

Capital Improvement Program

FY 2021/22 –
2026/27



**Finance
Department**

Project: Technology Enhancements

Description:

Technology upgrades to enhance the global customer service experience by streamlining city and county development services among multiple departments, and will allow for any additional services to be integrated into a comprehensive experience for customers and staff. These concepts will compliment other existing customer service tools such as ProjectDox, OpenCities/OpenForms, among others, while enabling online payments for new and renewal business. Once completed, these integrated concept technologies will promote regular process improvement and provide critical performance insights.

Budget Outcome: Innovative and Operationally Excellent City
Map ID: 406109
Date Anticipated: April 2022
Rating: A
Status: New
Comp Plan Conformity: In Conformance with Plan

Project Total: \$ 3,000,000 **Prior Appropriations:** \$ - **Costs Beyond:**

6 yr appropriations

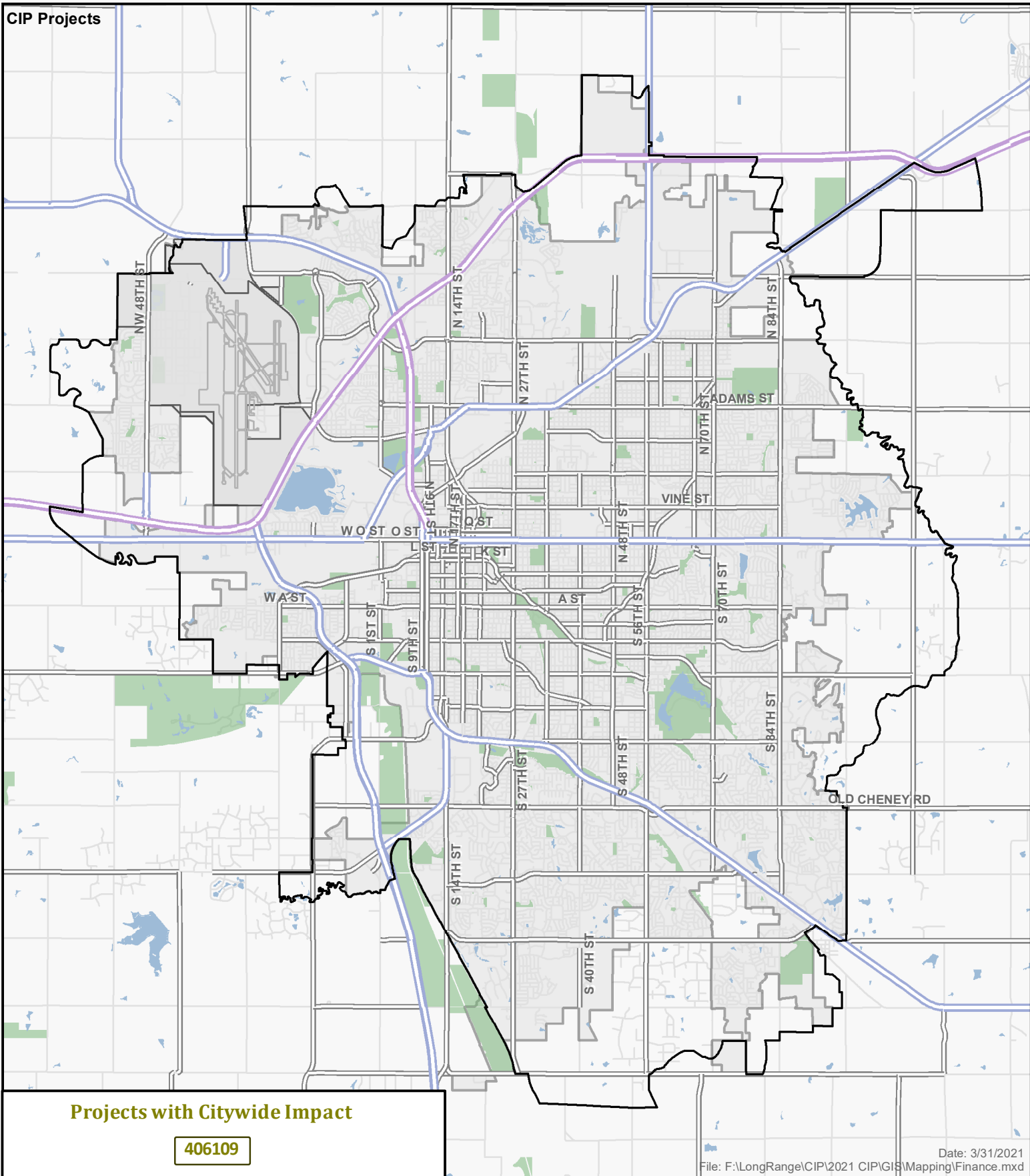
Funding Source	<u>2021/2022</u>	<u>2022/2023</u>	<u>2023/2024</u>	<u>2024/2025</u>	<u>2025/2026</u>	<u>2026/2027</u>	<u>6 yr Total</u>
Other Financing	\$2,000,000	\$1,000,000	\$ -	\$ -	\$ -	\$ -	\$3,000,000

6 yr estimated cost by activity

Activity type	<u>2021/2022</u>	<u>2022/2023</u>	<u>2023/2024</u>	<u>2024/2025</u>	<u>2025/2026</u>	<u>2026/2027</u>
Other Services & Charges	x	x				

Project Title	2021/2022	2022/2023	2023/2024	2024/2025	2025/2026	2026/2027	6 yr Total
Technology Enhancements	\$ 2,000,000	\$ 1,000,000	\$ -	\$ -	\$ -	\$ -	\$3,000,000
Departmental Totals:	\$ 2,000,000	\$ 1,000,000	\$ -	\$ -	\$ -	\$ -	\$3,000,000

Fund Source	2021/2022	2022/2023	2023/2024	2024/2025	2025/2026	2026/2027	6 yr Total
Other Financing	\$ 2,000,000	\$ 1,000,000	\$ -	\$ -	\$ -	\$ -	\$3,000,000
Fund Source Totals	\$ 2,000,000	\$ 1,000,000	\$ -	\$ -	\$ -	\$ -	\$3,000,000



Projects with Citywide Impact

406109

Date: 3/31/2021
File: F:\LongRange\CIP\2021 CIP\GIS\Mapping\Finance.mxd

Finance



CIP Projects

Project Locations

Lincoln's Future Service Limit
Shown as Black Outline

Lincoln CIP 2021 - 2027

Consult the detailed project descriptions
and funding summary for further information.

