

How to Create an Online Lincoln Water and Wastewater Bill Payment Account

Find your **Customer ID** on your water bill.

Customer ID location on paper bill

***** Message Area *****

TO PAY YOUR BILL ON-LINE. PLEASE GO TO:
WATERBILL.LINCOLN.NE.GOV

ENTER THE BELOW CUSTOMER ID WHEN PROMPTED

J000T002M

Customer ID location in emailed bill

To LAST NAME, FIRST NAME
From City of Lincoln Nebraska

[Pay this invoice](#)

Your Customer ID is the first nine digits in the invoice number following the #

Invoice # **K000T620X**0001

Balance Forward \$10.00
Qty 1

Go to **WaterBill.lincoln.ne.gov**. Under the text “Need to login or sign up to manage paperless billing or Autopay?” select **Click Here**.



Lincoln Water and Wastewater



Quick Pay

Account Number

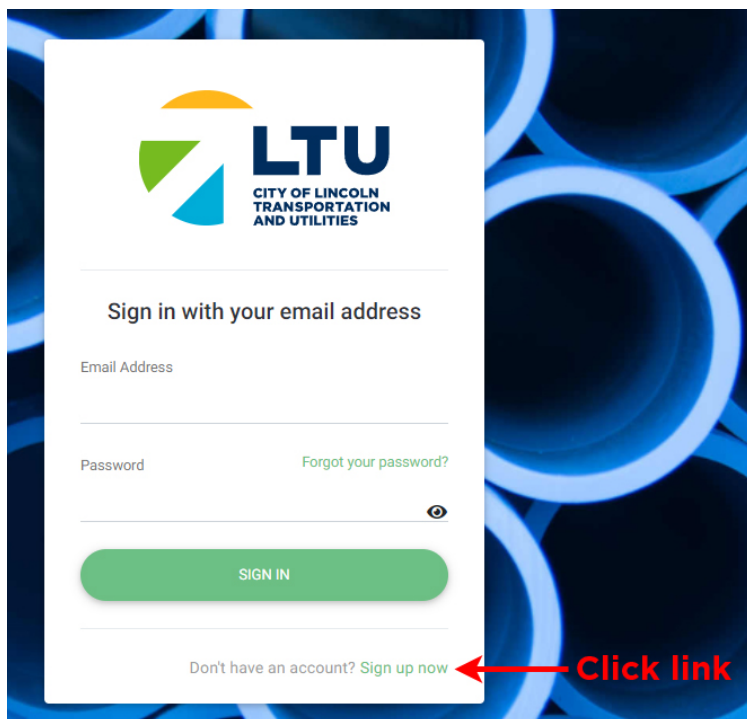
Zip Code of Service Address

[Continue](#)

Need to login or sign up to manage paperless billing or Autopay?

Click link → [Click Here](#)

At the bottom, right side of the next screen, click **Sign up now**.



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Sign in with your email address

Email Address

Password [Forgot your password?](#)

SIGN IN

Don't have an account? [Sign up now](#) ← **Click link**

On the next screen, enter your email address in the first box, then click the **VERIFY EMAIL** button.



Email Address

YourEmailAddress@domain.com

VERIFY EMAIL

← **Enter your email address,**

← **then click Verify Email**



You're almost done!

We need to verify that this email address belongs to you.

Your Verification Code:

745267 ←

**Copy the
Verification Code
from the email
you received**

What to do next:

1. Enter the above code into the registration page under "Email Verification Code"
2. After entering the above code click on the "Verify Code" button

An email containing a Verification Code will be sent to the address you provided. Please **copy the Verification Code** from the email.

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Verification code has been sent. Please copy it to the input box below.

Email Address
YourEmailAddress@domain.com

Email Verification Code
745267

VERIFY CODE

SEND NEW CODE

Enter the code you received via email

then click the VERIFY CODE button

Next, paste the code you just copied into the **Email Verification Code** box on the signup screen.

Finish setting up your account by completing all fields:

- Choose and confirm a **password** for your account
- Enter your **Customer ID** (please see first page for help on where this can be found)
- Enter your **cell phone number**
- Indicate if you wish to **enroll in paperless billing** or **receive communications** from the City of Lincoln.

Click the **SIGN UP** button once you have completed all fields.

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The code has been verified. You can now continue.

Email Address
YourEmailAddress@domain.com

CHANGE EMAIL ADDRESS

New Password

Confirm New Password

Customer Id From Your Bill

Cell Phone Number

Enroll In Paperless Billing?
Yes

Can the City Send You Communications?
Yes

SIGN UP

CANCEL

Complete the remaining fields, then click the SIGN UP button