .0		(SOMETIMES SAFE)
4.	0 .0		(USUALLY SAFE)
5.	0 .0		(ALWAYS SAFE)
10:	0 .0	0 .0	(DID YOU LEARN ANYTHING)
11:	0 .0	0 .0	(DID OFFICER INTRODUCE)
12:	0 .0	0 .0	(DID YOU KNOW OFFICER BEFORE)
13:	0 .0	0 .0	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	0 .0	0 .0	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	0 .0	0 .0	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	0 .0	0 .0	(DID OFFICER EXPLAIN TICKET)
17:1.	0 .0		(OVERALL PERFORMANCE=OUTSTANDING)
2.	0 .0		(ABOVE)
3.	0 .0		(AVERAGE)
4.	0 .0		(BELOW)
5.	0 .0		(UNSATISFACTORY)
18:	0 .0		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 10:41:29 01-16-2024

SELECTING:

SURVEYS FROM 2-1-2023 TO 2-28-2023

TOTAL NUMBER ON FILE.....: 42997
NUMBER PARTICIPATING.....: 0
NUMBER REFUSED.....: 0
NUMBER UNABLE TO PARTICIPATE: 0
NUMBER BUSY OR NO ANSWER....: 0
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 42997
NUMBER WITH ADDTN'L COMMENTS: 0 .0%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	0 .0	0 .0	0 (KNOW WHAT WAS DOING)
2:	0 .0	0 .0	0 (OFFICER LISTENED)
3:	0 .0	0 .0	0 (TREATED WITH DIGNITY)
4:	0 .0	0 .0	0 (TREATED FAIRLY)
5:	0 .0	0 .0	0 (PROFESSIONAL BEHAVIOR)
6:	0 .0	0 .0	0 (CONSIDERATE OF FEELINGS)
7:	0 .0	0 .0	0 (PROMISE TO RECONTACT)
8:	0 .0	0 .0	(DID RECONTACT AS PROMISED)
9:1.	0 .0		(NEVER FEEL SAFE/SECURE)
2.	0 .0		(USUALLY NOT SAFE)
3.	0 .0		(SOMETIMES SAFE)
4.	0 .0		(USUALLY SAFE)
5.	0 .0		(ALWAYS SAFE)
10:	0 .0	0 .0	(DID YOU LEARN ANYTHING)
11:	0 .0	0 .0	(DID OFFICER INTRODUCE)
12:	0 .0	0 .0	(DID YOU KNOW OFFICER BEFORE)
13:	0 .0	0 .0	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	0 .0	0 .0	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	0 .0	0 .0	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	0 .0	0 .0	(DID OFFICER EXPLAIN TICKET)
17:1.	0 .0		(OVERALL PERFORMANCE=OUTSTANDING)
2.	0 .0		(ABOVE)
3.	0 .0		(AVERAGE)
4.	0 .0		(BELOW)
5.	0 .0		(UNSATISFACTORY)
18:	0 .0		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 10:42:20 01-16-2024

SELECTING:

SURVEYS FROM 3-1-2023 TO 3-31-2023

TOTAL NUMBER ON FILE.....: 43000
NUMBER PARTICIPATING.....: 8
NUMBER REFUSED.....: 1
NUMBER UNABLE TO PARTICIPATE: 0
NUMBER BUSY OR NO ANSWER....: 13
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 42997
NUMBER WITH ADDTN'L COMMENTS: 0 .0%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	4 50.0	0 .0	4 (KNOW WHAT WAS DOING)
2:	1 12.5	0 .0	7 (OFFICER LISTENED)
3:	1 12.5	0 .0	7 (TREATED WITH DIGNITY)
4:	1 12.5	0 .0	7 (TREATED FAIRLY)
5:	1 12.5	0 .0	7 (PROFESSIONAL BEHAVIOR)
6:	1 12.5	0 .0	7 (CONSIDERATE OF FEELINGS)
7:	0 .0	0 .0	8 (PROMISE TO RECONTACT)
8:	0 .0	0 .0	(DID RECONTACT AS PROMISED)
9:1.	0 .0		(NEVER FEEL SAFE/SECURE)
2.	0 .0		(USUALLY NOT SAFE)
3.	0 .0		(SOMETIMES SAFE)
4.	0 .0		(USUALLY SAFE)
5.	1 12.5		(ALWAYS SAFE)
10:	0 .0	0 .0	(DID YOU LEARN ANYTHING)
11:	1 100.0	0 .0	(DID OFFICER INTRODUCE)
12:	0 .0	1 100.0	(DID YOU KNOW OFFICER BEFORE)
13:	0 .0	0 .0	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	0 .0	0 .0	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	0 .0	0 .0	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	1 100.0	0 .0	(DID OFFICER EXPLAIN TICKET)
17:1.	0 .0		(OVERALL PERFORMANCE=OUTSTANDING)
2.	1 12.5		(ABOVE)
3.	0 .0		(AVERAGE)
4.	0 .0		(BELOW)
5.	0 .0		(UNSATISFACTORY)
18:	0 .0		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 10:44:34 01-16-2024

SELECTING:

SURVEYS FROM 4-1-2023 TO 4-30-2023

TOTAL NUMBER ON FILE.....: 43062
NUMBER PARTICIPATING.....: 123
NUMBER REFUSED.....: 29
NUMBER UNABLE TO PARTICIPATE: 11
NUMBER BUSY OR NO ANSWER....: 468
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 42997
NUMBER WITH ADDTN'L COMMENTS: 23 18.7%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R	
1:	107 87.0	7 5.7	9	(KNOW WHAT WAS DOING)
2:	102 82.9	12 9.8	9	(OFFICER LISTENED)
3:	108 87.8	6 4.9	9	(TREATED WITH DIGNITY)
4:	100 81.3	14 11.4	9	(TREATED FAIRLY)
5:	108 87.8	6 4.9	9	(PROFESSIONAL BEHAVIOR)
6:	100 81.3	12 9.8	11	(CONSIDERATE OF FEELINGS)
7:	1 50.0	1 50.0	121	(PROMISE TO RECONTACT)
8:	0 .0	1 100.		(DID RECONTACT AS PROMISED)
9:1.	0 .0			(NEVER FEEL SAFE/SECURE)
2.	3 2.4			(USUALLY NOT SAFE)
3.	11 8.9			(SOMETIMES SAFE)
4.	26 21.1			(USUALLY SAFE)
5.	62 50.4			(ALWAYS SAFE)
10:	0 .0	2 100.0		(DID YOU LEARN ANYTHING)
11:	93 82.3	20 17.7		(DID OFFICER INTRODUCE)
12:	5 4.4	109 95.6		(DID YOU KNOW OFFICER BEFORE)
13:	2 66.7	1 33.3		(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	1 50.0	1 50.0		(DID OFFICER GIVE YOU BUSINESS CARD)
15:	0 .0	2 100.0		(DID OFFICER REFER YOU TO OTHER AGCY)
16:	90 82.6	19 17.4		(DID OFFICER EXPLAIN TICKET)
17:1.	53 43.1			(OVERALL PERFORMANCE=OUTSTANDING)
2.	32 26.0			(ABOVE)
3.	19 15.4			(AVERAGE)
4.	3 2.4			(BELOW)
5.	5 4.1			(UNSATISFACTORY)
18:	26 21.1			(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 10:47:20 01-16-2024

SELECTING:

SURVEYS FROM 5-1-2023 TO 5-31-2023

TOTAL NUMBER ON FILE.....: 43069
 NUMBER PARTICIPATING.....: 162
 NUMBER REFUSED.....: 34
 NUMBER UNABLE TO PARTICIPATE: 2
 NUMBER BUSY OR NO ANSWER.....: 512
 NUMBER BUSY, N/A 5 TRIES.....: 0
 NUMBER NO CONTACT ATTEMPTED.: 42997
 NUMBER WITH ADDTN'L COMMENTS: 12 7.4%
 NUMBER OF PEOPLE WHO ARE ANGRY,
 UPSET, OR HOSTILE ABOUT
 BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R	
1:	146 90.1	8 4.9	8	(KNOW WHAT WAS DOING)
2:	112 69.1	41 25.3	9	(OFFICER LISTENED)
3:	144 88.9	9 5.6	9	(TREATED WITH DIGNITY)
4:	124 76.5	30 18.5	8	(TREATED FAIRLY)
5:	143 88.3	10 6.2	9	(PROFESSIONAL BEHAVIOR)
6:	122 75.3	29 17.9	11	(CONSIDERATE OF FEELINGS)
7:	0 .0	0 .0	162	(PROMISE TO RECONTACT)
8:	0 .0	0 .0		(DID RECONTACT AS PROMISED)
9:1.	3 1.9			(NEVER FEEL SAFE/SECURE)
2.	2 1.2			(USUALLY NOT SAFE)
3.	16 9.9			(SOMETIMES SAFE)
4.	45 27.8			(USUALLY SAFE)
5.	79 48.8			(ALWAYS SAFE)
10:	0 .0	0 .0		(DID YOU LEARN ANYTHING)
11:	129 87.2	19 12.8		(DID OFFICER INTRODUCE)
12:	12 7.9	140 92.1		(DID YOU KNOW OFFICER BEFORE)
13:	1 100.0	0 .0		(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	0 .0	0 .0		(DID OFFICER GIVE YOU BUSINESS CARD)
15:	0 .0	0 .0		(DID OFFICER REFER YOU TO OTHER AGCY)
16:	138 92.0	12 8.0		(DID OFFICER EXPLAIN TICKET)
17:1.	57 35.2			(OVERALL PERFORMANCE=OUTSTANDING)
2.	31 19.1			(ABOVE)
3.	42 25.9			(AVERAGE)
4.	12 7.4			(BELOW)
5.	8 4.9			(UNSATISFACTORY)
18:	44 27.2			(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 10:48:35 01-16-2024

SELECTING:

SURVEYS FROM 6-1-2023 TO 6-30-2023

TOTAL NUMBER ON FILE.....: 43097
NUMBER PARTICIPATING.....: 406
NUMBER REFUSED.....: 200
NUMBER UNABLE TO PARTICIPATE: 15
NUMBER BUSY OR NO ANSWER....: 369
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 42997
NUMBER WITH ADDTN'L COMMENTS: 32 7.9%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R	
1:	374 92.1	20 4.9	12	(KNOW WHAT WAS DOING)
2:	349 86.0	44 10.8	13	(OFFICER LISTENED)
3:	376 92.6	20 4.9	10	(TREATED WITH DIGNITY)
4:	354 87.2	42 10.3	10	(TREATED FAIRLY)
5:	385 94.8	11 2.7	10	(PROFESSIONAL BEHAVIOR)
6:	356 87.7	33 8.1	17	(CONSIDERATE OF FEELINGS)
7:	36 45.0	44 55.0	326	(PROMISE TO RECONTACT)
8:	26 72.2	9 25.0		(DID RECONTACT AS PROMISED)
9:1.	9 2.2			(NEVER FEEL SAFE/SECURE)
2.	15 3.7			(USUALLY NOT SAFE)
3.	39 9.6			(SOMETIMES SAFE)
4.	110 27.1			(USUALLY SAFE)
5.	176 43.3			(ALWAYS SAFE)
10:	45 55.6	36 44.4		(DID YOU LEARN ANYTHING)
11:	363 94.5	21 5.5		(DID OFFICER INTRODUCE)
12:	25 6.4	368 93.6		(DID YOU KNOW OFFICER BEFORE)
13:	51 87.9	7 12.1		(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	72 86.7	11 13.3		(DID OFFICER GIVE YOU BUSINESS CARD)
15:	13 15.7	70 84.3		(DID OFFICER REFER YOU TO OTHER AGCY)
16:	222 90.2	24 9.8		(DID OFFICER EXPLAIN TICKET)
17:1.	189 46.6			(OVERALL PERFORMANCE=OUTSTANDING)
2.	86 21.2			(ABOVE)
3.	76 18.7			(AVERAGE)
4.	23 5.7			(BELOW)
5.	8 2.0			(UNSATISFACTORY)
18:	52 12.8			(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 10:49:38 01-16-2024

SELECTING:

SURVEYS FROM 7-1-2023 TO 7-31-2023

TOTAL NUMBER ON FILE.....: 43076
NUMBER PARTICIPATING.....: 183
NUMBER REFUSED.....: 139
NUMBER UNABLE TO PARTICIPATE: 67
NUMBER BUSY OR NO ANSWER....: 384
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 42997
NUMBER WITH ADDTN'L COMMENTS: 19 10.4%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R	
1:	146 79.8	6 3.3	31	(KNOW WHAT WAS DOING)
2:	130 71.0	19 10.4	34	(OFFICER LISTENED)
3:	143 78.1	6 3.3	34	(TREATED WITH DIGNITY)
4:	141 77.0	9 4.9	33	(TREATED FAIRLY)
5:	138 75.4	10 5.5	35	(PROFESSIONAL BEHAVIOR)
6:	136 74.3	12 6.6	35	(CONSIDERATE OF FEELINGS)
7:	22 61.1	14 38.9	147	(PROMISE TO RECONTACT)
8:	15 68.2	7 31.8		(DID RECONTACT AS PROMISED)
9:1.	4 2.2			(NEVER FEEL SAFE/SECURE)
2.	2 1.1			(USUALLY NOT SAFE)
3.	15 8.2			(SOMETIMES SAFE)
4.	46 25.1			(USUALLY SAFE)
5.	76 41.5			(ALWAYS SAFE)
10:	17 51.5	16 48.5		(DID YOU LEARN ANYTHING)
11:	135 91.8	12 8.2		(DID OFFICER INTRODUCE)
12:	7 4.7	143 95.3		(DID YOU KNOW OFFICER BEFORE)
13:	20 83.3	4 16.7		(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	27 75.0	9 25.0		(DID OFFICER GIVE YOU BUSINESS CARD)
15:	5 14.7	29 85.3		(DID OFFICER REFER YOU TO OTHER AGCY)
16:	79 94.0	5 6.0		(DID OFFICER EXPLAIN TICKET)
17:1.	76 41.5			(OVERALL PERFORMANCE=OUTSTANDING)
2.	39 21.3			(ABOVE)
3.	20 10.9			(AVERAGE)
4.	7 3.8			(BELOW)
5.	5 2.7			(UNSATISFACTORY)
18:	22 12.0			(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 10:50:44 01-16-2024

SELECTING:

SURVEYS FROM 8-1-2023 TO 8-31-2023

TOTAL NUMBER ON FILE.....: 43070
NUMBER PARTICIPATING.....: 135
NUMBER REFUSED.....: 48
NUMBER UNABLE TO PARTICIPATE: 39
NUMBER BUSY OR NO ANSWER....: 500
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 42997
NUMBER WITH ADDTN'L COMMENTS: 40 29.6%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	131 97.0	2 1.5	2 (KNOW WHAT WAS DOING)
2:	123 91.1	7 5.2	5 (OFFICER LISTENED)
3:	128 94.8	3 2.2	4 (TREATED WITH DIGNITY)
4:	123 91.1	9 6.7	3 (TREATED FAIRLY)
5:	126 93.3	4 3.0	5 (PROFESSIONAL BEHAVIOR)
6:	124 91.9	6 4.4	5 (CONSIDERATE OF FEELINGS)
7:	41 53.9	35 46.1	59 (PROMISE TO RECONTACT)
8:	27 65.9	13 31.7	(DID RECONTACT AS PROMISED)
9:1.	4 3.0		(NEVER FEEL SAFE/SECURE)
2.	5 3.7		(USUALLY NOT SAFE)
3.	17 12.6		(SOMETIMES SAFE)
4.	56 41.5		(USUALLY SAFE)
5.	46 34.1		(ALWAYS SAFE)
10:	41 53.2	36 46.8	(DID YOU LEARN ANYTHING)
11:	122 96.1	5 3.9	(DID OFFICER INTRODUCE)
12:	9 6.8	123 93.2	(DID YOU KNOW OFFICER BEFORE)
13:	28 93.3	2 6.7	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	60 77.9	17 22.1	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	15 20.3	59 79.7	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	22 95.7	1 4.3	(DID OFFICER EXPLAIN TICKET)
17:1.	65 48.1		(OVERALL PERFORMANCE=OUTSTANDING)
2.	37 27.4		(ABOVE)
3.	25 18.5		(AVERAGE)
4.	1 .7		(BELOW)
5.	1 .7		(UNSATISFACTORY)
18:	27 20.0		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 10:51:52 01-16-2024

SELECTING:

SURVEYS FROM 9-1-2023 TO 9-30-2023

TOTAL NUMBER ON FILE.....: 43105
NUMBER PARTICIPATING.....: 242
NUMBER REFUSED.....: 32
NUMBER UNABLE TO PARTICIPATE: 31
NUMBER BUSY OR NO ANSWER....: 766
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 42997
NUMBER WITH ADDTN'L COMMENTS: 39 16.1%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R	
1:	219 90.5	7 2.9	16	(KNOW WHAT WAS DOING)
2:	198 81.8	23 9.5	21	(OFFICER LISTENED)
3:	217 89.7	11 4.5	14	(TREATED WITH DIGNITY)
4:	208 86.0	18 7.4	16	(TREATED FAIRLY)
5:	220 90.9	8 3.3	14	(PROFESSIONAL BEHAVIOR)
6:	199 82.2	28 11.6	15	(CONSIDERATE OF FEELINGS)
7:	46 61.3	29 38.7	167	(PROMISE TO RECONTACT)
8:	23 50.0	23 50.0		(DID RECONTACT AS PROMISED)
9:1.	4 1.7			(NEVER FEEL SAFE/SECURE)
2.	10 4.1			(USUALLY NOT SAFE)
3.	32 13.2			(SOMETIMES SAFE)
4.	76 31.4			(USUALLY SAFE)
5.	102 42.1			(ALWAYS SAFE)
10:	38 51.4	36 48.6		(DID YOU LEARN ANYTHING)
11:	199 94.3	12 5.7		(DID OFFICER INTRODUCE)
12:	9 4.0	217 96.0		(DID YOU KNOW OFFICER BEFORE)
13:	41 89.1	5 10.9		(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	52 71.2	21 28.8		(DID OFFICER GIVE YOU BUSINESS CARD)
15:	22 29.7	52 70.3		(DID OFFICER REFER YOU TO OTHER AGCY)
16:	104 97.2	3 2.8		(DID OFFICER EXPLAIN TICKET)
17:1.	114 47.1			(OVERALL PERFORMANCE=OUTSTANDING)
2.	57 23.6			(ABOVE)
3.	37 15.3			(AVERAGE)
4.	14 5.8			(BELOW)
5.	5 2.1			(UNSATISFACTORY)
18:	52 21.5			(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 10:52:53 01-16-2024

SELECTING:

SURVEYS FROM 10-1-2023 TO 10-31-2023

TOTAL NUMBER ON FILE.....: 43177
NUMBER PARTICIPATING.....: 464
NUMBER REFUSED.....: 45
NUMBER UNABLE TO PARTICIPATE: 94
NUMBER BUSY OR NO ANSWER....: 1184
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 42997
NUMBER WITH ADDTN'L COMMENTS: 84 18.1%
OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	430 92.7	13 2.8	21 (KNOW WHAT WAS DOING)
2:	411 88.6	30 6.5	23 (OFFICER LISTENED)
3:	428 92.2	18 3.9	18 (TREATED WITH DIGNITY)
4:	420 90.5	23 5.0	21 (TREATED FAIRLY)
5:	428 92.2	16 3.4	20 (PROFESSIONAL BEHAVIOR)
6:	404 87.1	34 7.3	26 (CONSIDERATE OF FEELINGS)
7:	79 46.2	92 53.8	293 (PROMISE TO RECONTACT)
8:	37 46.8	42 53.2	(DID RECONTACT AS PROMISED)
9:1.	10 2.2		(NEVER FEEL SAFE/SECURE)
2.	15 3.2		(USUALLY NOT SAFE)
3.	67 14.4		(SOMETIMES SAFE)
4.	144 31.0		(USUALLY SAFE)
5.	207 44.6		(ALWAYS SAFE)
10:	83 48.5	88 51.5	(DID YOU LEARN ANYTHING)
11:	395 92.3	33 7.7	(DID OFFICER INTRODUCE)
12:	36 8.1	407 91.9	(DID YOU KNOW OFFICER BEFORE)
13:	100 88.5	13 11.5	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	129 75.0	43 25.0	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	31 18.2	139 81.8	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	143 92.3	12 7.7	(DID OFFICER EXPLAIN TICKET)
17:1.	243 52.4		(OVERALL PERFORMANCE=OUTSTANDING)
2.	103 22.2		(ABOVE)
3.	64 13.8		(AVERAGE)
4.	16 3.4		(BELOW)
5.	16 3.4		(UNSATISFACTORY)
18:	64 13.8		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 10:53:45 01-16-2024

SELECTING:

SURVEYS FROM 11-1-2023 TO 11-30-2023

TOTAL NUMBER ON FILE.....: 43103
NUMBER PARTICIPATING.....: 336
NUMBER REFUSED.....: 30
NUMBER UNABLE TO PARTICIPATE: 15
NUMBER BUSY OR NO ANSWER....: 659
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 42997
NUMBER WITH ADDTN'L COMMENTS: 48 14.3%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	313 93.2	12 3.6	11 (KNOW WHAT WAS DOING)
2:	302 89.9	22 6.5	12 (OFFICER LISTENED)
3:	314 93.5	13 3.9	9 (TREATED WITH DIGNITY)
4:	305 90.8	19 5.7	12 (TREATED FAIRLY)
5:	319 94.9	8 2.4	9 (PROFESSIONAL BEHAVIOR)
6:	303 90.2	17 5.1	16 (CONSIDERATE OF FEELINGS)
7:	47 49.5	48 50.5	241 (PROMISE TO RECONTACT)
8:	23 48.9	24 51.1	(DID RECONTACT AS PROMISED)
9:1.	4 1.2		(NEVER FEEL SAFE/SECURE)
2.	7 2.1		(USUALLY NOT SAFE)
3.	61 18.2		(SOMETIMES SAFE)
4.	96 28.6		(USUALLY SAFE)
5.	155 46.1		(ALWAYS SAFE)
10:	41 45.1	50 54.9	(DID YOU LEARN ANYTHING)
11:	293 94.2	18 5.8	(DID OFFICER INTRODUCE)
12:	29 9.0	295 91.0	(DID YOU KNOW OFFICER BEFORE)
13:	112 95.7	5 4.3	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	69 74.2	24 25.8	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	11 12.0	81 88.0	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	105 95.5	5 4.5	(DID OFFICER EXPLAIN TICKET)
17:1.	199 59.2		(OVERALL PERFORMANCE=OUTSTANDING)
2.	71 21.1		(ABOVE)
3.	32 9.5		(AVERAGE)
4.	16 4.8		(BELOW)
5.	7 2.1		(UNSATISFACTORY)
18:	44 13.1		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)

SURVEY COUNT PRINTED 10:54:27 01-16-2024

SELECTING:

SURVEYS FROM 12-1-2023 TO 12-31-2023

TOTAL NUMBER ON FILE.....: 43060
NUMBER PARTICIPATING.....: 241
NUMBER REFUSED.....: 11
NUMBER UNABLE TO PARTICIPATE: 11
NUMBER BUSY OR NO ANSWER....: 366
NUMBER BUSY, N/A 5 TRIES....: 0
NUMBER NO CONTACT ATTEMPTED.: 42997
NUMBER WITH ADDTN'L COMMENTS: 22 9.1%
NUMBER OF PEOPLE WHO ARE ANGRY,
UPSET, OR HOSTILE ABOUT
BEING CALLED.....: 0

QUESTIONS	Y %	N %	N/R
1:	223 92.5	8 3.3	10 (KNOW WHAT WAS DOING)
2:	207 85.9	21 8.7	13 (OFFICER LISTENED)
3:	219 90.9	13 5.4	9 (TREATED WITH DIGNITY)
4:	215 89.2	17 7.1	9 (TREATED FAIRLY)
5:	223 92.5	9 3.7	9 (PROFESSIONAL BEHAVIOR)
6:	211 87.6	20 8.3	10 (CONSIDERATE OF FEELINGS)
7:	38 51.4	36 48.6	167 (PROMISE TO RECONTACT)
8:	20 52.6	17 44.7	(DID RECONTACT AS PROMISED)
9:1.	8 3.3		(NEVER FEEL SAFE/SECURE)
2.	6 2.5		(USUALLY NOT SAFE)
3.	33 13.7		(SOMETIMES SAFE)
4.	57 23.7		(USUALLY SAFE)
5.	124 51.5		(ALWAYS SAFE)
10:	36 50.7	35 49.3	(DID YOU LEARN ANYTHING)
11:	198 90.8	20 9.2	(DID OFFICER INTRODUCE)
12:	20 8.7	211 91.3	(DID YOU KNOW OFFICER BEFORE)
13:	65 94.2	4 5.8	(DID OFFICER GIVE YOU EXCHANGE FORM)
14:	53 74.6	18 25.4	(DID OFFICER GIVE YOU BUSINESS CARD)
15:	14 20.3	55 79.7	(DID OFFICER REFER YOU TO OTHER AGCY)
16:	87 96.7	3 3.3	(DID OFFICER EXPLAIN TICKET)
17:1.	150 62.2		(OVERALL PERFORMANCE=OUTSTANDING)
2.	39 16.2		(ABOVE)
3.	18 7.5		(AVERAGE)
4.	8 3.3		(BELOW)
5.	15 6.2		(UNSATISFACTORY)
18:	29 12.0		(COULD OFFICER DO ANYTHING DIFFERENT)

(This count includes ALL surveys for persons who have not had 1 attempt made.)